

# Corporate Presentation

October 2020

New growth cycle and value innovation









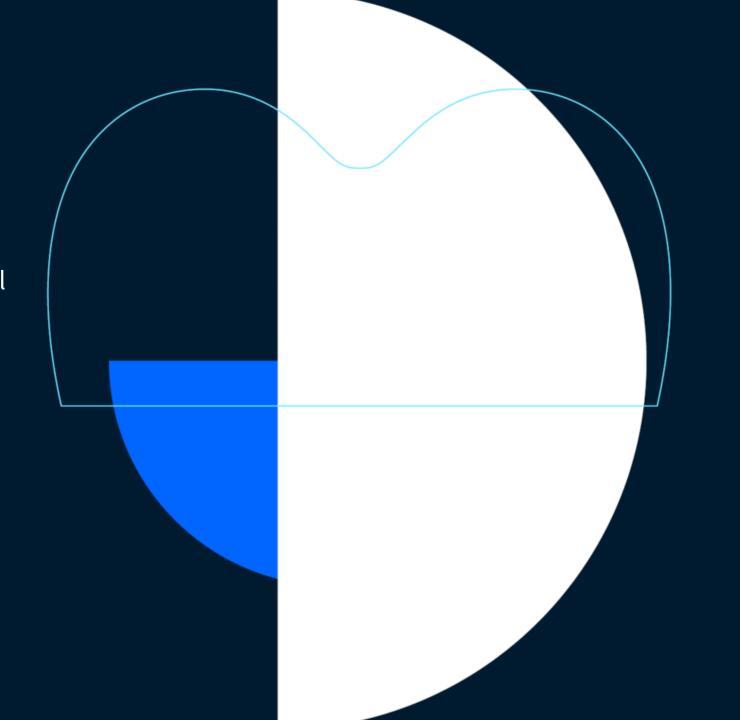






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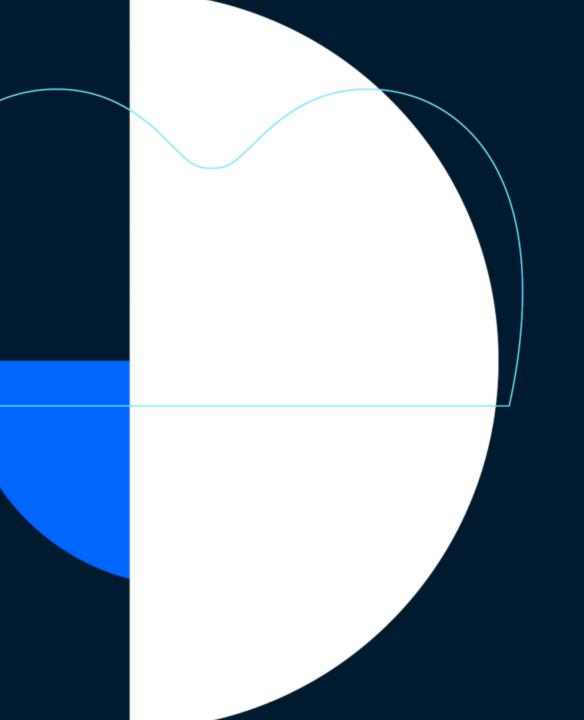


Odontoprev new logo

# Lightness and Proximity

Our previous tooth symbol, which represents specialization and our commitment with dental care, added with the heart and smile, expresses care and well-being.





# About **Odontoprev**

#### About Odontoprev



Odontoprev, listed in São Paulo since 2006, is the leading dental benefits provider in Latin America, and the largest company in the Brazilian healthcare sector in terms of clients, with more than 7 million members. The company is a member of the Novo Mercado at B3 and a constituent of the FTSE4Good Index, one of 4 brazilian companies included in the Bloomberg 2020 Gender -Equality Index (GEI) and with quarterly cash dividends payments to shareholders, from more than 30 different countries.

#### Odontoprev's unique opportunity



- ✓ Largest dental benefits company in Latin America, over 7 million clients;
- ✓ Asset-light business model, with proprietary dental IT platform and exclusive distribution channels;
- ✓ Zero debt, negative working capital needs, low capex requirements, quarterly dividends, 70% payout practice;
- Chairman # CEO since 1998, professional management team since foundation, 1 share = 1 vote, 100% tag-along rights.

#### Net revenues, adjusted EBITDA and net income evolution since IPO 2006 - JUL19-JUN20 CAGR



Net revenues

Adjusted EBITDA

Net income

19% p.y. 19% p.y. 24% p.y.

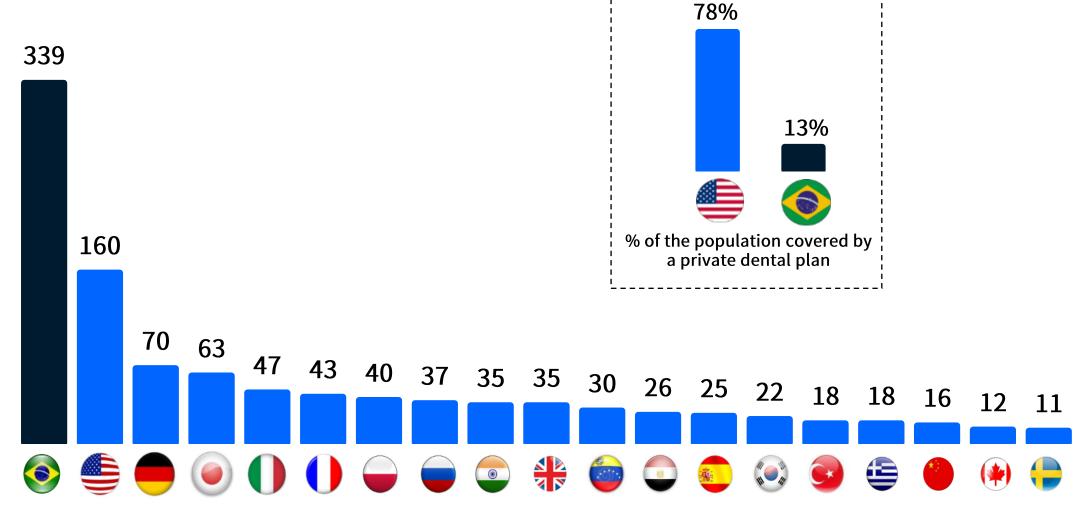
### Dental **benefits**

an incipiente sector in Brazil

#### Brazil leads the global ranking of dentists



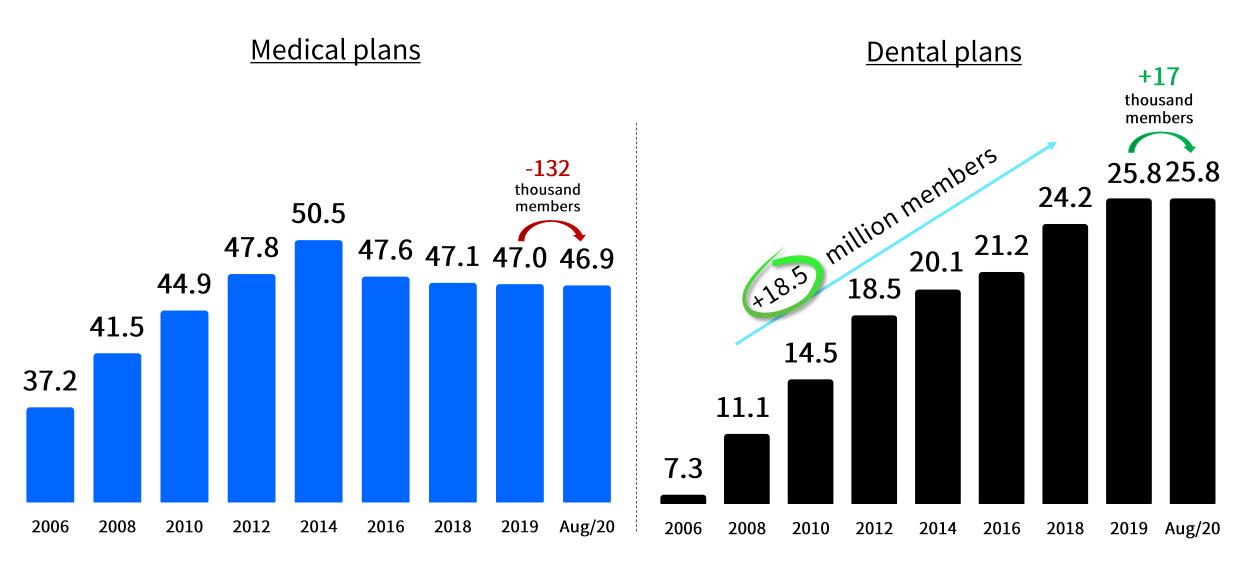
Number of dentists per country (thousand)



