



OdontoPrev

**April 2020
Corporate
Presentation**

New growth cycle and value innovation



Index

- 1. About OdontoPrev**
- 2. Dental benefits: an incipient sector in Brazil**
- 3. Inside OdontoPrev: strategic competitive advantages**
- 4. Financial and Operational Performance**
- 5. Capital Markets**

1

About OdontoPrev

About OdontoPrev

OdontoPrev, listed in São Paulo since 2006, is the leading dental benefits provider in Latin America, and the largest company in the Brazilian healthcare sector in terms of clients, with more than 7 million members. The company is a member of the Novo Mercado at B3 and a constituent of the FTSE4Good Index, one of 4 Brazilian companies included in the Bloomberg 2020 Gender -Equality Index (GEI) and with quarterly cash dividends payments to shareholders, from more than 30 different countries.

OdontoPrev's unique opportunity

- ✓ **Largest dental benefits company in Latin America, over 7 million clients;**
- ✓ **Asset-light business model, with proprietary dental IT platform and exclusive distribution channels;**
- ✓ **Zero debt, negative working capital needs, low capex requirements, quarterly dividends, 70% payout practice;**
- ✓ **Chairman # CEO since 1998, professional management team since foundation, 1 share = 1 vote, 100% tag-along rights.**

Net revenues, adjusted EBITDA and net income evolution since IPO

2006 - 2019 CAGR

Net revenues

19% p.y.

Adjusted EBITDA

19% p.y.

Net income

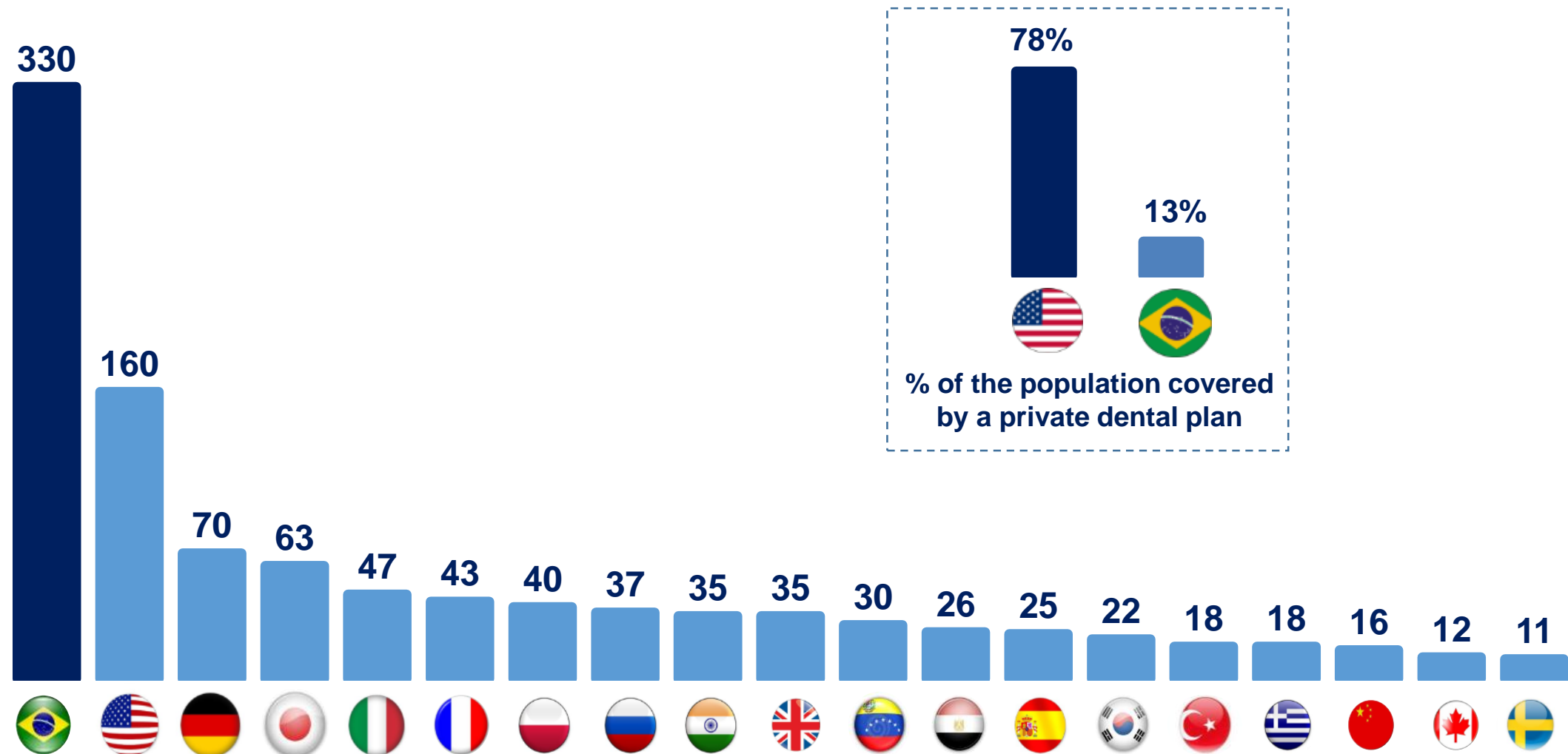
24% p.y.

**Dental benefits:
an incipient sector
in Brazil**

2

Brazil leads the global ranking of dentists

Number of dentists per country (thousand)

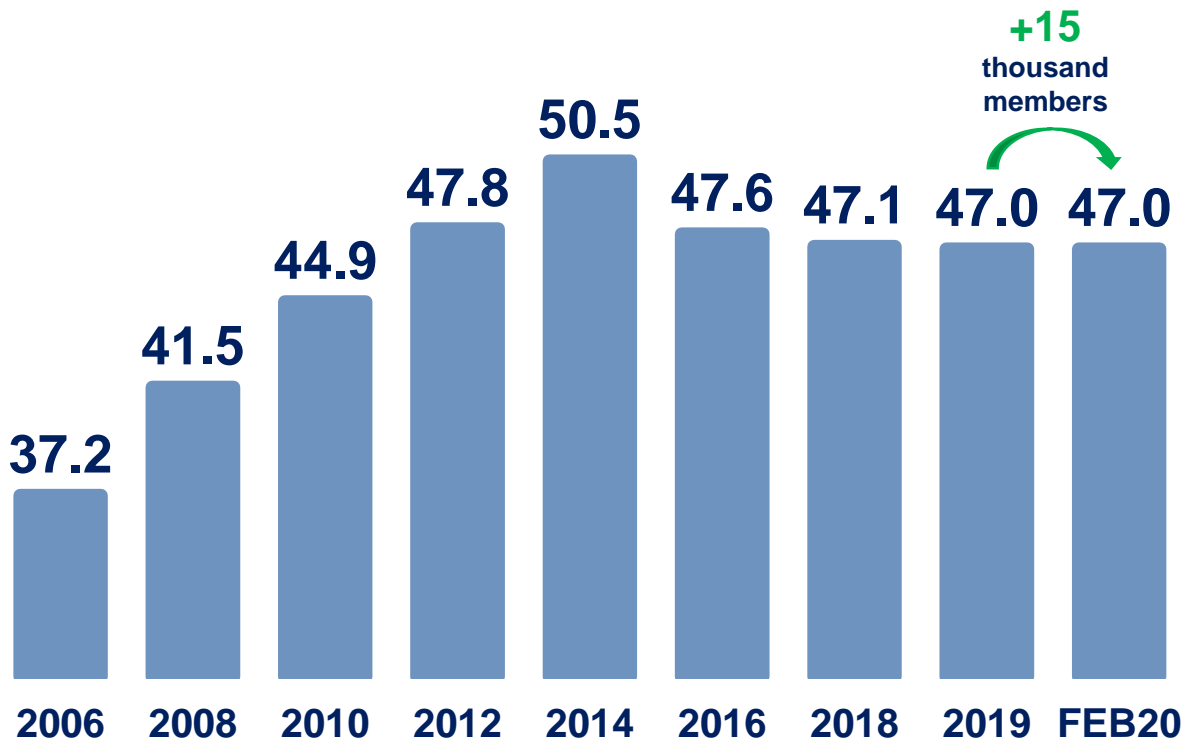


Source: FDI World Dental Federation – The Oral Health Atlas 2009, Federal Council of Dentistry– Brazil (January 2020) and Eurostat 2015-2016

