

INFORMATION TO THE MARKET

Pursuant to paragraph 4 of Article 157 of Law 6,404/76, dated December 15th, 1976, and according to CVM (Brazilian Securities and Exchange Commission) Regulation 358, dated January 3rd, 2002, Banco do Brasil S.A. ("BB") hereby informs that is carefully following the evolution of the COVID-19 situation.

2. BB adopted several preventive measures recommended by specialists and by the Ministry of Health, reaffirming the commitment to the health and safety of employees, collaborators and customers.

3. At the same time, Banco do Brasil is working to guarantee quality financial services to customers and society, being prepared to continue attending their demands.

4. Among the measures taken, it stands out:

- Communication with employees, guiding constantly about work conditions and customer service, according to the disease evolution in the country.
- Creation of a Strategic Group for the Crisis Management to properly deal with the matter, ensuring uniqueness and opportune dissemination of information to the internal and external public.
- Suspension of international and national travels.
- Replacement of physical meetings for videoconferences and audio conferences.
- Increased cleanliness and sanitation of the ambience and spaces.
- Work leave for 14 days of employees who have symptoms and who had contact with confirmed or suspected cases (social isolation).
- Work leave for seven days of employees arriving from any country from the date of departure of any foreign country (social isolation).
- Prioritization of home office according to the process criticality and to the type of work, and for employees considered as group of risk.
- Home office is also prioritized for employees who live with people of the group of risk.
- Distinguished working hours, change of vacation period and use of licenses.

- Maintenance of essential banking services to the population, prioritizing the service in self-service rooms, continued supply and operation of ATMs.
 - Physical assistance for services considered essential, which will be provided exceptionally at the branches.
 - Special hours (9 am to 10 am) exclusive for INSS retirees and the public of greater risk.
 - Encouraging the use digital channels for relationship and hire of products and services, through internet and mobile phones, with the expansion of the customer service through messages for many profile of customers, as well as the possibility of performing banking transactions directly by messages app for all the customers.
 - Availability of up to R\$100 billion of loans to individuals, companies, agribusiness, in addition to health supplies for city halls and governments. The funds refer to existing credit lines, mainly consumer loans and working capital.
 - According to note issued by Febraban, and in order to minimize the momentary impacts of this situation, the bank is offering an option to extend the installments falling due in the next 60 days, upon the customer's manifestation that can be carried out through BB's digital channels. Customers can also adjust their financial commitments, through loans renegotiation, with a grace period for payment of the first installment between 60 and 180 days, depending on the loan line, and the payment term lengthening. This renegotiation process can also be contracted through digital channels.
5. Banco do Brasil continues to evaluate and monitor the potential impacts on the loan portfolio, considering the different segments and sectors and has adopted proactive measures for risk management
6. In addition, the bank is working to preserve the regularity of its activities and the continuity of operations.
7. Further facts deemed relevant will be promptly disclosed to the market.

Brasília (DF), March 24th, 2020.

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