#### Medical and dental plans membership growth

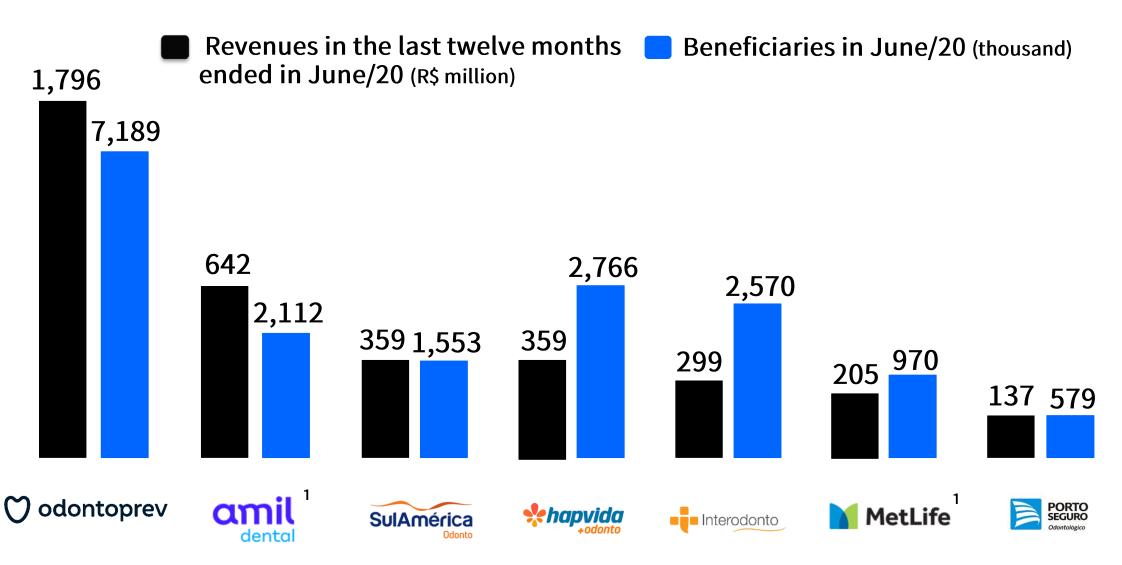


Million members



#### Top dental care players, by annual revenues and number of beneficiaries

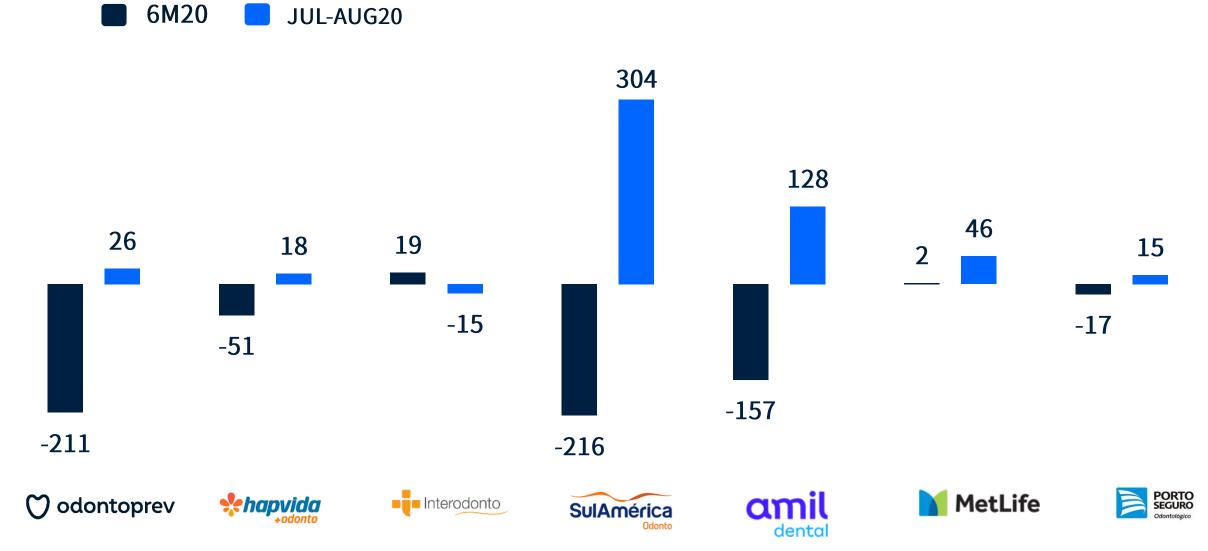




Source: Odontoprev and ANS

#### Membership growth in 2020: top dental care players (Thousand lives)

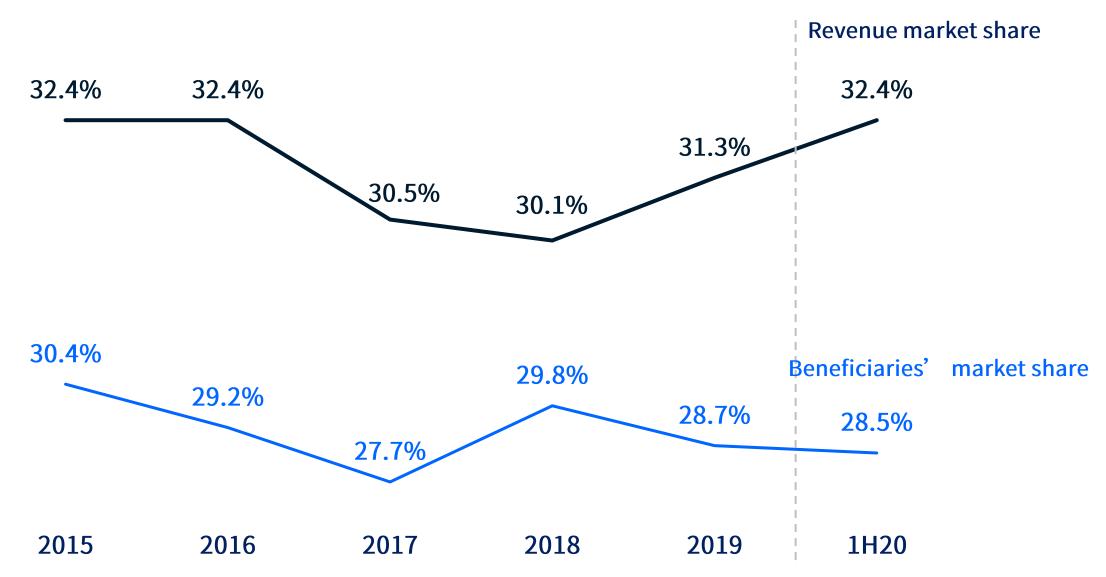




Source: Odontoprev and ANS

#### Revenue and beneficiaries market share evolution

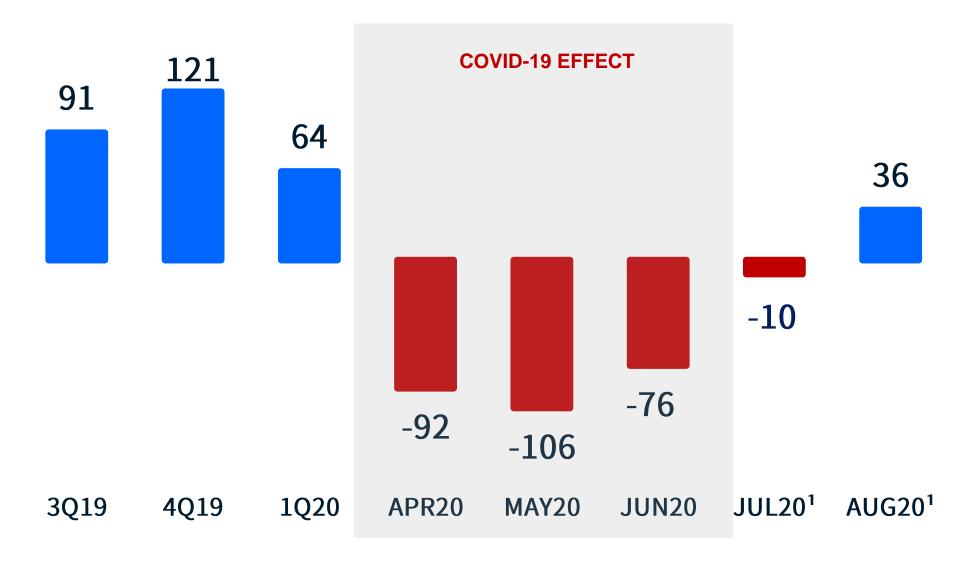




#### Odontoprev net additions: Covid-19 effect



Thousand lives

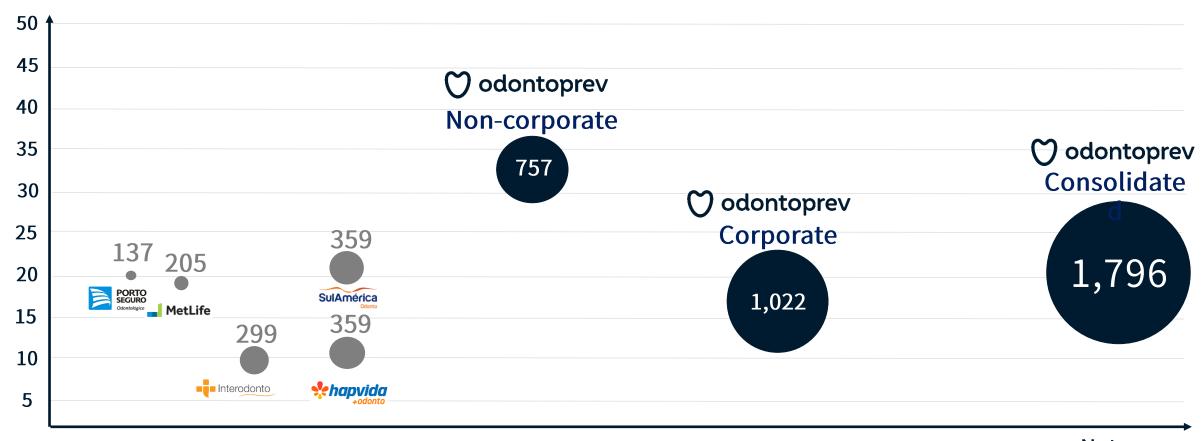


#### JUL19-JUN20 Net revenue and average ticket



R\$ million

#### Average Ticket (R\$ / member / month)



Net revenue (R\$ million)

#### Leadership position in each and every region



Key players per region, Brazilian dental benefits (thousand members)















#### Members Ranking Members Ranking Members Ranking Members Ranking Members Ranking Members Ranking Members Ranking

Southeast	4,143	1st	2,439	2nd	573	6th	1,616	3rd	1,569	4th	728	5th	496	7th
South	693	1st	36	11th	51	10th	241	2nd	116	3rd	102	4th	11	25th
Middle- West	536	1st	33	9th	130	5th	156	4th	183	2nd	58	7th	26	12th
North Northeast	1,854	1st	55	17th	1,739	2nd	419	3rd	244	4th	82	11th	37	20th
Total	7,226	1st	2,563	2nd	2,494	3rd	2,431	4th	2,112	5th	970	6th	570	7th

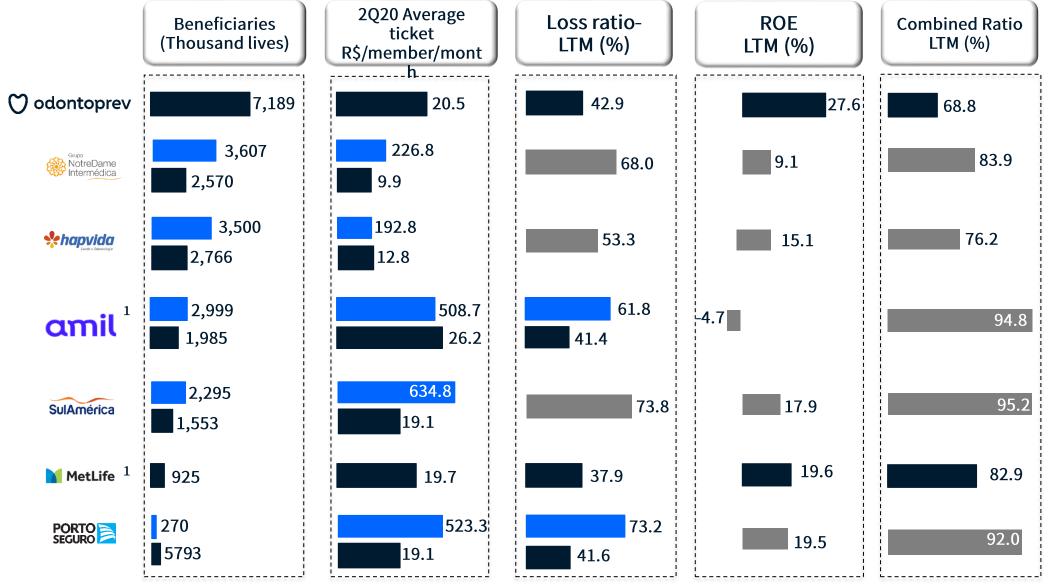
Source: ANS Aug/20

#### Key metrics of peer companies, JUL19-JUN20

Medical

**Dental** 





Consolidated

Source: Odontoprev and ANS <sup>1</sup> Beneficiaries: July/2020

#### Odontoprev competitive advantages X Peers



**Dental focus** 

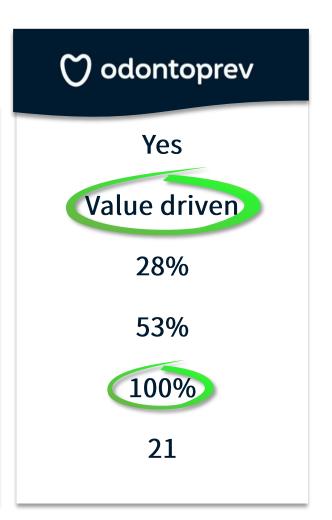
Strategy

Membership market-share<sup>1</sup>

Revenue market-share<sup>2</sup>

Dental as % of revenues

2Q20 Average Ticket (R\$/member/month)



Peers									
No									
Volume/Cross-sell									
72%									
47%									
<2% <sup>2</sup>									
16									

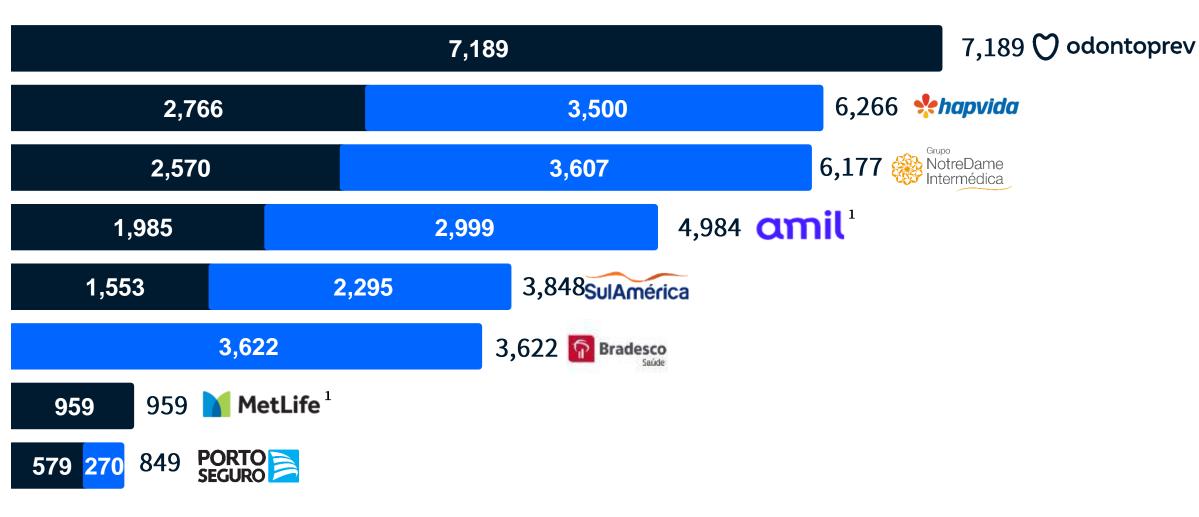
<sup>&</sup>lt;sup>1</sup> July/2020 ANS <sup>2</sup> 1Q20 ANS