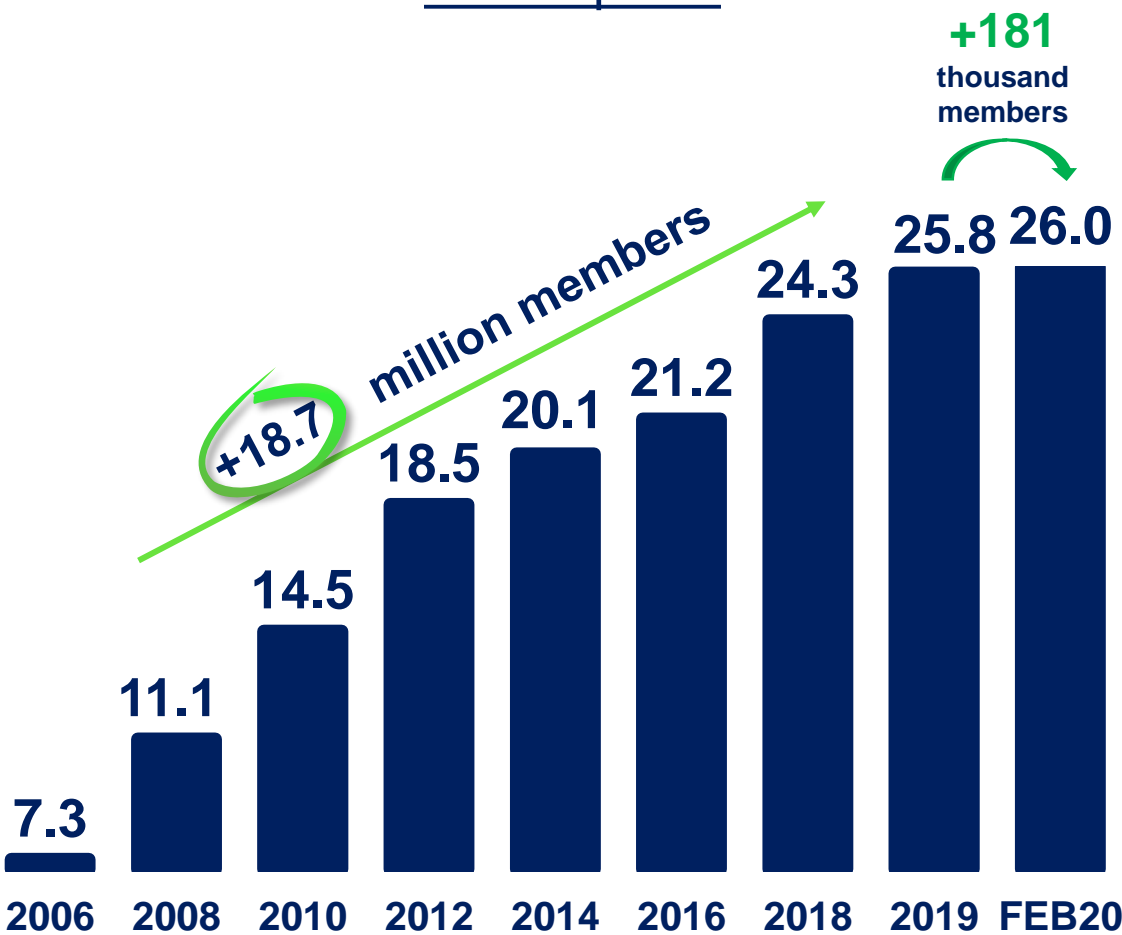
Medical and dental plans membership growth

Million members

Medical plans



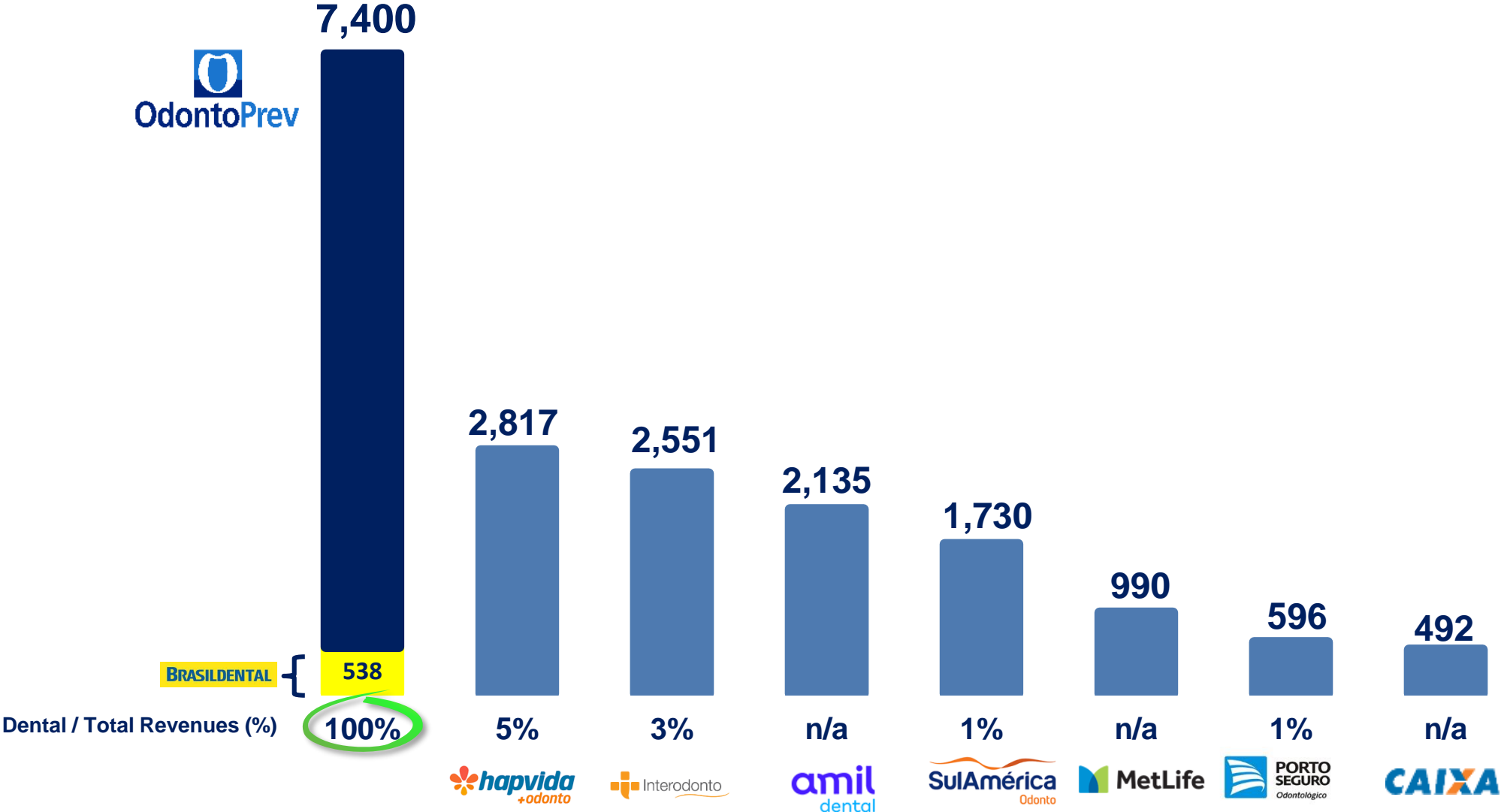
Dental plans



Source: ANS FEB/20

OdontoPrev: market leader since 1998

Key players, brazilian dental benefits 4Q19 (thousand members)



2019 Net revenue and average ticket

R\$ million

Average Ticket (R\$ / member / month)



Source: OdontoPrev
Metlife: OCT18-SEP19

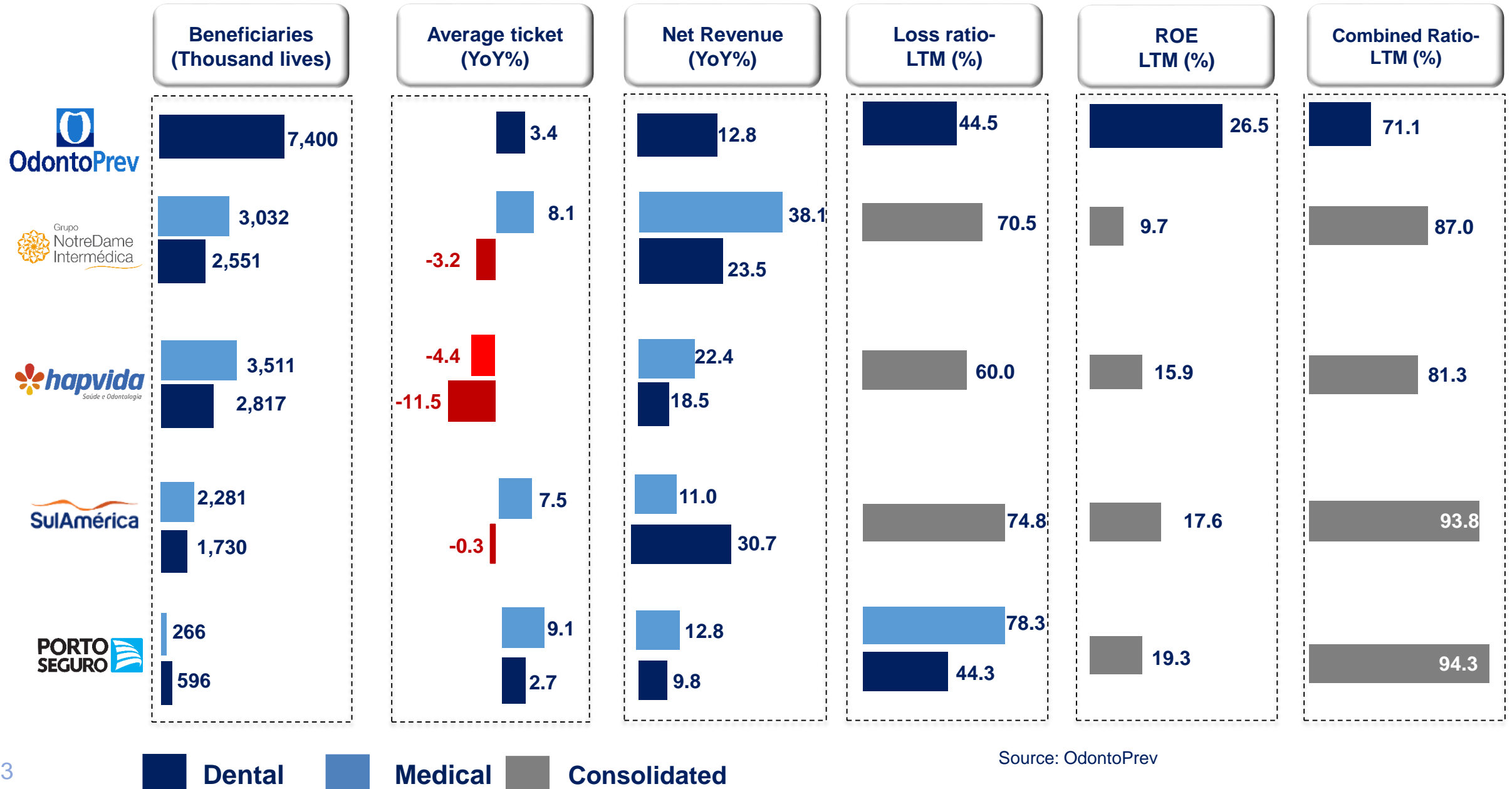
OdontoPrev is the #1 player each and every region

Key players per region, brazilian dental benefits (thousand members)

										
	Members	Ranking	Members	Ranking	Members	Ranking	Members	Ranking	Members	Ranking
Southeast	4,128	1st	2,300	2nd	1,565	3rd	1,253	4th	85	18th
South	703	1st	51	12th	116	4th	216	3rd	35	13th
Middle-West	529	1st	37	9nd	194	2nd	141	4th	7	18th
Northeast	1,596	1st	55	16th	199	4th	230	3rd	1,274	2nd
North	300	1st	10	11th	36	7th	174	3rd	265	2nd
Total	7,256	1st	2,454	2nd	2,110	3rd	2,014	4th	1,666	5th


Source: ANS Sep19

Key metrics of peer companies, 2019



Source: OdontoPrev

OdontoPrev competitive advantages X Peers

	 OdontoPrev	Peers
Dental focus	Yes	No
Strategy	Value driven	Volume/Cross-sell
Membership market-share	28%	71%
Revenue market-share ¹	47%	53%
Dental as % of revenues	100%	<2% ²
4Q19 Average Ticket (R\$/member/month)	21	14 ²

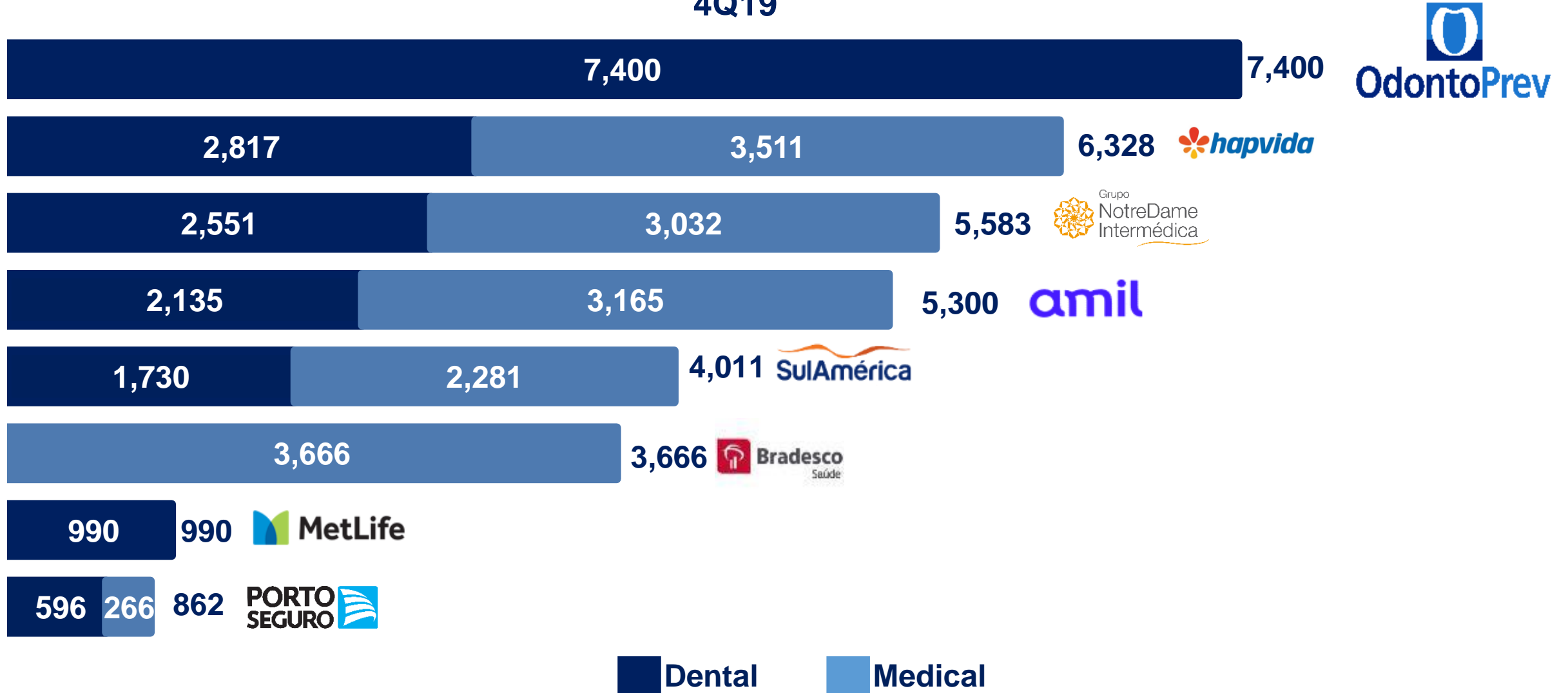
¹ Excludes Amil (Unetel Healthcare), Hapvida and GNDI

²Peer group: Porto Seguro, SulAmérica, GNDI, Hapvida and MetLife – 3Q19

Key healthcare players: OdontoPrev has the largest membership base



Thousand members

4Q19



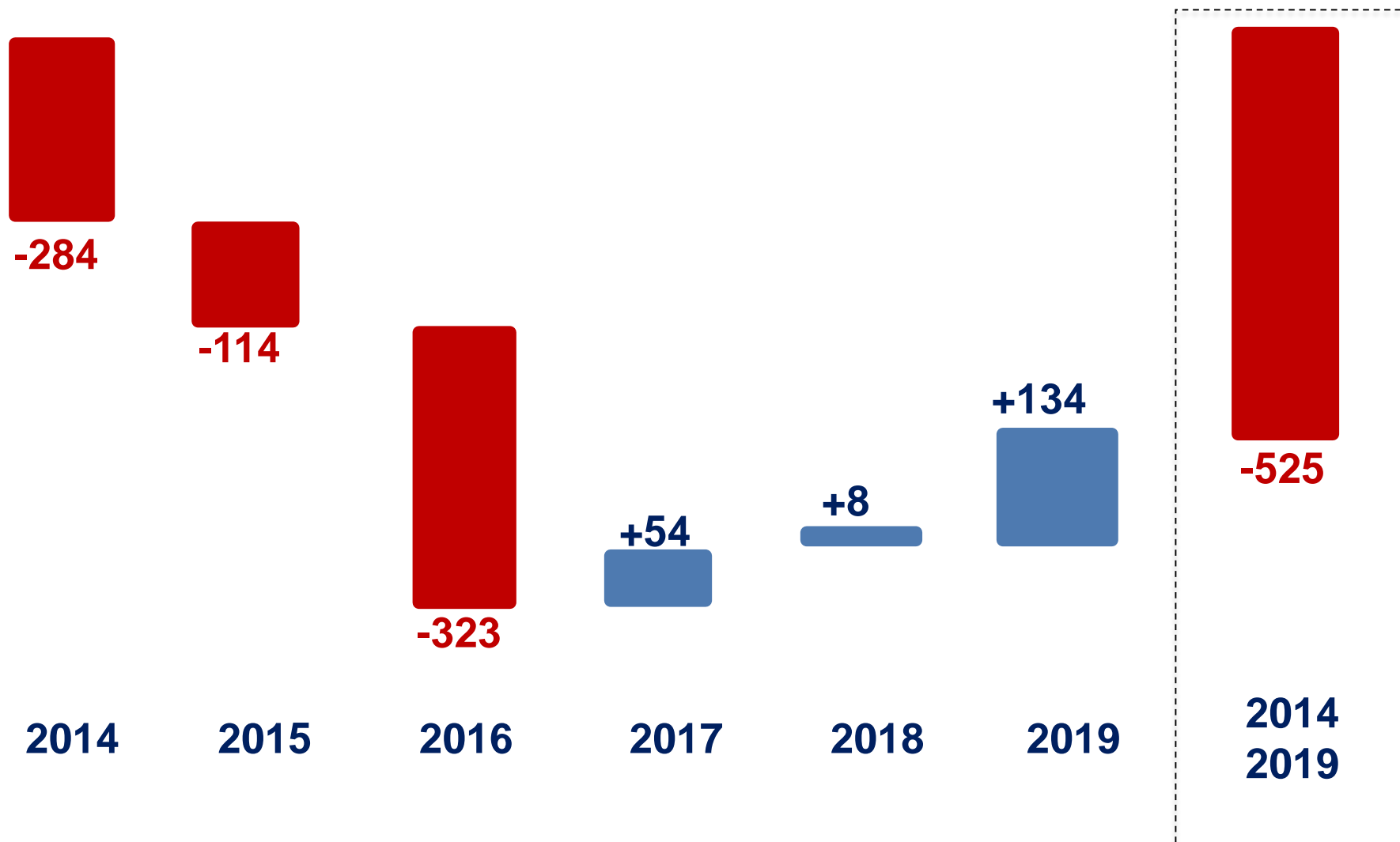
**3 accelerated growth cycles,
over the last decade, by
specific strategic movements**

Accelerated sector growth cycles since 2006

	Period	Players	Membership growth	Strategic movement
Cycle 01	2006 - 2009	 Bradesco Dental	~1 million members	Merger with OdontoPrev
Cycle 02	2010 - 2013		~1 million members	Acquisition by UnitedHealthcare
Cycle 03	From 2014	+  hapvida Bain Capital	~1.6 million members	IPOs