#### Key healthcare players: Odontoprev has the largest membership base



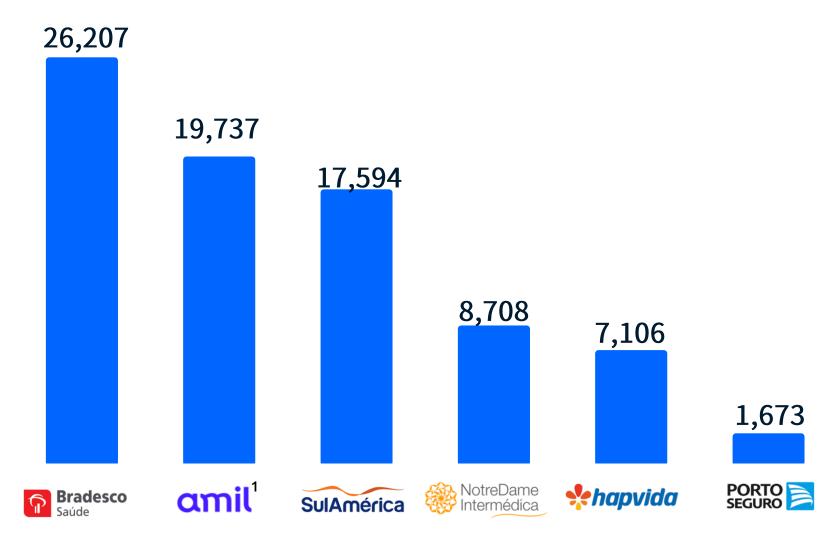
Thousand members

2Q20



## Top Healthcare Medical Players in JUL19-JUN20, by revenues R\$ million









3 accelerated growth cycles, over the last decade, by specific strategic movements

#### Accelerated sector growth cycles since 2006



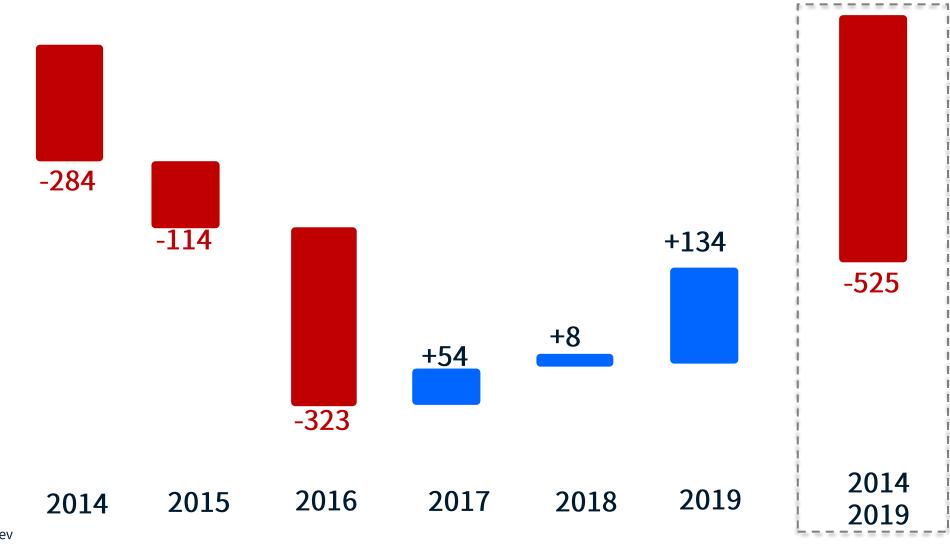




#### Negative result in Brazil since the acquisition in 2014



Net income/loss (R\$ million)

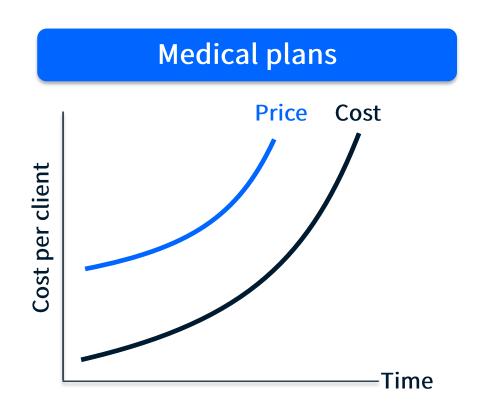


# Strategic competitive advantages

#### Attractive cost dynamics

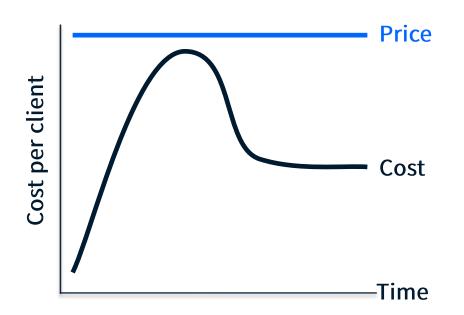


Over time, Odontoprev dental plans present a price and cost profile...



- Cost increases by medical inflation and better technology
- **✓** Short-term contract: 1 year tenor



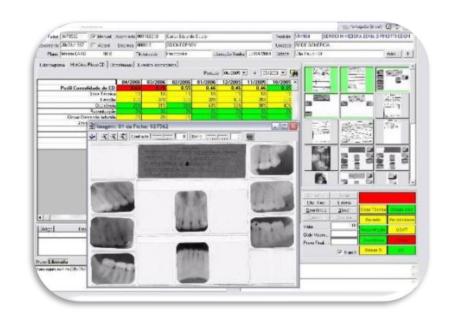


- Predictable cost evolution due to prevention
- ✓ Long-term contract: 2 year + duration

...predictable and more attractive than medical plans.

#### Proprietary dental IT Platform allows high quality standards







- ✓ Complete electronic record of all beneficiaries
- √ 3 decades of actuarial data
- Risk management and fraud prevention

#### Largest and best dentist network



31,000 dentists at 2,700 cities

#### National distribution

- ✓ Differentiated academic background
- ✓ Continuous education

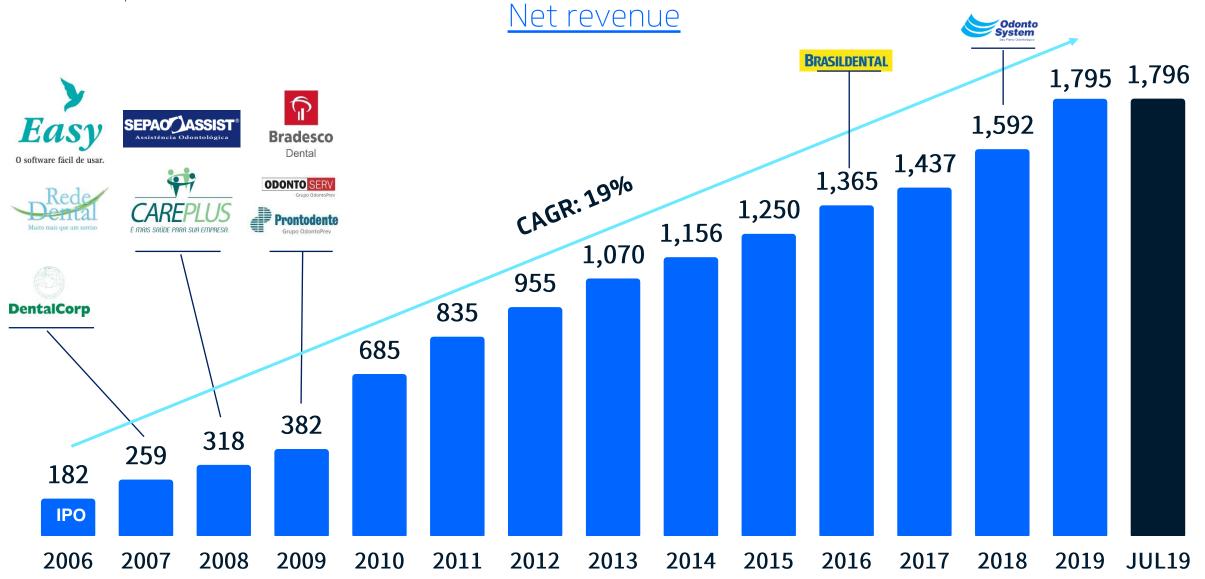


# Financial and Operational performance

#### Odontoprev: 14 years of sustainable value creation since IPO

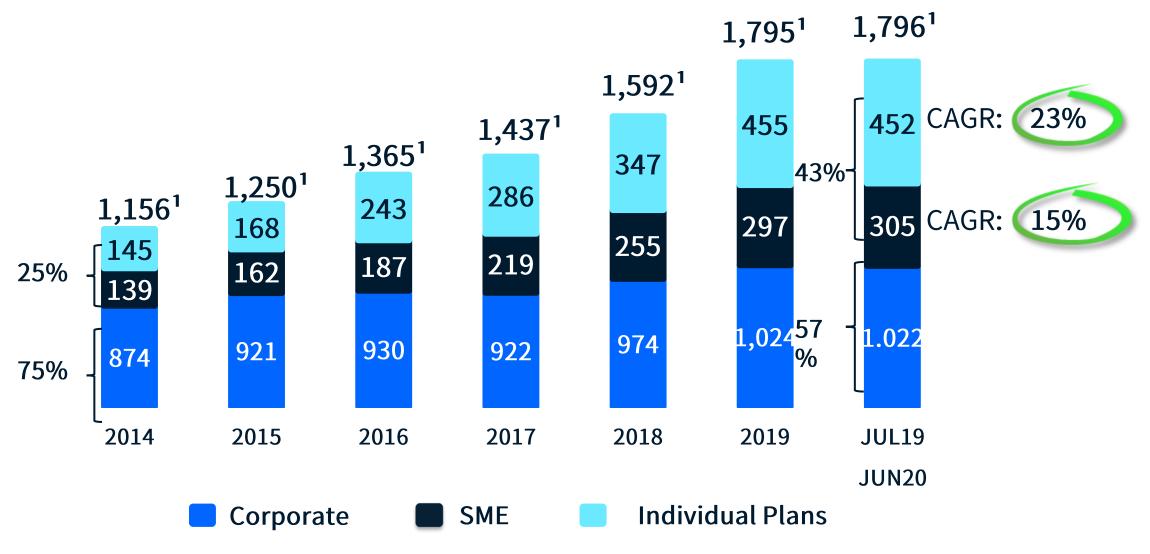


R\$ million



## Revenues per segment R\$ million





<sup>&</sup>lt;sup>1</sup>includes sales of services and products

#### Revenues and average ticket evolution per segment since 2014

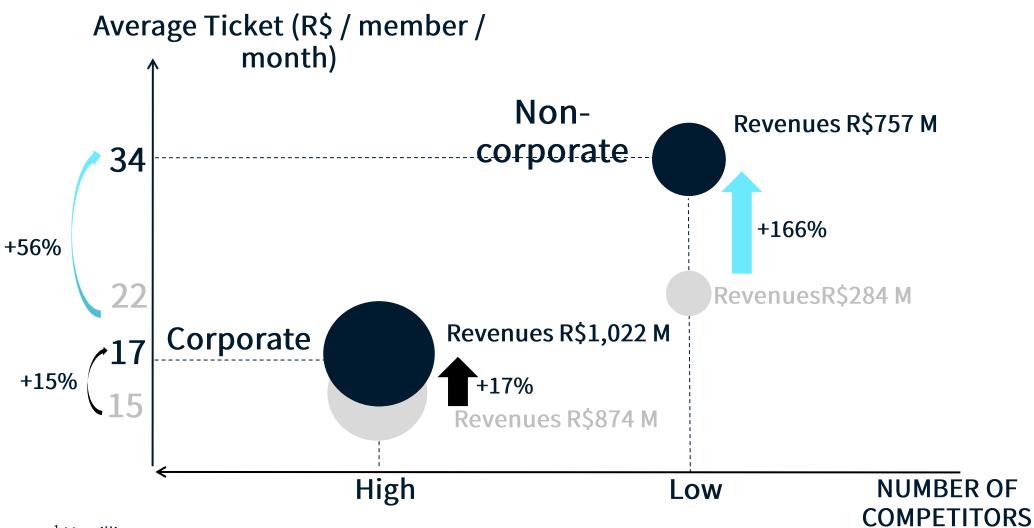




#### Revenues and average ticket per segment



#### **JUL19-JUN20** x 2014



#### Two business segments



**GDP** impact

Penetration

**Growth Potential** 

Own distribution

2Q20 Average ticket (R\$/member/month)