Negative result in Brazil since the acquisition in 2014

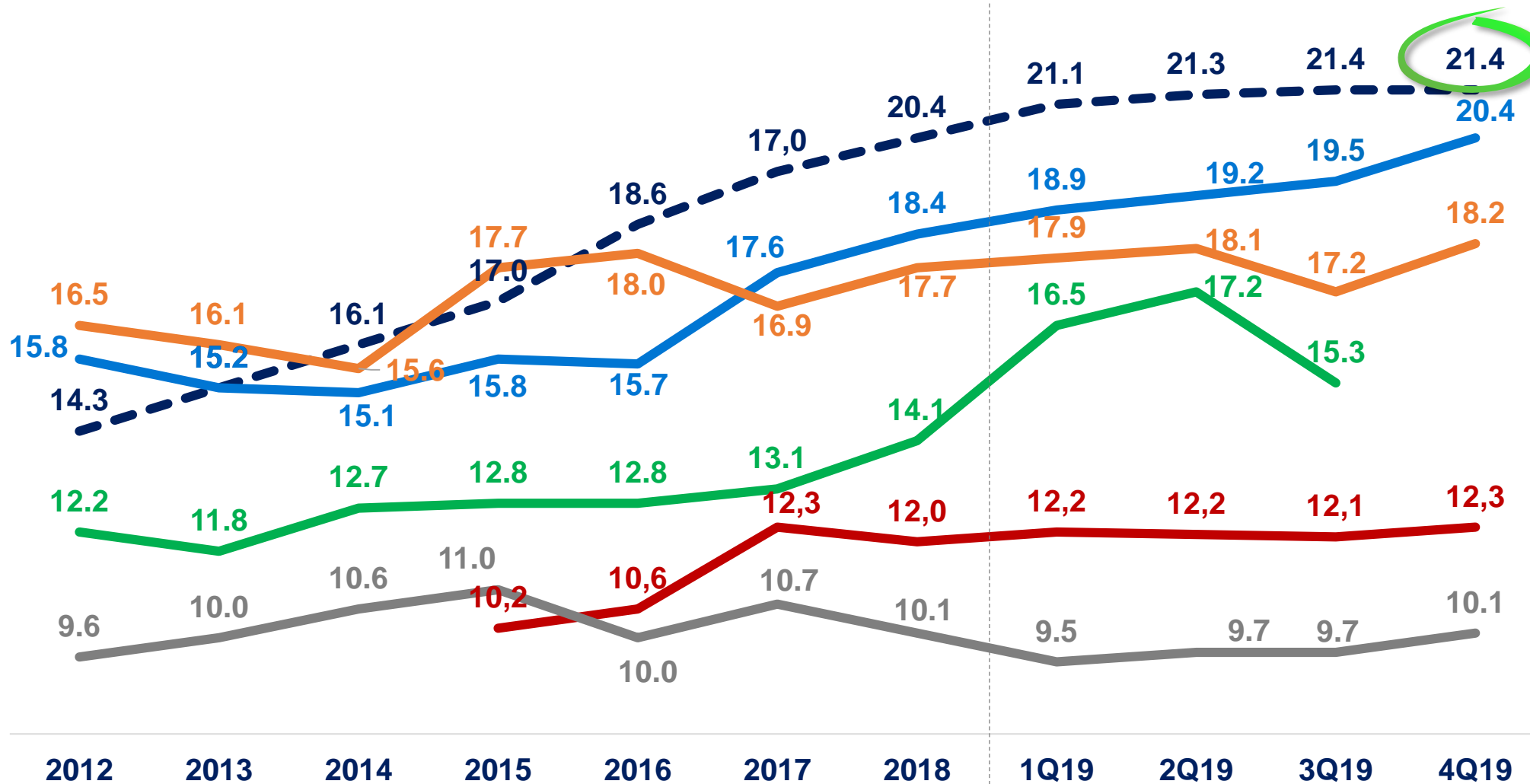
Net income/loss (R\$ million)



Rational pricing + value innovation = premium ticket

R\$/member/month

Average ticket evolution 2012 – 4Q19




OdontoPrev


PORTO SEGURO
Odontológico


SulAmérica
Odonto

 MetLife

 hapvida
+odonto

 Interodonto
Grupo NotreDame Intermédica

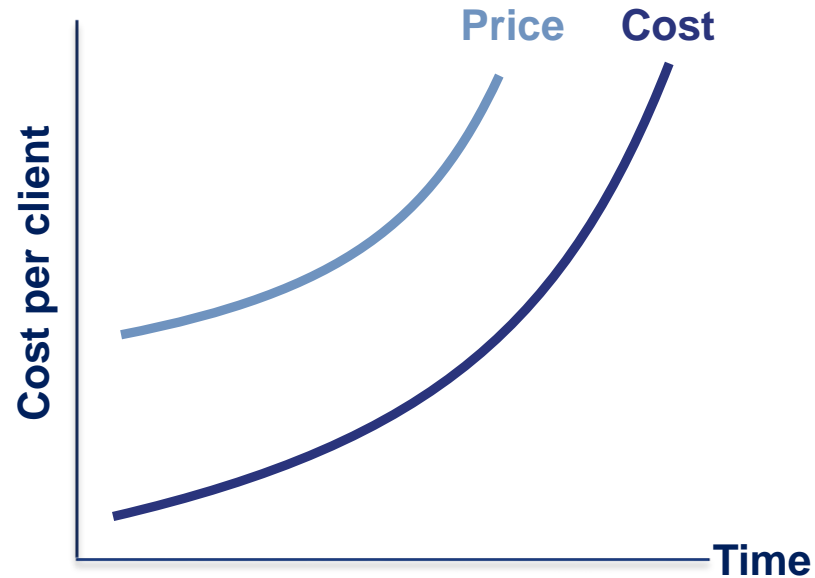
3

**Strategic
competitive
advantages**

Attractive cost dynamics

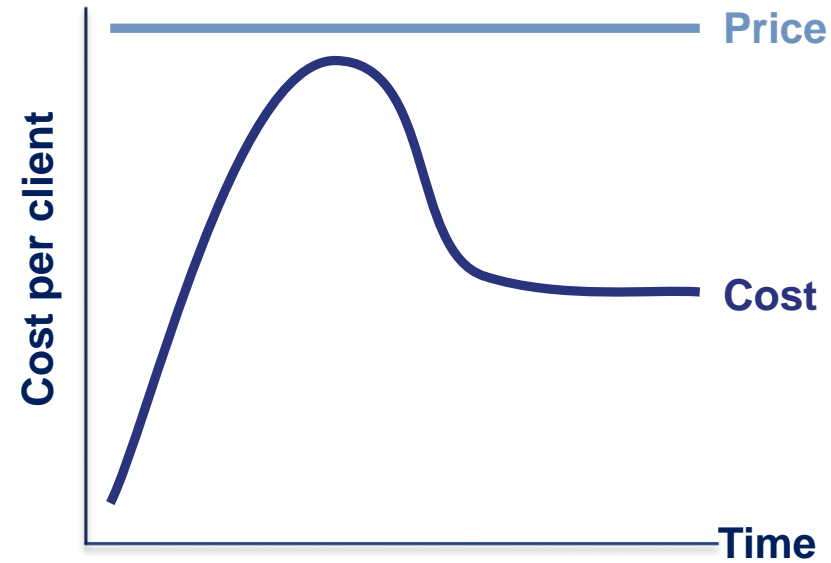
Over time, OdontoPrev dental plans present a price and cost profile...

Medical plans



- ✓ Cost increases by medical inflation and better technology
- ✓ Short-term contract: 1 year tenor

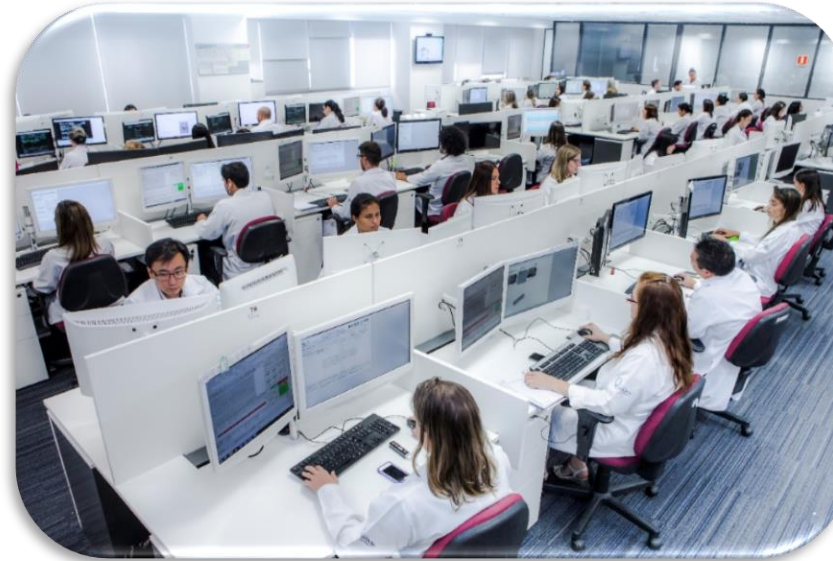
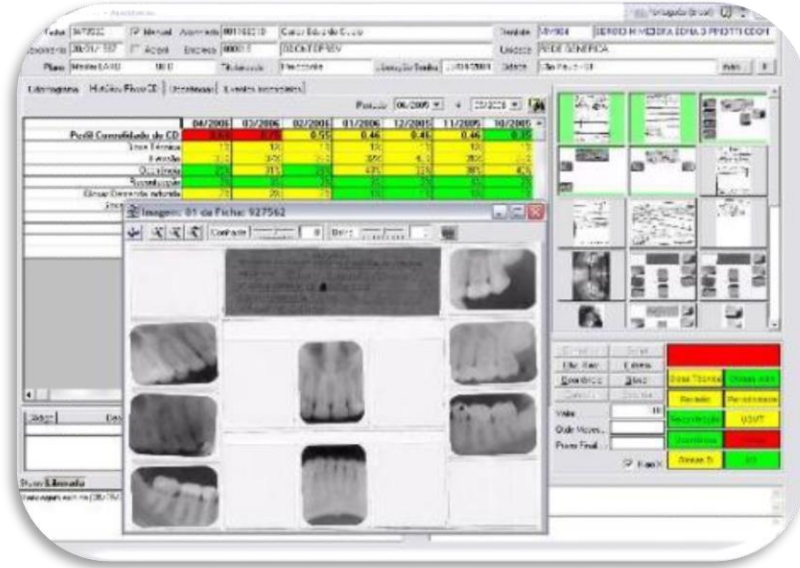
OdontoPrev plans



- ✓ Predictable cost evolution due to prevention
- ✓ Long-term contract: 2 year + duration

... predictable and more attractive than medical plans.