**Barriers to entry** 

#### Corporate

High

+50%

Medium

Internal + brokers (shareholders)

R\$17

Low

#### Non-corporate

Low

<5%

High

Retail banks (shareholders)

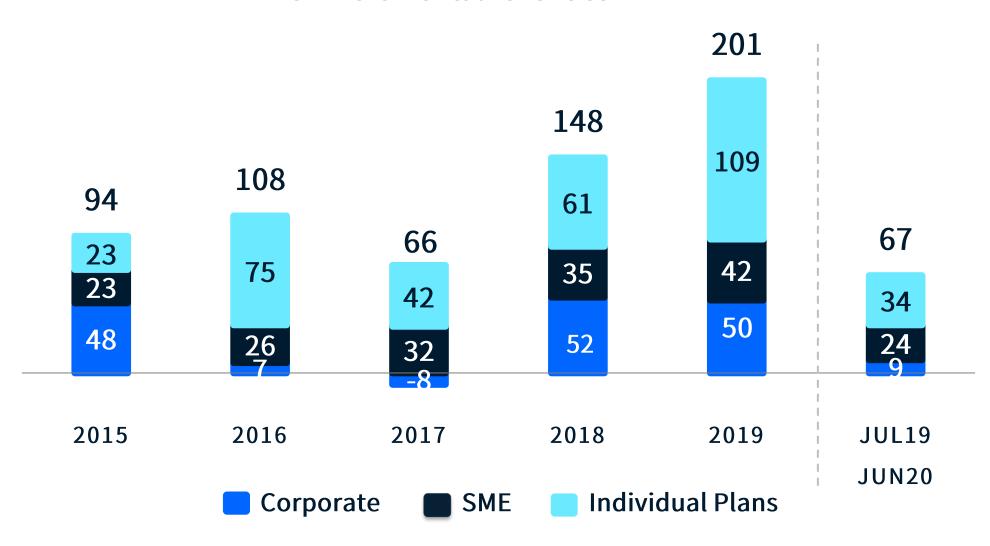
R\$34

High

# Since 2015, SMEs and Individuals are driving incremental revenues R\$ million



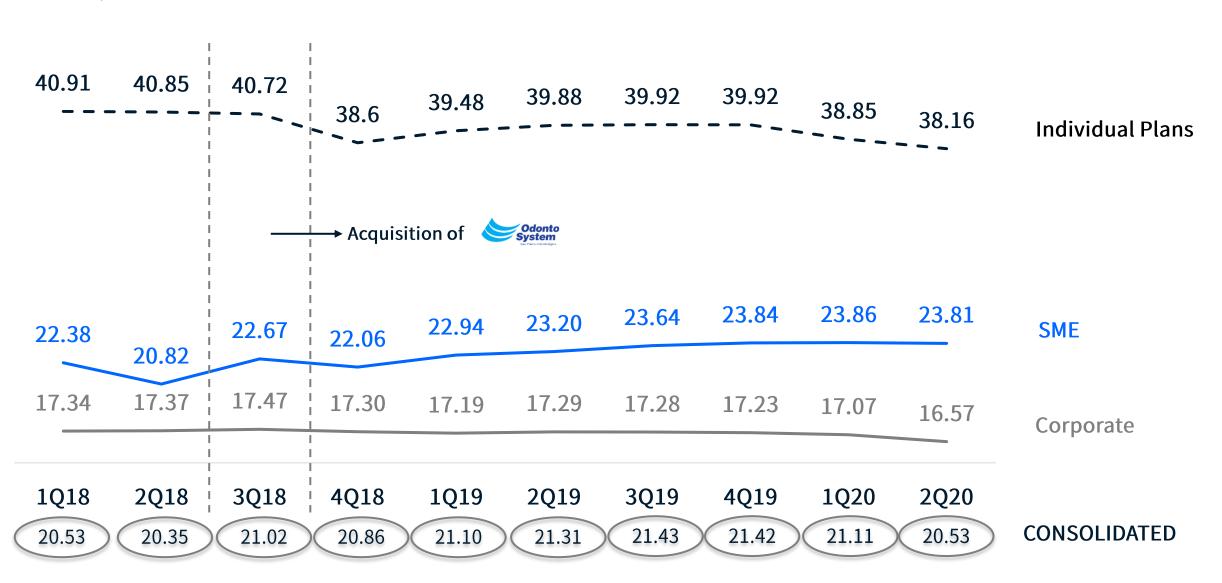
#### YoY Incremental revenues



#### Average ticket: consolidated and per segment

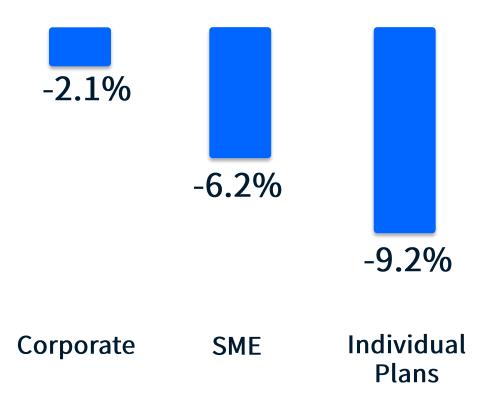


R\$/member/month



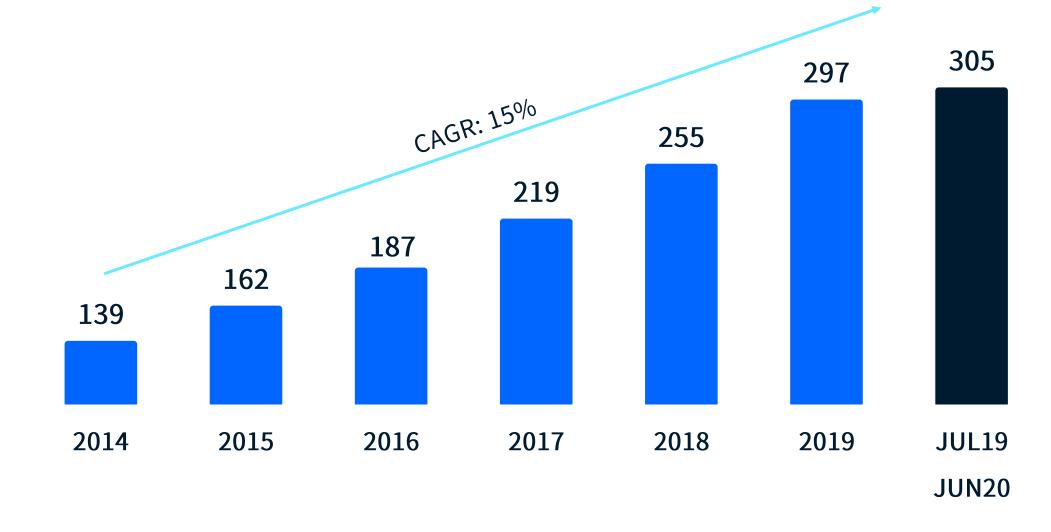
#### Membership growth in 2Q20, per segment