Proprietary dental IT Platform allows high quality standards



- ✓ Complete electronic record of all beneficiaries
- ✓ 3 decades of actuarial data
- ✓ Risk management and fraud prevention

Largest and best dentist network

31,000 dentists at 2,700 cities

- ✓ **National distribution**
- ✓ **Differentiated academic background**
- ✓ **Continuous education**



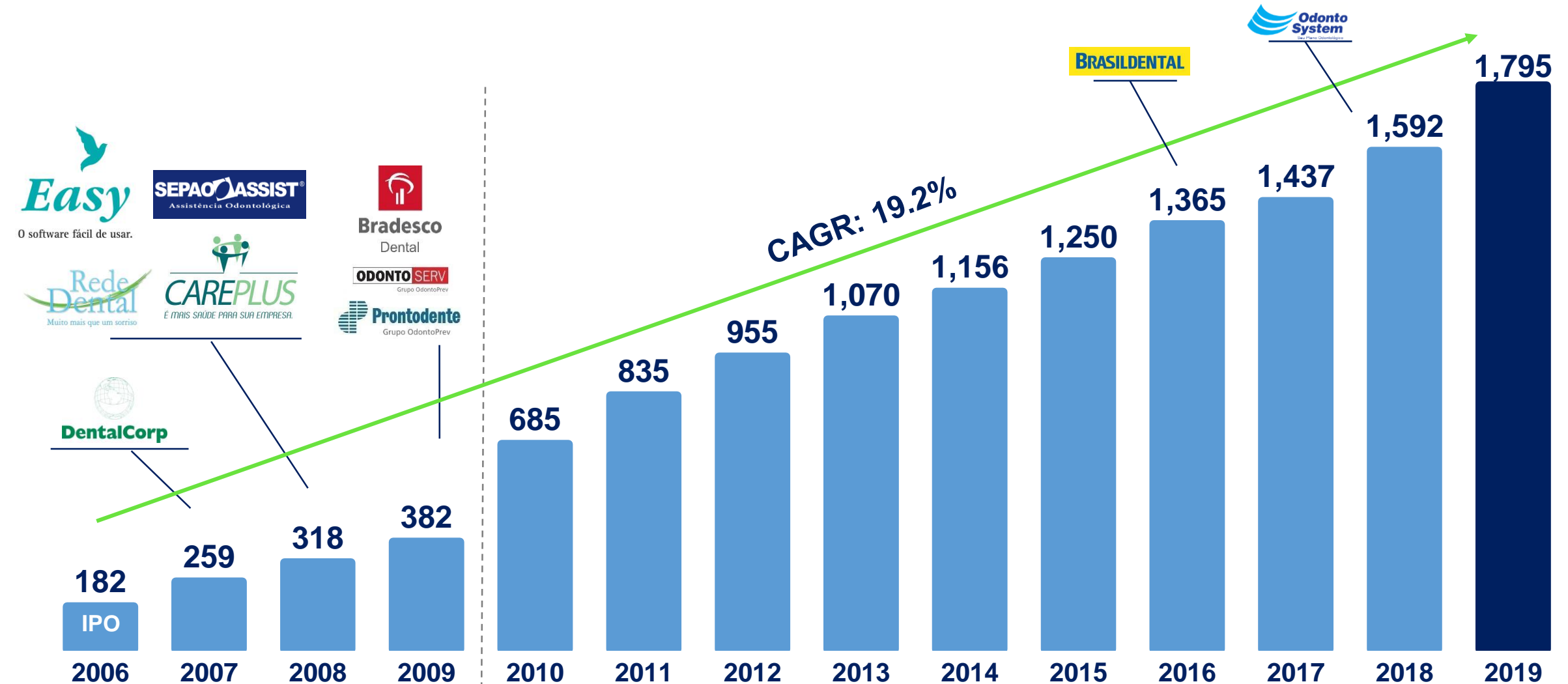
4

Financial and Operational Performance

OdontoPrev: 13 years of sustainable value creation since IPO

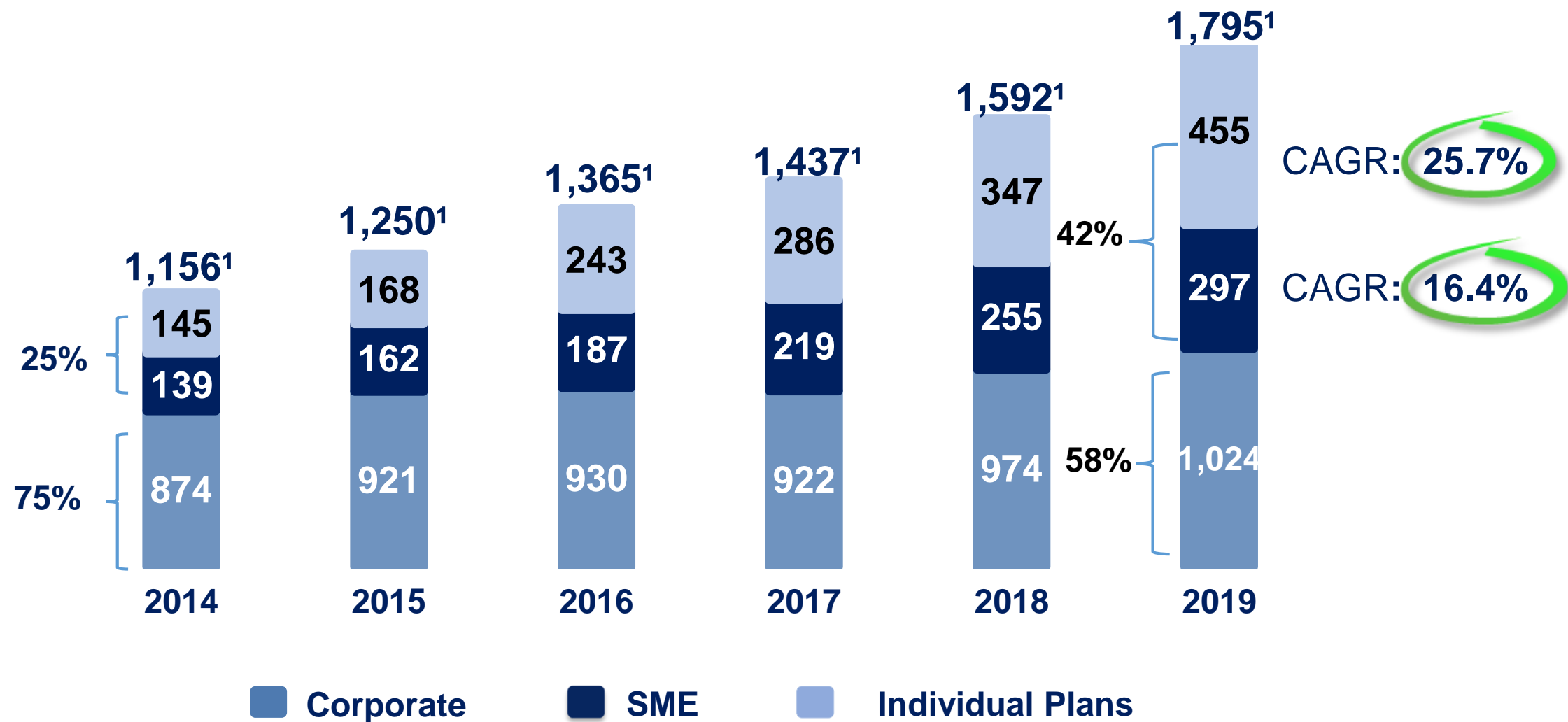
R\$ million

Net revenue



Revenues per segment

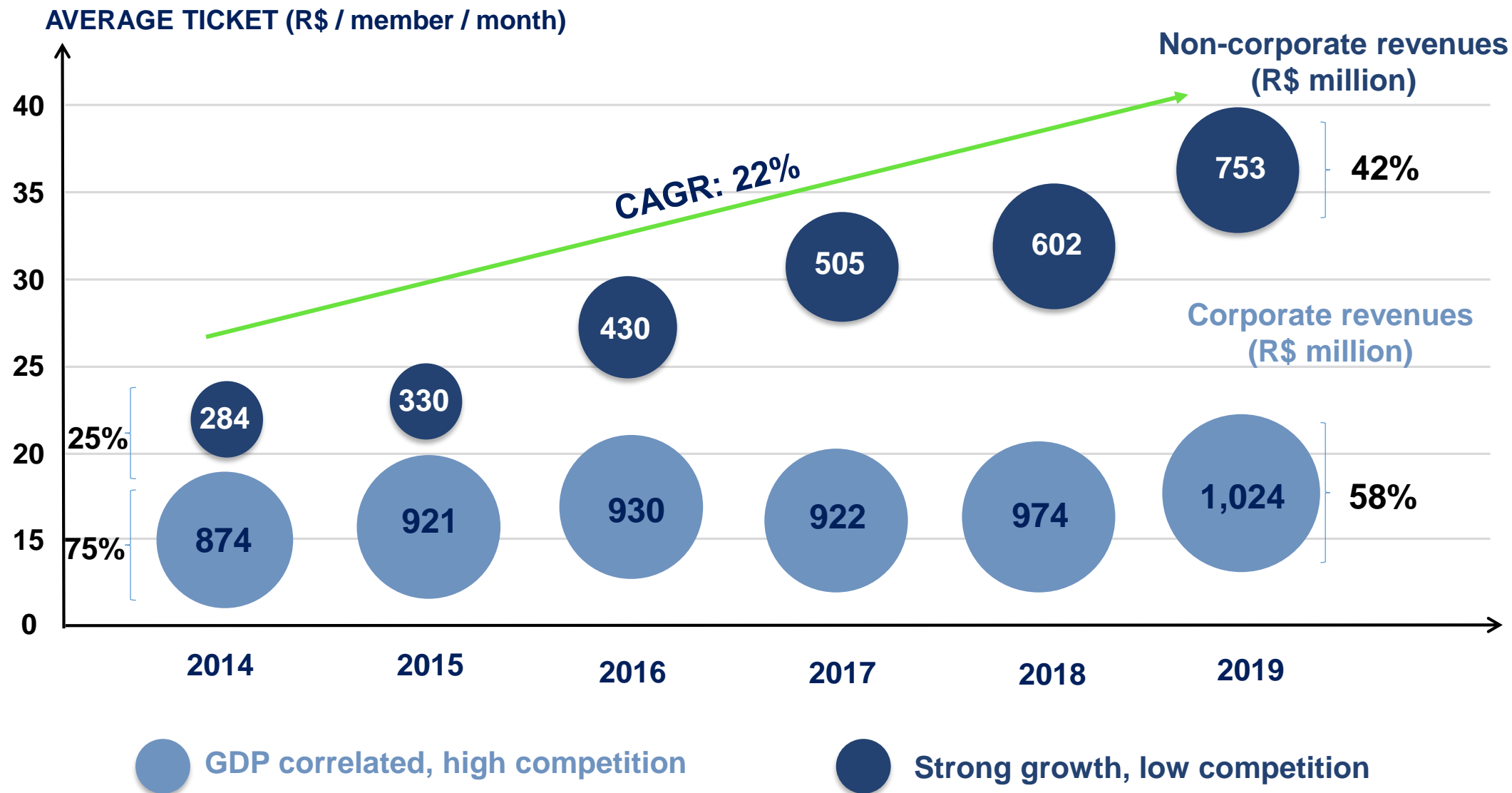