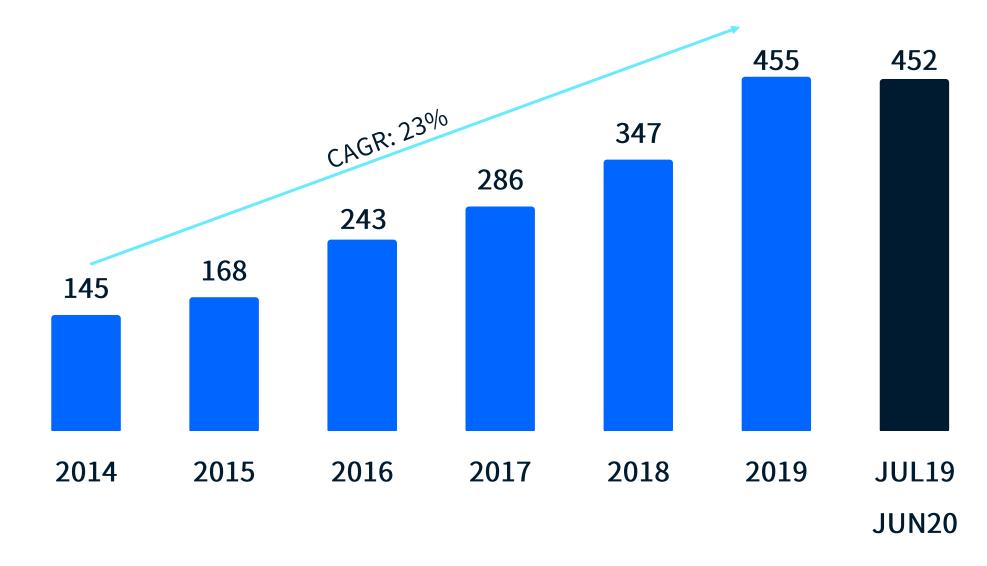
#### SME - Revenue growth





#### Individual Plans - Revenue growth





#### Positive effects of bank channels in Individual Plans



2Q20 average list price

**Acquisition cost** 

**Profitability** 



R\$37.5 to R\$42.5

25% to 45%



R\$45.6 to R\$55.2

10% to 15%

Lower

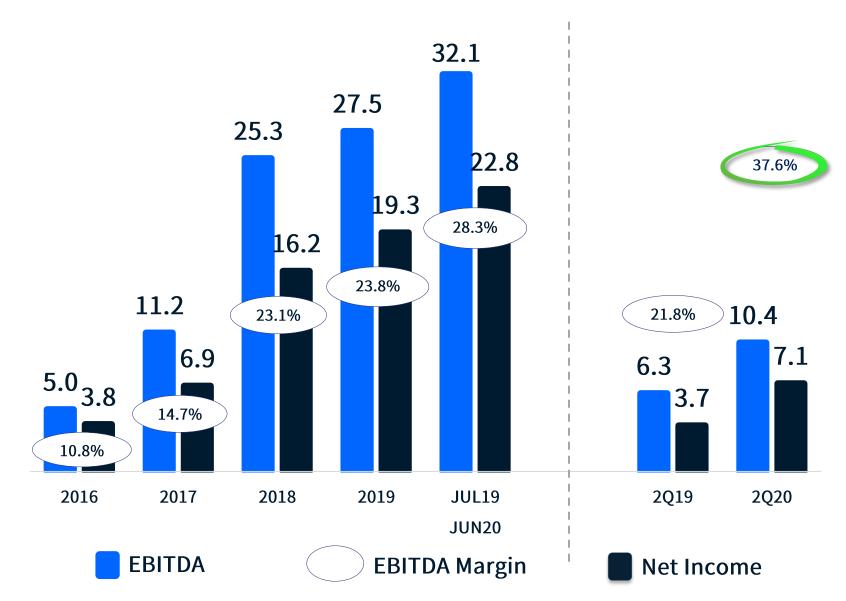




#### EBITDA and Net Income evolution



R\$ million and % of Sales



#### Quarterly and LTM Cost of Services



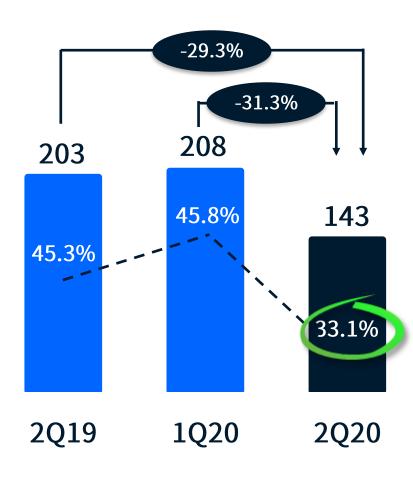
% Sales



#### Consolidated cost of Services: Covid-19 effect



R\$ million and % Sales



## Quarterly Dental Care Ratio - Consolidated and individual plans



% Sales



#### Selling expenses per segment



% of Sales LTM



Average selling expenses

6%

Own sales

**Brokers** 

**Banks** 

10% - 15%

0%

10% - 15%



**SME** 

12%

**Brokers** 

**Banks** 

Online

10% - 15%

10% - 15%

5% - 7.5%



21%

**Banks** 

10% - 15%

**Retailers** 

25% - 45%

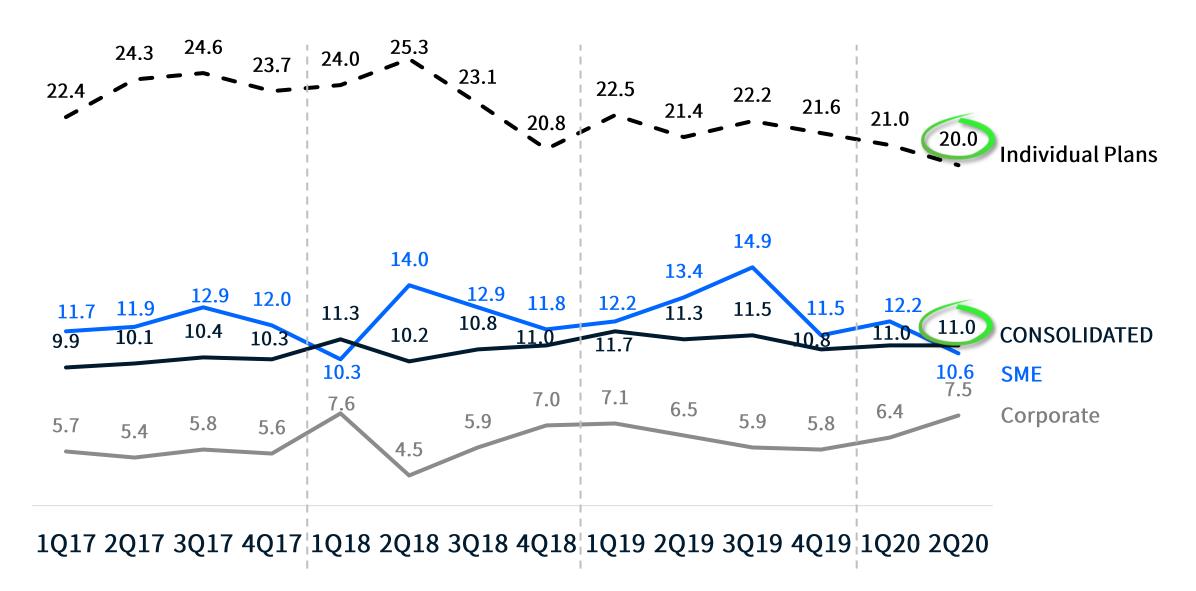
Online

5% - 7.5%

#### Selling expenses: consolidated and per segment



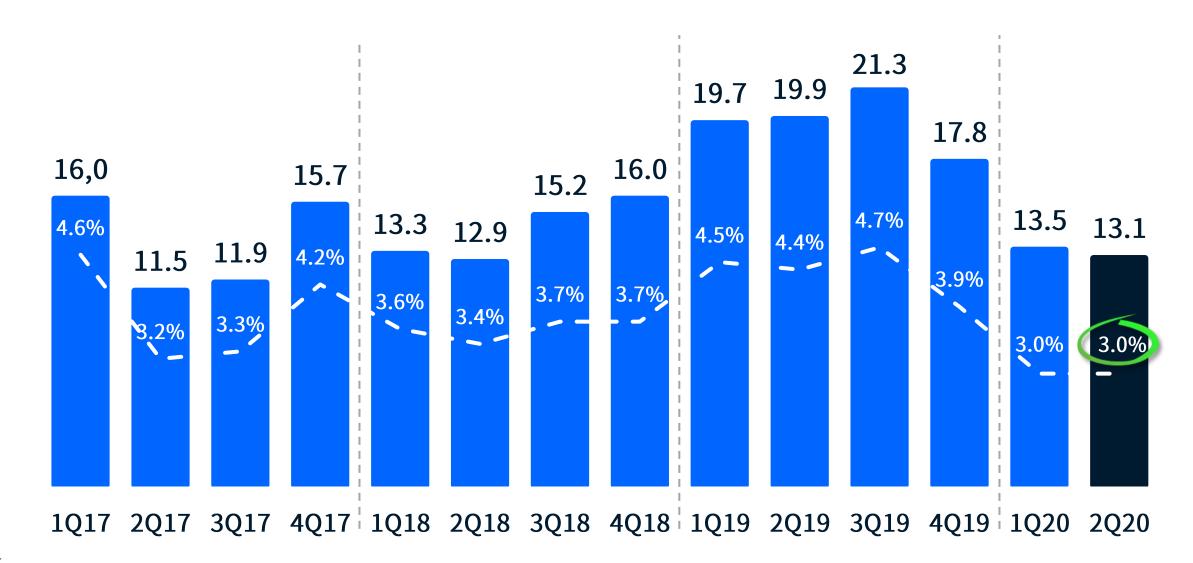
% of Sales



#### Allowance for doubtful receivables

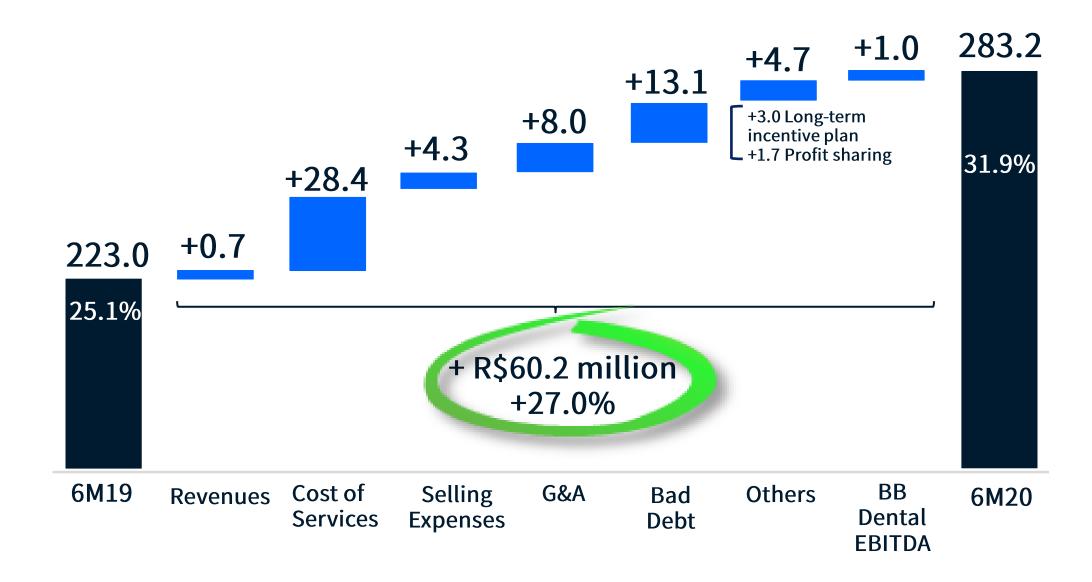


R\$ million and % of Sales



#### Adjusted EBITDA: 6M20 x 6M19

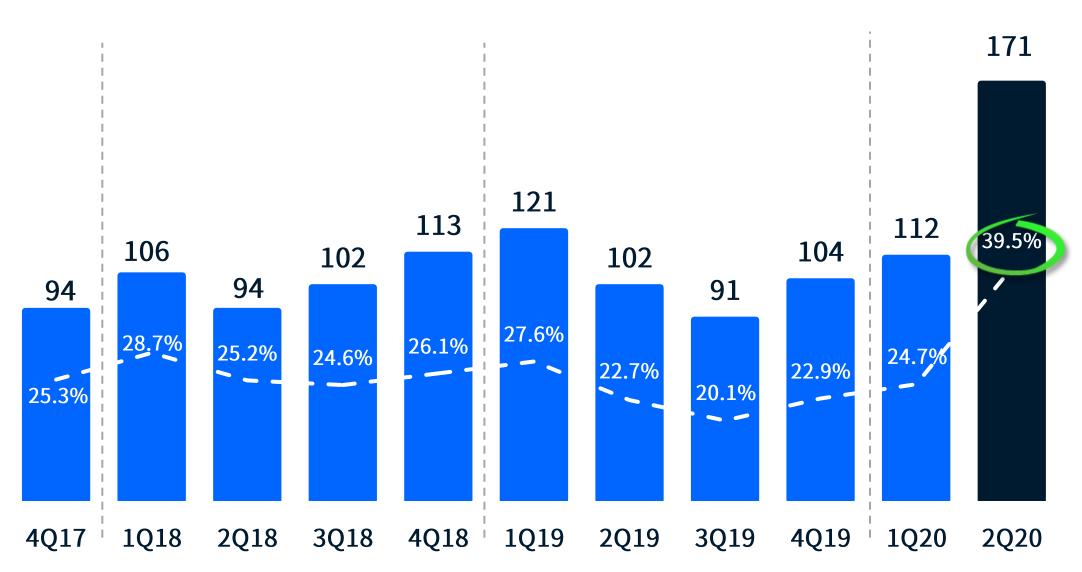




#### Adjusted EBITDA



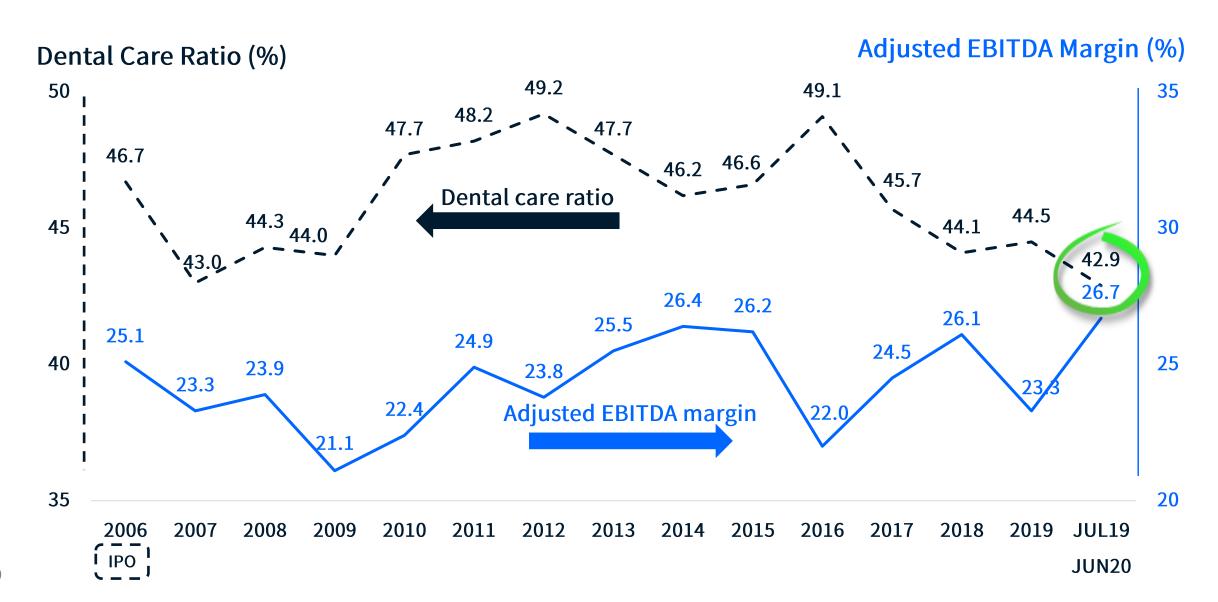
R\$ million and % of Sales



#### Dental care ratio and Adjusted EBITDA margin since the IPO



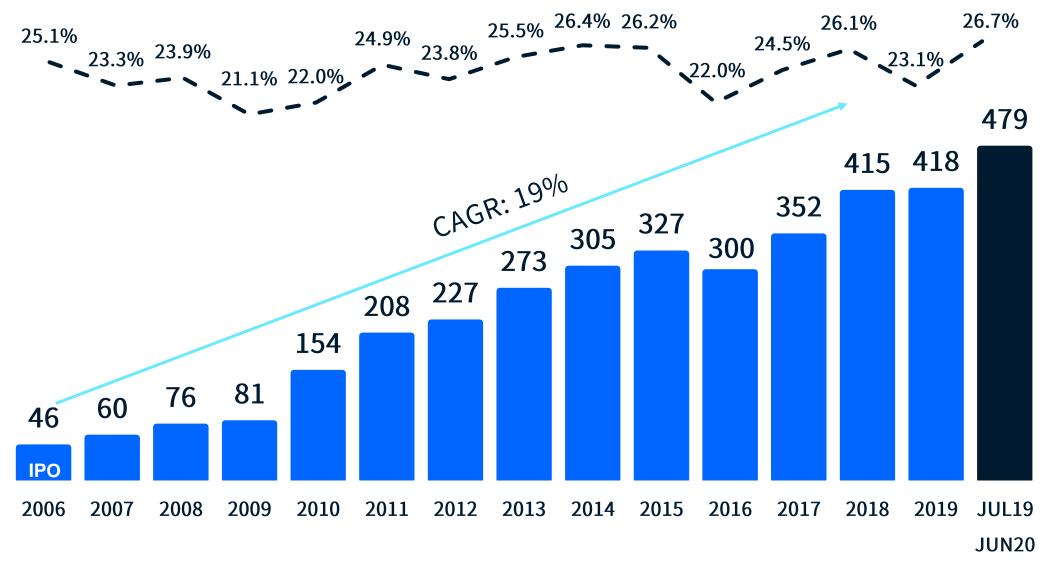
% of Sales



#### Adjusted EBITDA since the IPO



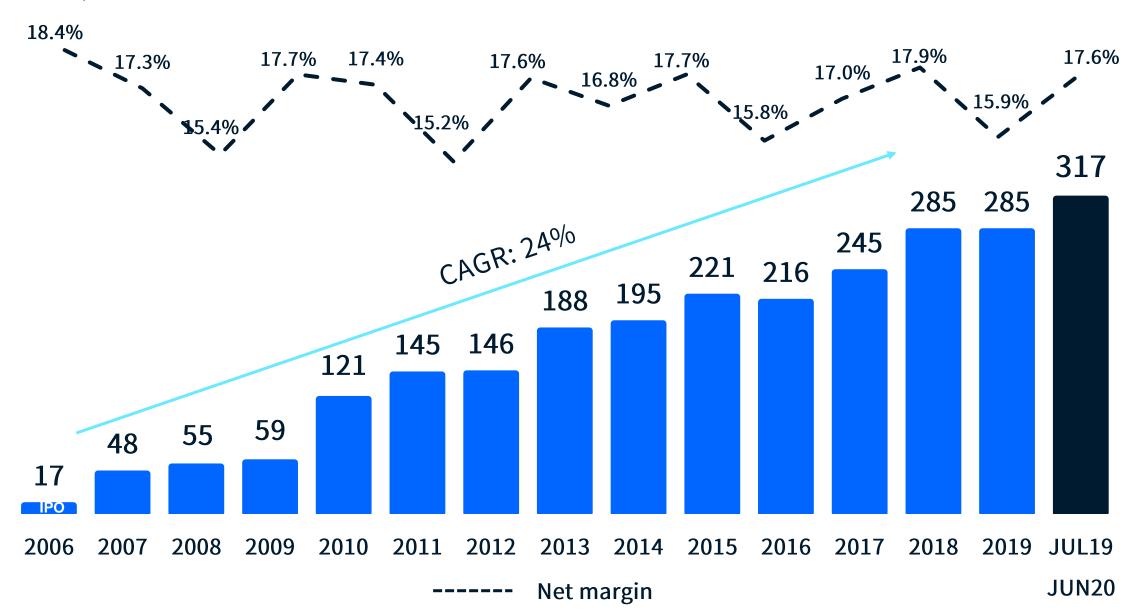
R\$ million and % of Sales



#### Net Income and net margin since the IPO

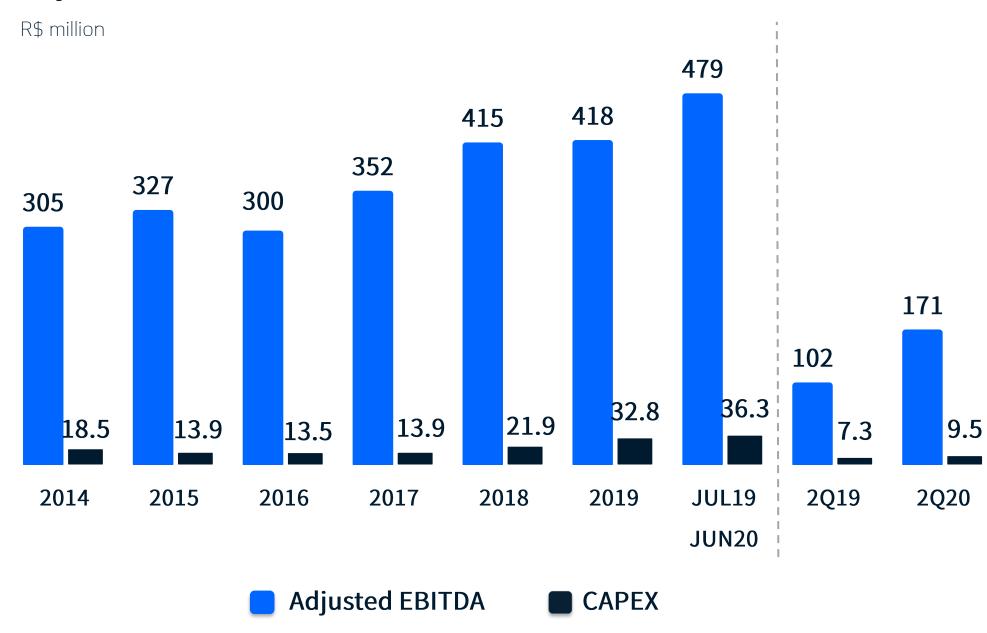


R\$ million and % of Sales

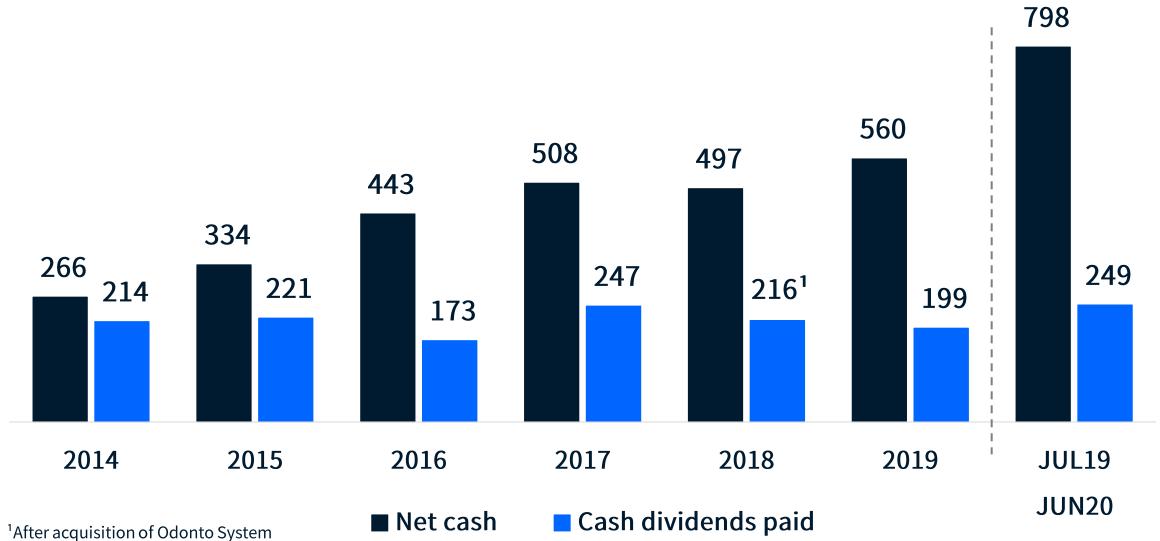


#### Adjusted EBITDA and CAPEX



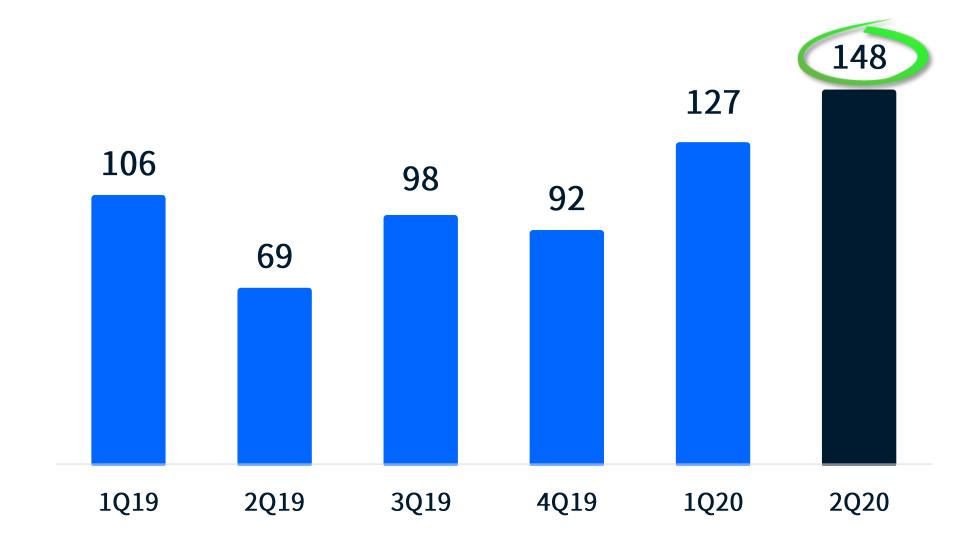


#### Net cash (zero debt) and cash dividends



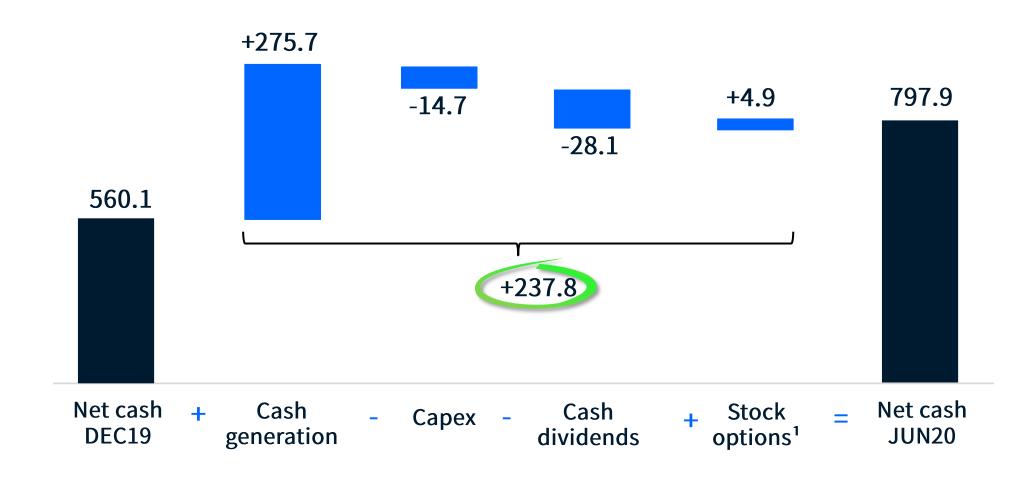
# Cash flow from operational activities





#### 6M20 cash flow

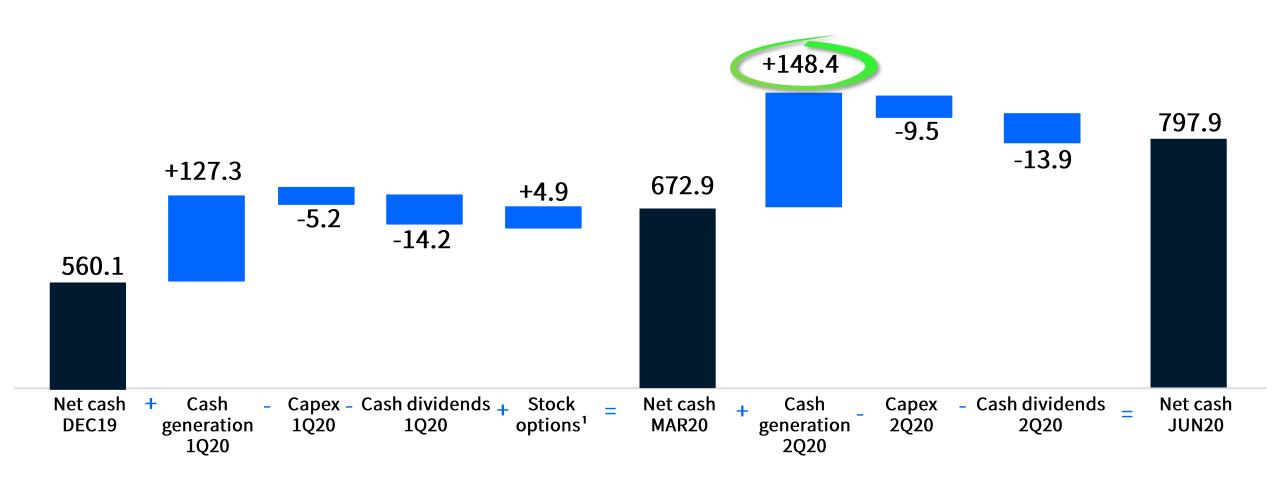
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<sup>&</sup>lt;sup>1</sup> Stock Options Program vesting reimbursements