R\$ million



¹includes sales of services and products

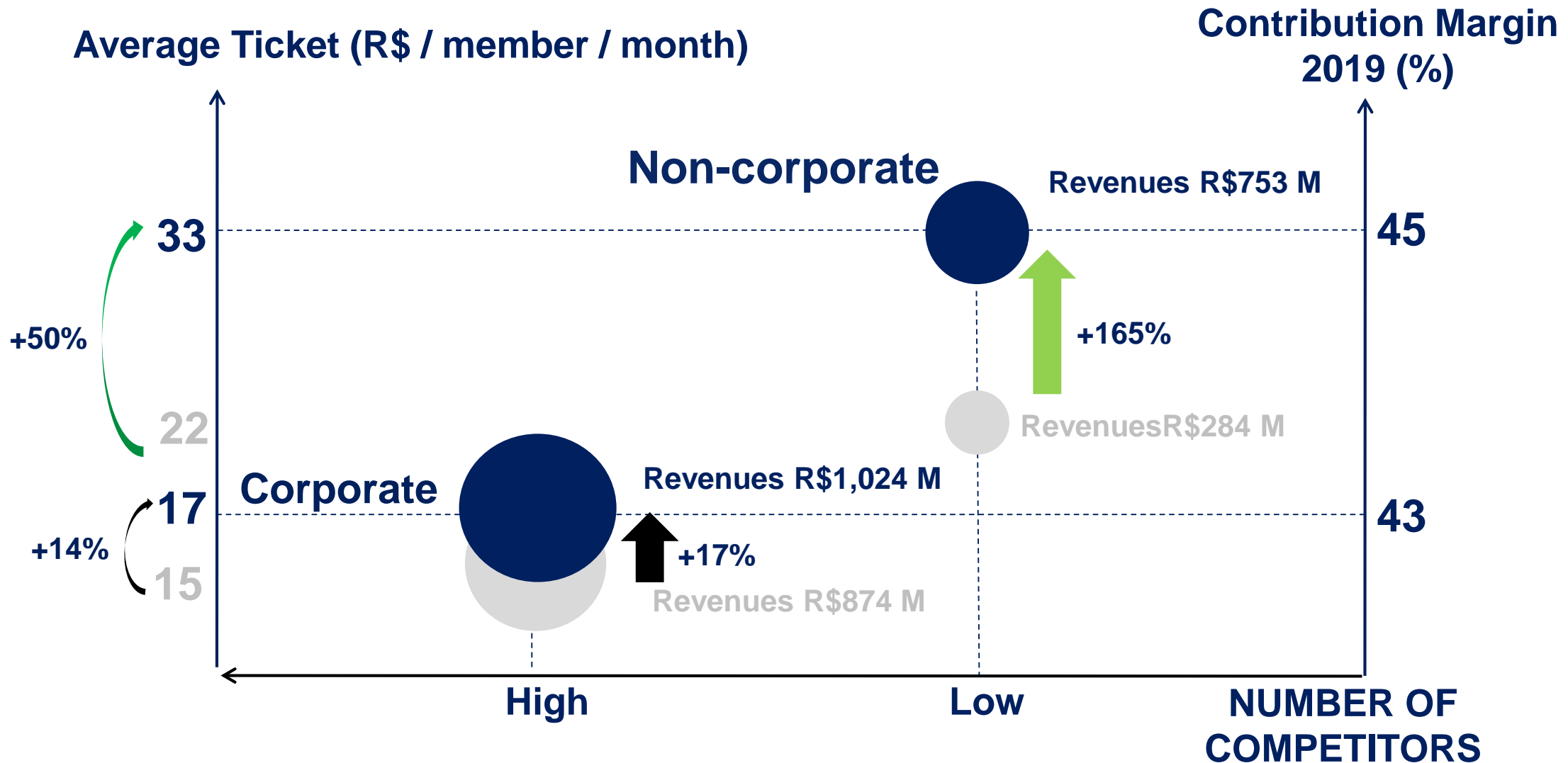
Revenues and average ticket evolution per segment since 2014

R\$ million



Revenues, average ticket and contribution margin per segment



2019 x 2014



¹ M: million

Contribution Margin: Net Revenue (-) Cost of Services (-) Selling Expenses

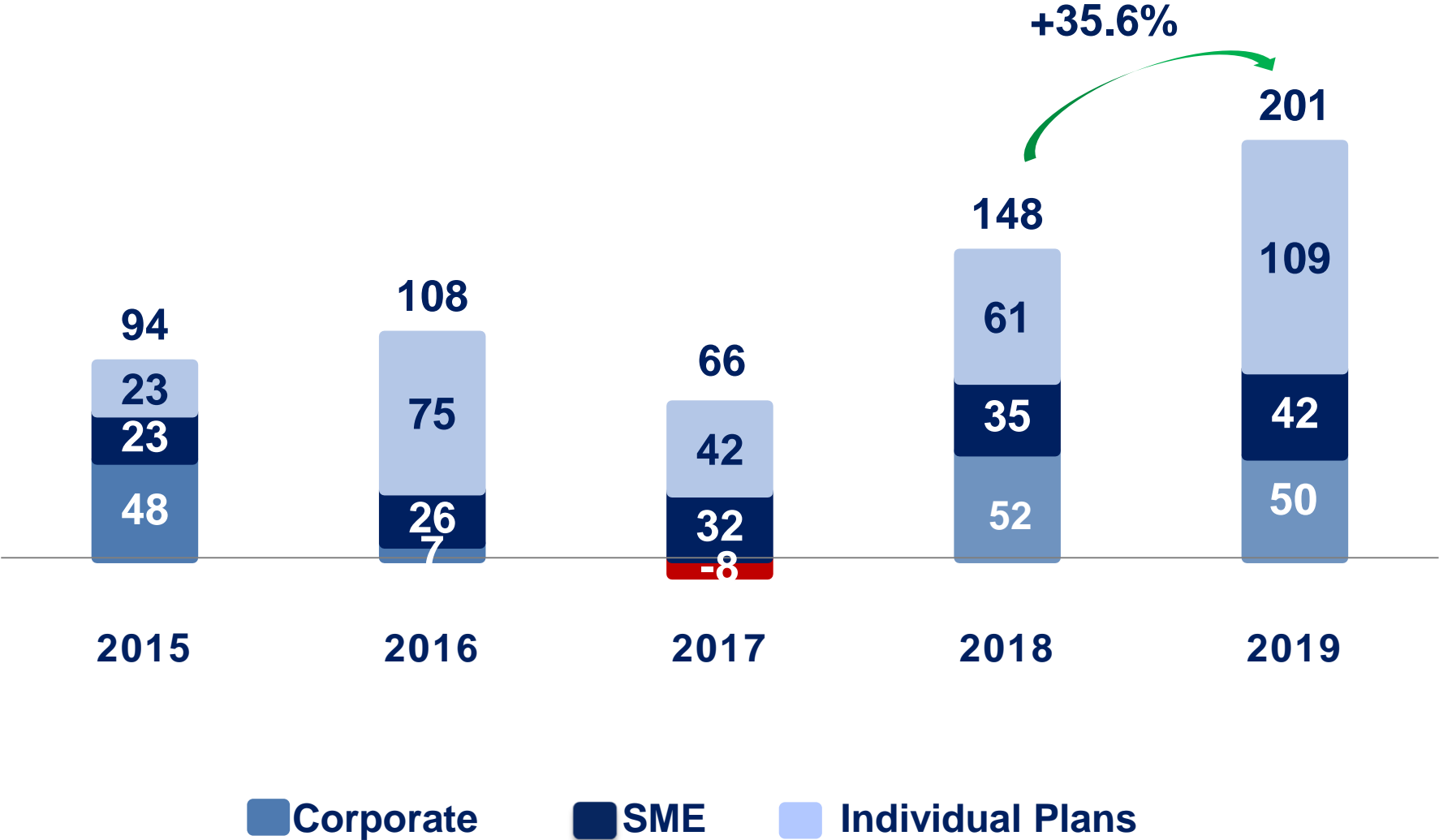
Two business segments

	Corporate	Non-corporate
GDP impact	High	Low
Penetration	+50%	<5%
Growth Potential	Medium	 High
Own distribution	Internal + brokers	Retail banks (shareholders)
4Q19 Average ticket (R\$/member/month)	R\$17	R\$33
Barriers to entry	Low	 High