#### 6M20 Cash flow (R\$ million)





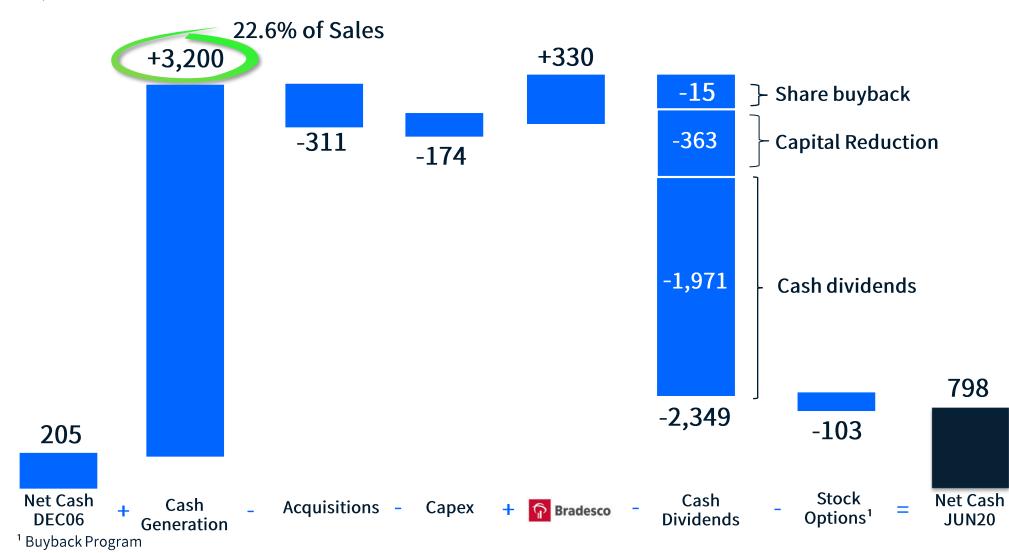
<sup>&</sup>lt;sup>1</sup> Stock Options Program vesting reimbursements

#### Cash flow since IPO: dividends our #1 priority



R\$ million

Since the IPO in 2006, Odontoprev business model required CAPEX of R\$174 million, compared to cash generation of R\$3.2 billion. In the period, cash dividends was R\$2.0 billion.

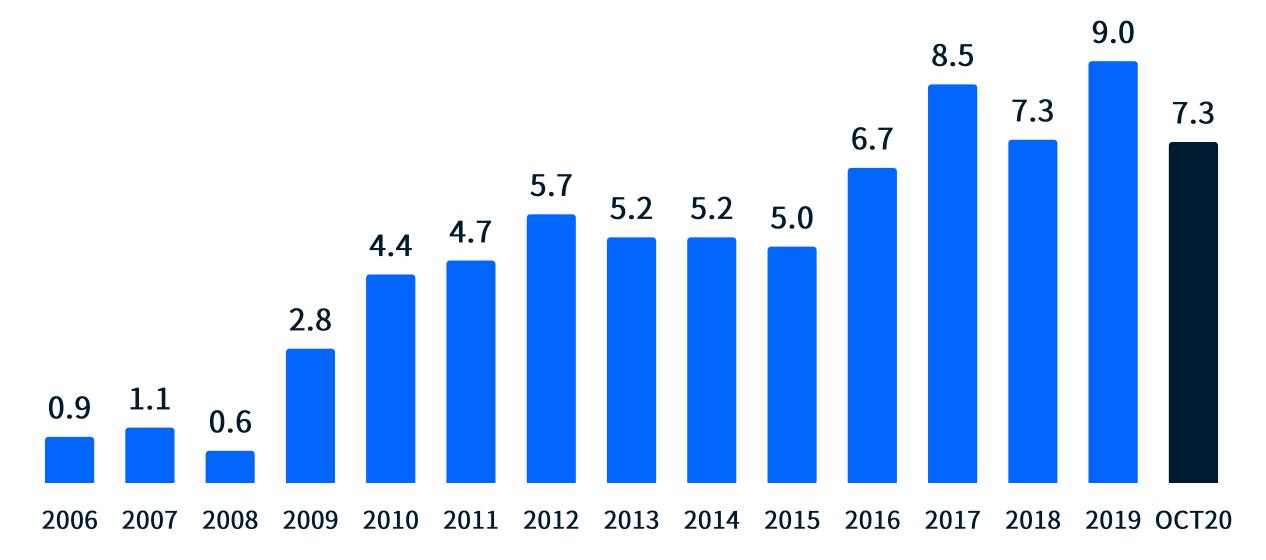


# Capital Markets

#### Market cap Evolution

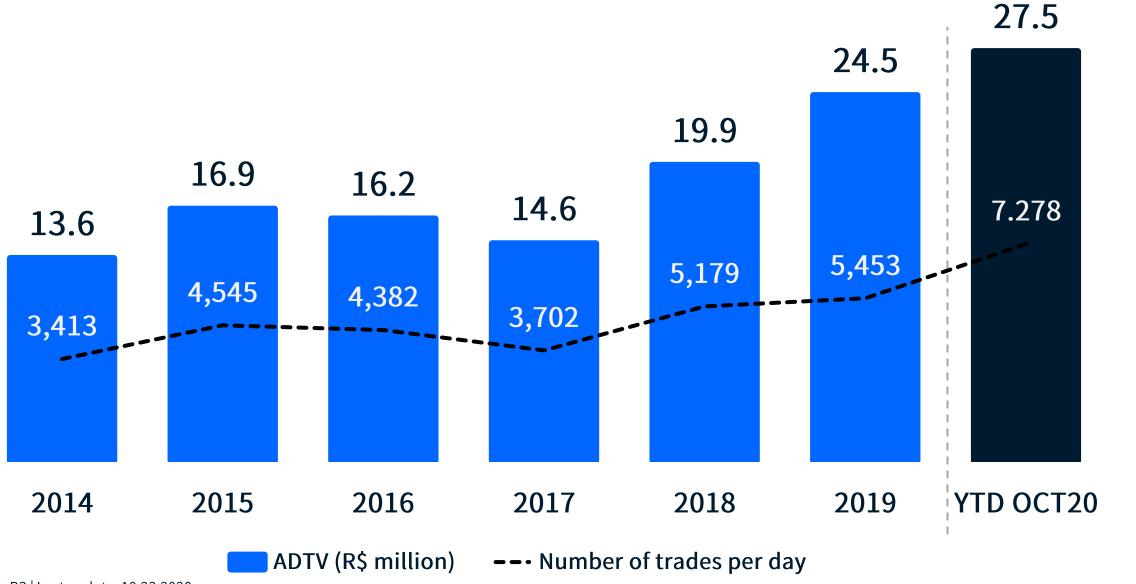
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R\$ billion

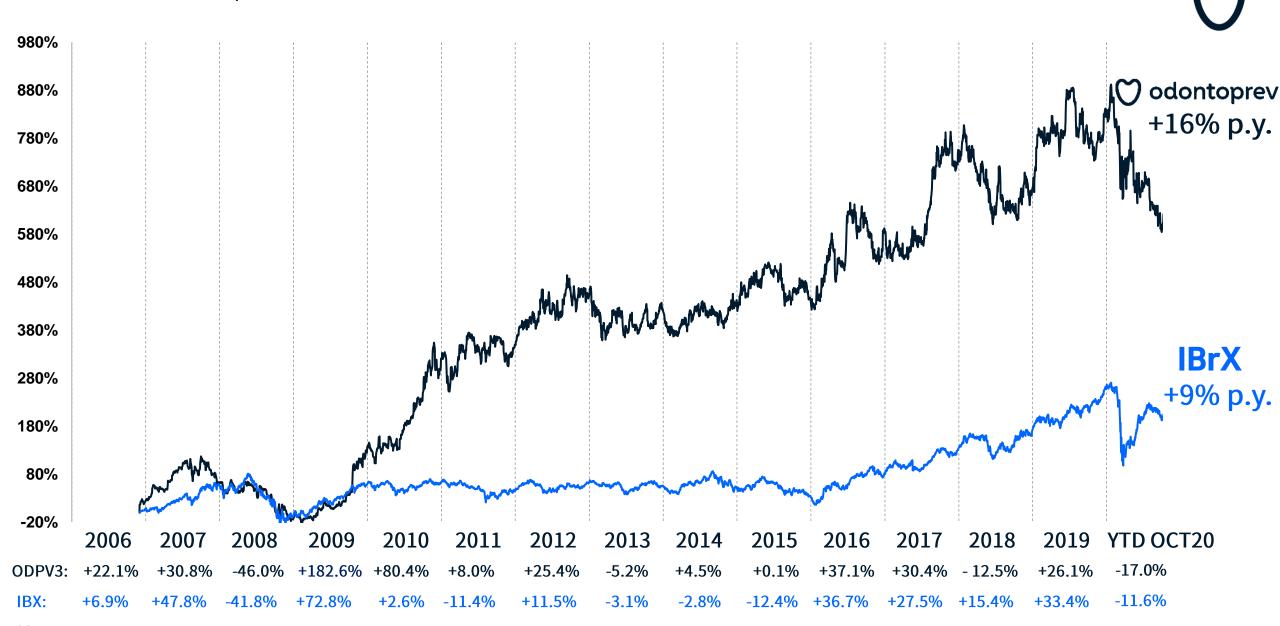


#### All-time best liquidity of OdontoPrev shares





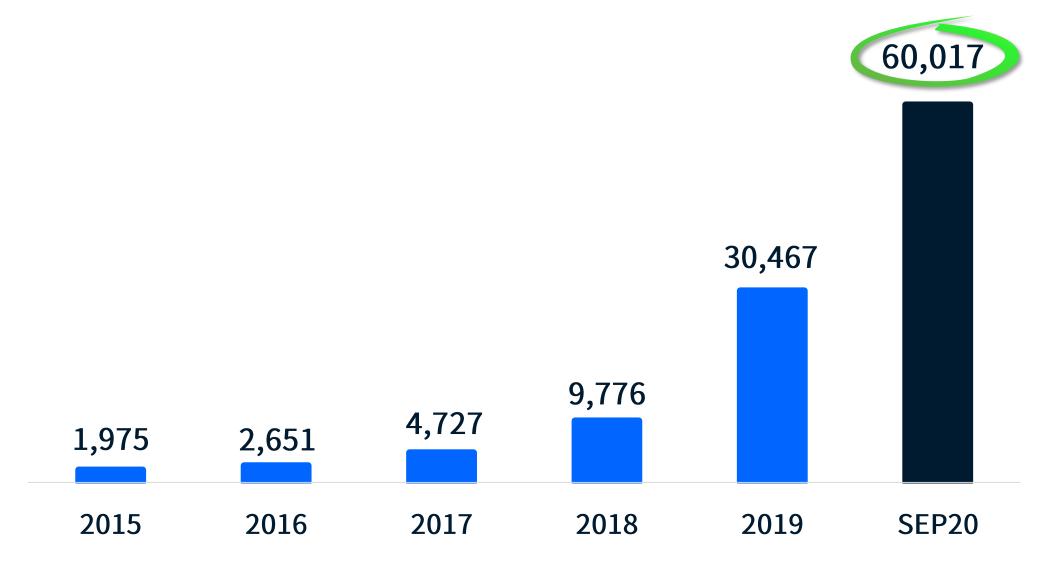
#### Odontoprev total shareholder return since IPO x IBrX