Since 2015, SMEs and Individuals are driving incremental revenues

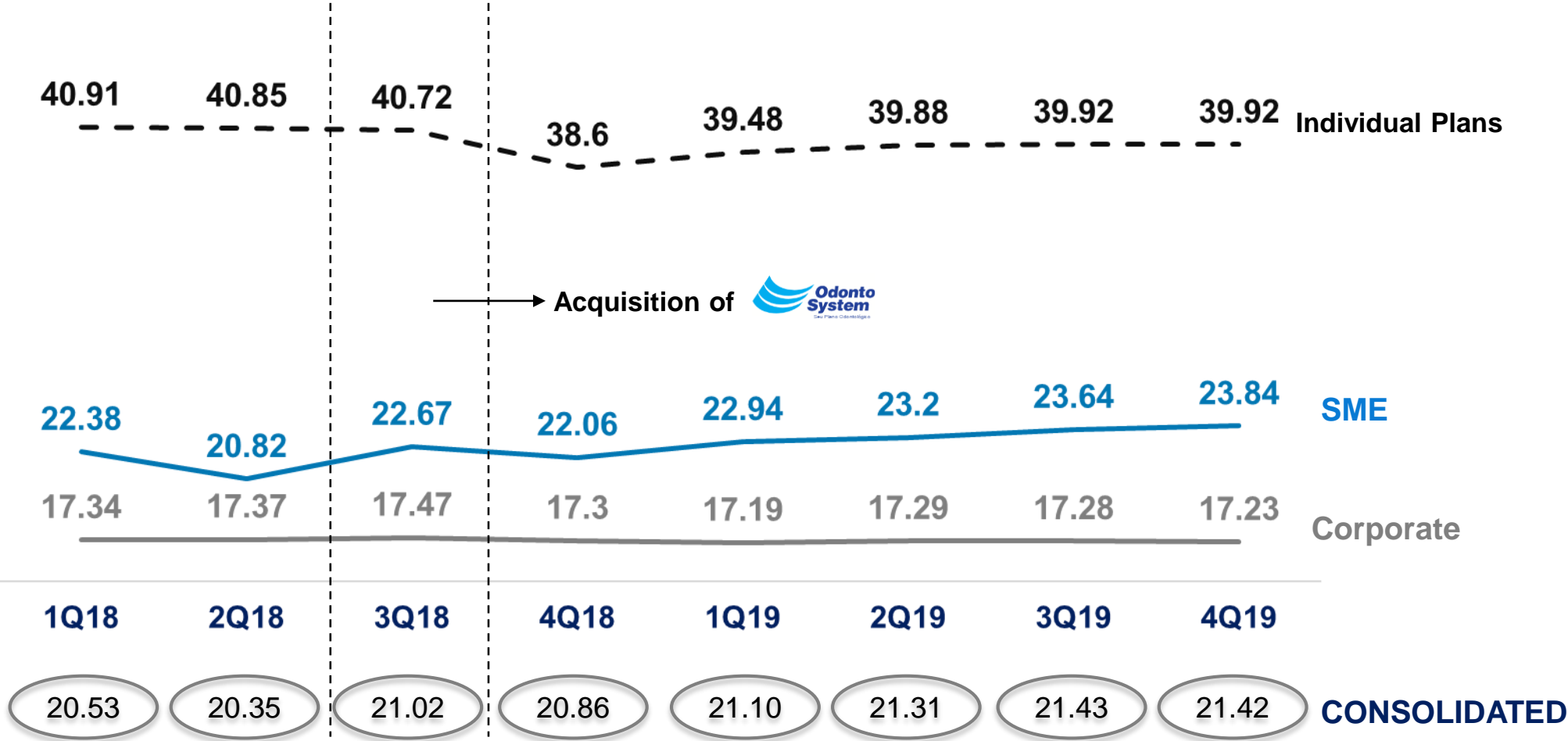
R\$ million

YoY Incremental revenues



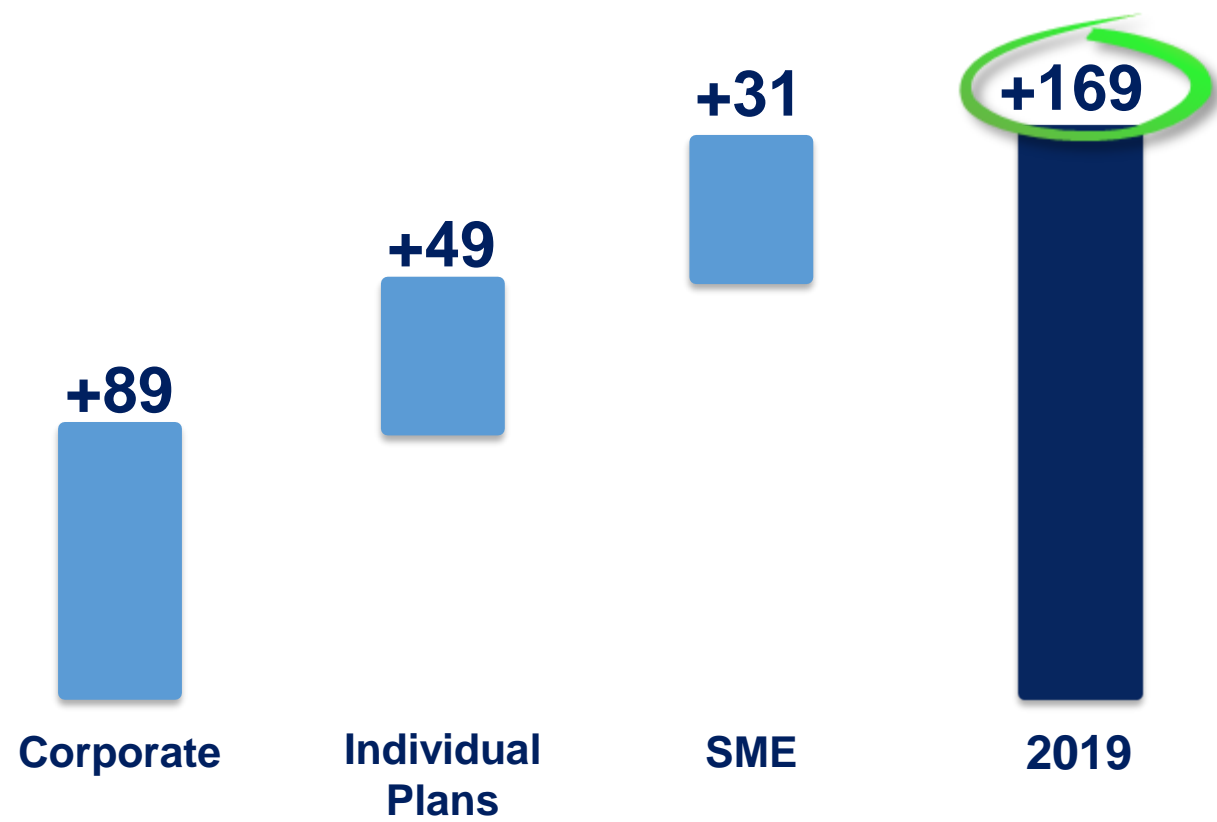
Average ticket: consolidated and per segment