62

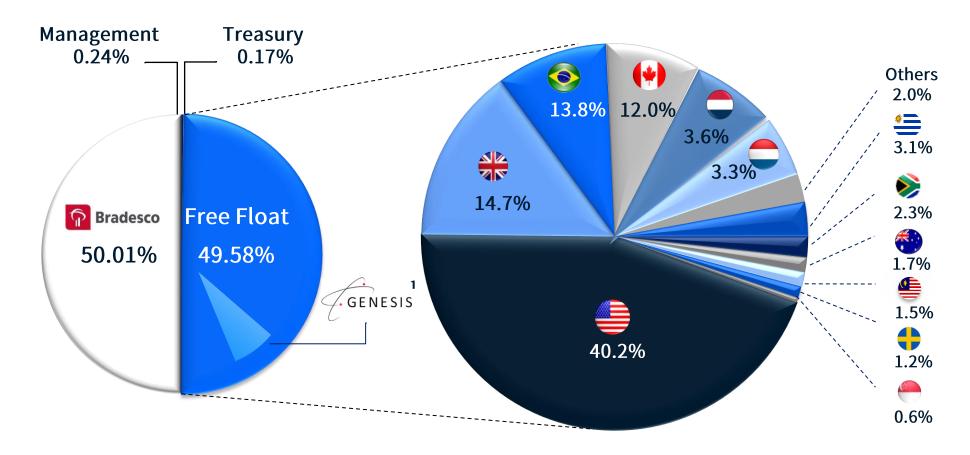
## Increasing number of individual investors





# Global shareholder structure: investors from more than 30 countries SEP20



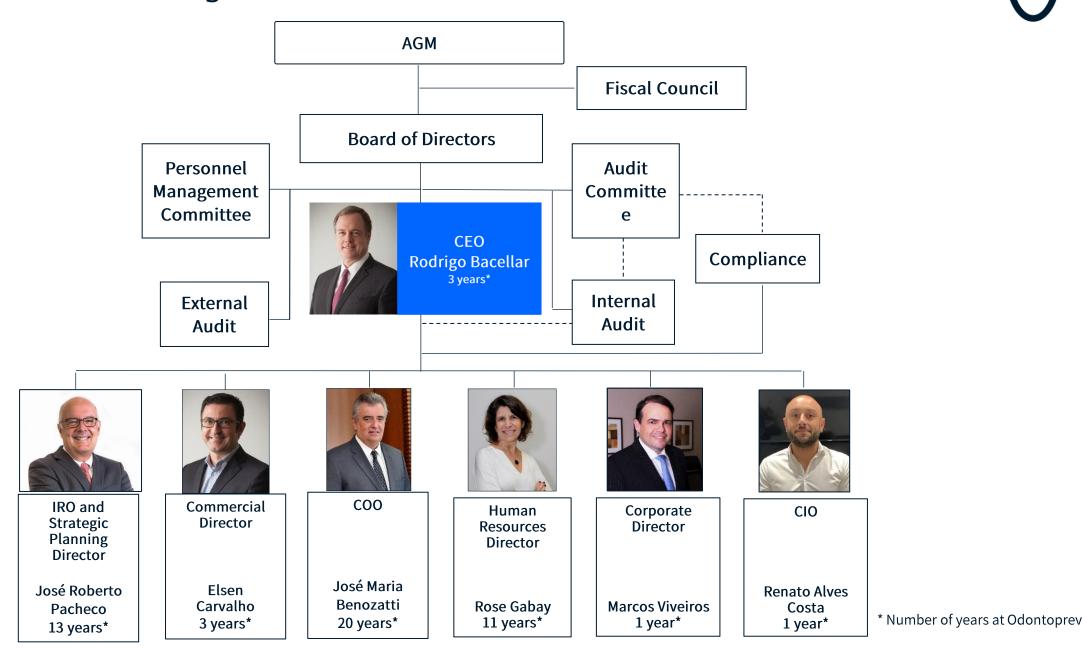


Total Capital 531,294,792 Shares

49% *Free float* 263,452,916 Shares

#### Professional management team since foundation in the 80's





#### Key metrics for management's compensation



### Quantitative goals

- ✓ Revenue growth
- ✓ Incremental EBITDA (R\$)
- ✓ Member expansion

### **Perception Studies**

- **✓** Beneficiaries
- **✓** Dentists
- **✓** HR managers
- **√** Quality of our services

#### ESG metrics



In 2Q20, more than 5,000 Personal Protective Equipment (PPE's) were delivered to selected accredited dentists.

Environmental key indicators	2Q19	1Q20	2Q20
Total consumption of electricity (kWh) [GRI-EN3]	211,580	235,613	141,141
Total consumption of water (m³) [GRI-EN8]	2,109	1,906	1,030
Greenhouse gas emissions per scope (tCO2e) [GRIG4-EN15, 16 and 17]	312	142	30
Scope 1 - direct emissions (tCO2e)	11	19	1
Scope 2 - indirect emissions related to purchase of energy (tCO2e)	7	22	13
Scope 3 - indirect emissions from the value chain (tCO2e)	294	102	16
Waste Management [GRI DMA MATERIALS, 301-1, DMA EFFLUENTS AND RESIDUES, 306-2]	2,002	1,948	283
Paper disposal (Kg)	1,022	1,139	187
Plastic disposal (Kg)	967	785	96
Aluminium disposal (Kg)	21	21	-
Glass disposal (Kg)	-	3	-

Personnel key indicators	2Q19	1Q20	2Q20
Total employees	2,141	2,133	2,067
Call Center employees	562	570	542
Total turnover	4.4%	5.9%	3.9%
Turnover without Call Center	4.0%	6.1%	3.3%
Call Center turnover	5.5%	5.4%	5.4%
[GRI G4-LA12]			
Gender distribution			
% Men	26.0%	26.1%	26.1%
% Women	74.0%	73.9%	73.9%
% Women at Strategic Management	46.9%	46.0%	44.4%
[GRI G4-LA12]			
Functional distribution			
Statutory	1.4%	1.1%	1.2%
Strategic Management	3.0%	3.0%	3.0%
Tactical Management	4.3%	4.5%	4.8%
Specialist	19.9%	20.3%	20.7%
Administrative	25.1%	25.8%	26.3%
Back office	46.3%	45.4%	44.1%
[GRI G4-LA12]			
•			
Age distribution	5.0%	6.6%	5.2%
< 21 years	6.9%		0,.
21 - 29 years	32.0%	31.1%	30.3%
30 - 39 years	35.5%	36.1%	37.5%
40 - 49 years	18.0%	18.1%	18.6%

#### Odontoprev as a member of FTSE4Good



In 2020, Odontoprev was confirmed as a FTSE4Good Index Series constituent, for the fourth consecutive year.



#### Odontoprev included in the Bloomberg 2020 Gender-Equality Index



In 2020, Odontoprev was included in the Bloomberg 2020 Gender-Equality Index (GEI) for the first time.



# Award winning IR Team



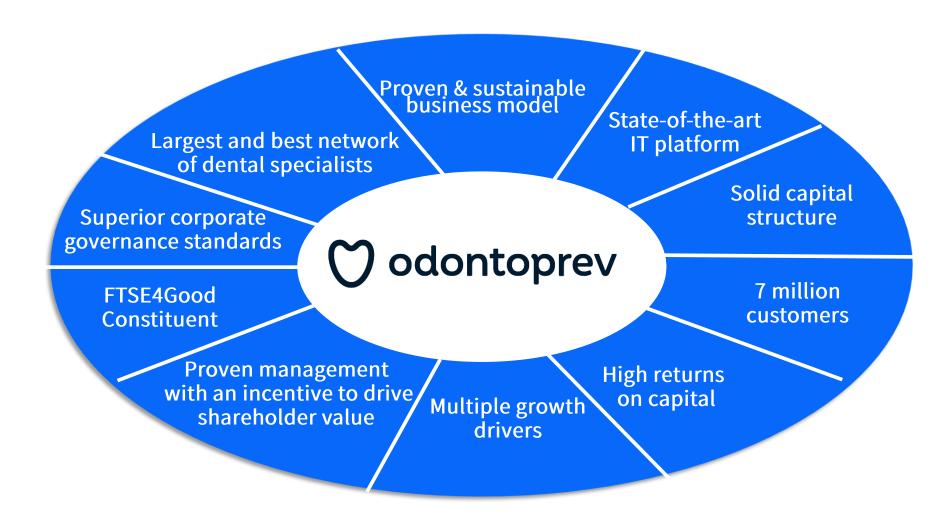
# Institutional Investor

<u>Awarded by the Latin America Executive Team / Healthcare</u> 2010 / 2011 / 2012 / 2013 / 2014 / 2015 / 2016 / 2017 / 2018 / 2019 / 2020

... Thank you very much!

#### Why Odontoprev?





# Upcoming IR events



UPCOMING EVENTS									
Date	Broker	Event							
Oct 28, 2020		3Q20 Earnings Release							
Oct 29, 2020		3Q20 Webcast							
Nov 5, 2020	CREDIT SUISSE	Virtual 2020 Brazil Healthcare Conference							
Nov 17-20, 2020	Bradesco	Virtual 10th Annual CEO Forum							
Nov 23-25, 2020	Itaú BBA	Virtual 13th Annual LatAm Conference							
Nov 26, 2020	Safra	Virtual Safra Healthcare Conference							
Dec 1-3, 2020	<b>UBS</b>	Virtual UBS Global Emerging Markets One-on-One Conference							
Jan 9-7, 2021	Morgan Stanley	Virtual 13th Annual Latin America Executive Conferenc							
Jan 11-14, 2021	J.P.Morgan	Virtual 39th Annual Healthcare Conference							

#### Contact Investor Relations





Jose Roberto
Pacheco
IRO and Strategic
Planning Director



Stella Hong IR Supervisor



Catarina Bruno IR Analyst



Gustavo Tordin IR Analyst

#### **Corporate Headquarters**

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**Custodian & Market Maker** 



**Independent Auditors** 



**B3 Ticker** 

# Appendix



R\$ million	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	JUN19- JUL20	CAGR
Net Revenues	182	259	318	382	685	835	955	1,070	1,156	1,250	1,365	1,437	1,592	1,795	1,796	18%
Average Ticket (R\$/member/month)	12.25	12.53	12.07	12.80	12.87	13.66	14.33	15.22	16.07	17.04	18.58	19.66	20.43	21.13	21.55	4%
Number of Members (000)	1,492	2,113	2,460	4,175	4,978	5,533	5,976	6,172	6,316	6,409	6,267	6,309	7,230	7,400	7,189	12%
EBITDA	46	60	76	81	154	208	227	273	305	327	300	352	415	418	479	19%
EBITDA Margin (%)	25.1	23.3	23.9	21.1	22.4	24.9	23.8	25.5	26.4	26.2	22.0	24.5	26.1	23.3	26.7	24.3
Net Income	17	48	55	59	121	145	146	188	195	221	216	245	285	285	317	24%
Market Cap	872	1,122	587	2,833	4,443	4,711	5,701	5,223	5,239	5,021	6,694	8,453	7,305	8,963	7,693	18%
ODPV3 Return (%)	22	31	-46	183	80	8	25	-5	5	0	37	30	-13	26	-22	16%
IBX-100 (%)	7	48	-42	73	3	-11	12	-3	-3	-12	37	28	15	33	-5	9%

# **O** odontoprev