R\$/member/month



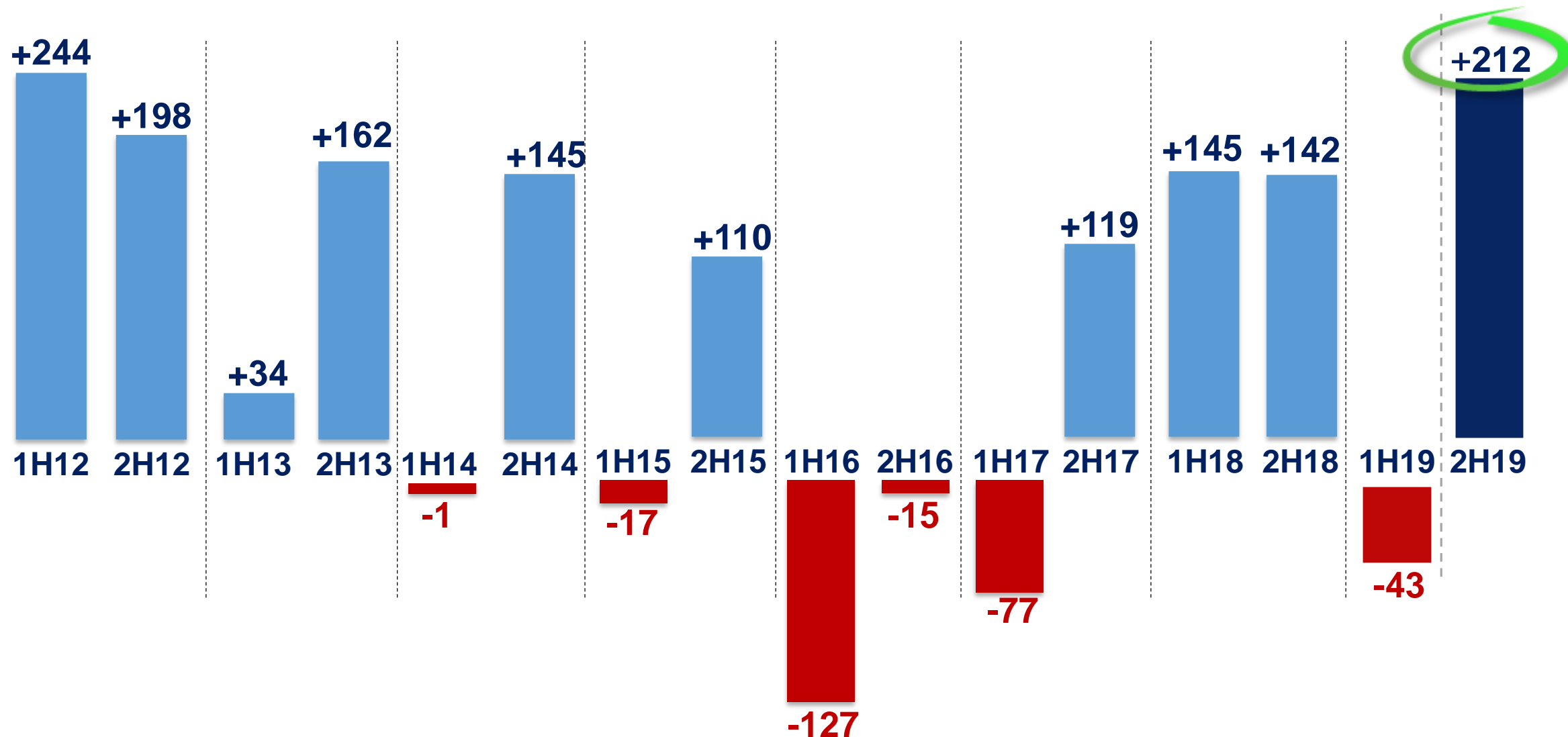
2019 net additions per segment

Thousand lives



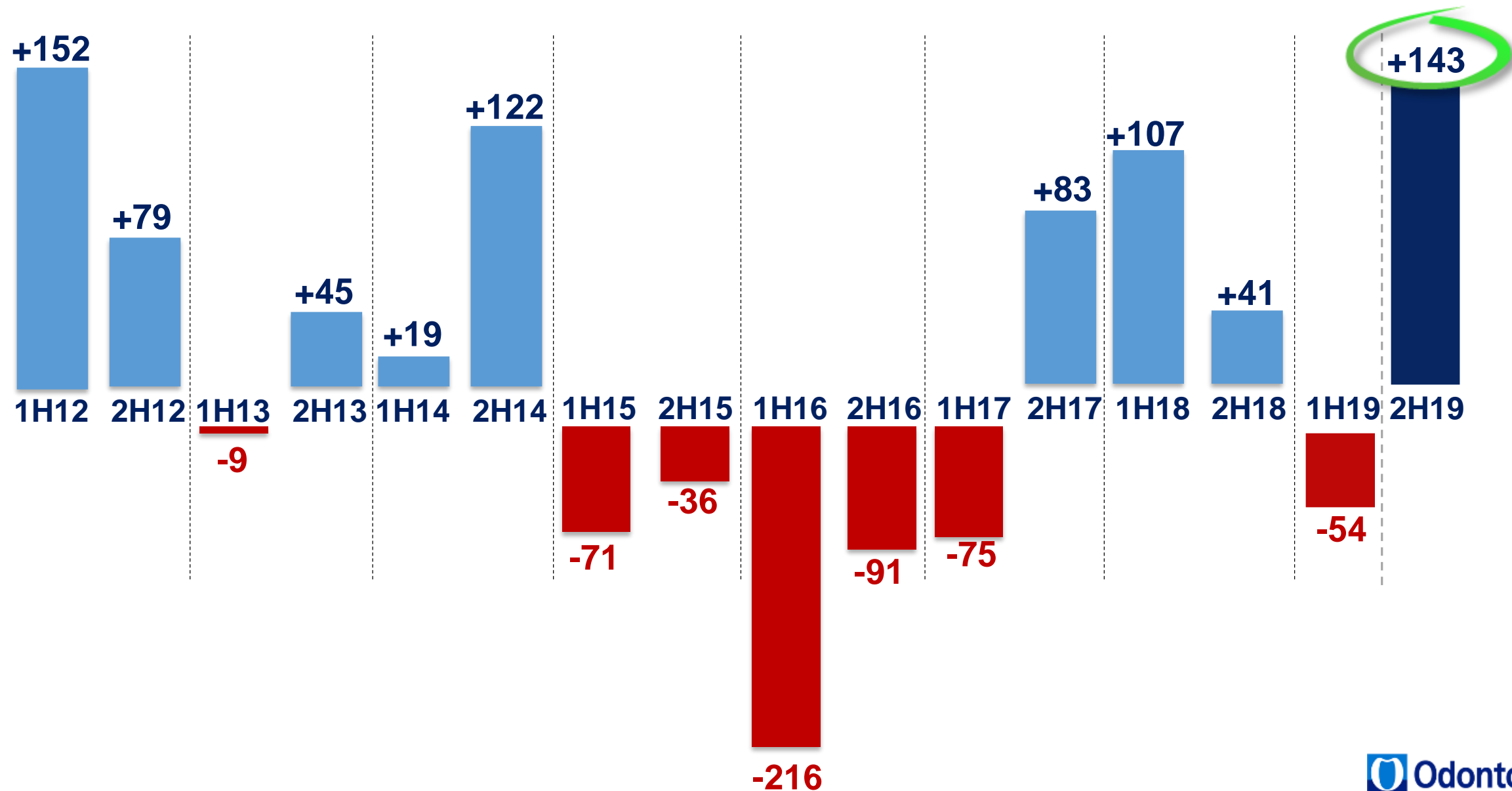
Net additions: best performance since 2H12

Thousand lives



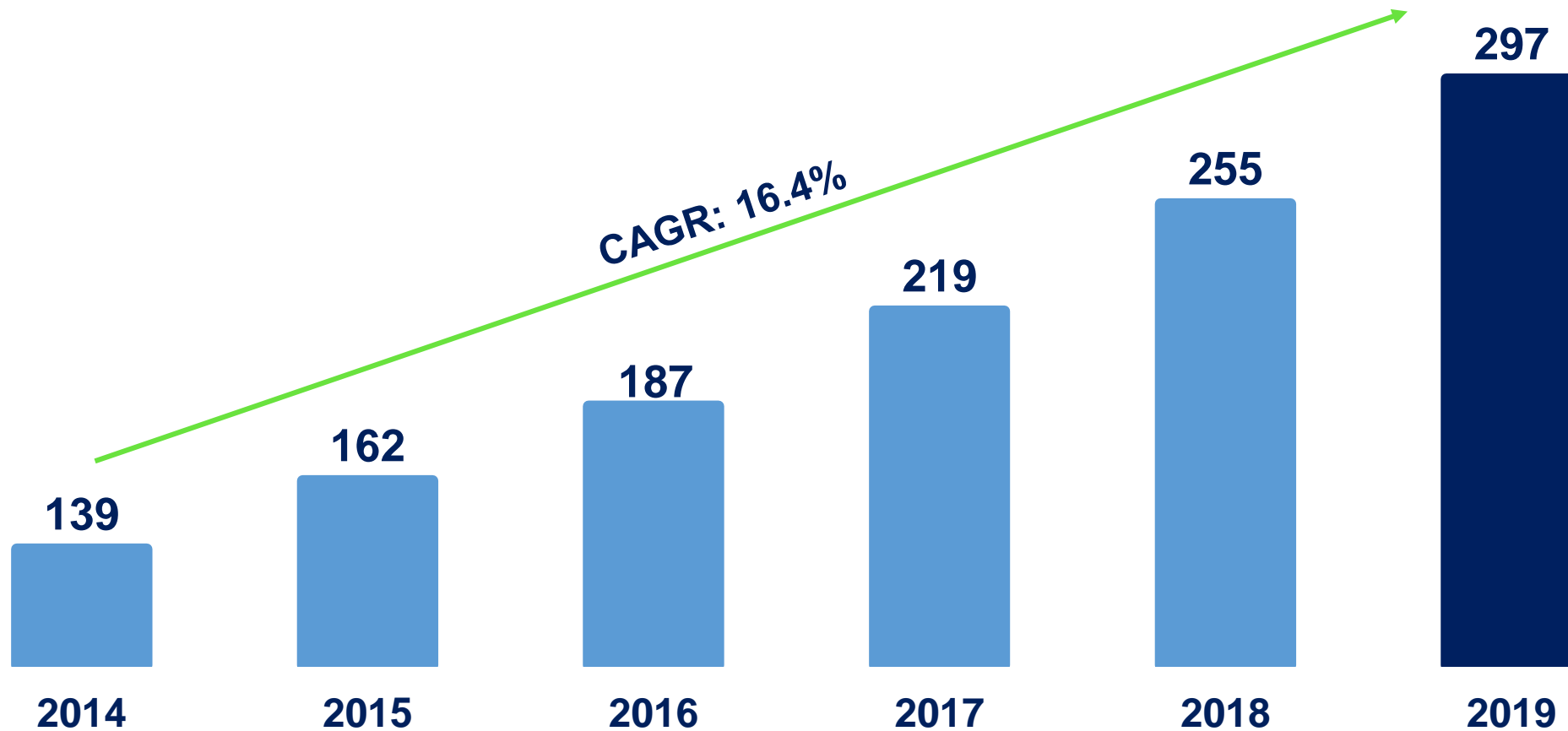
Corporate - Net additions

Thousand lives



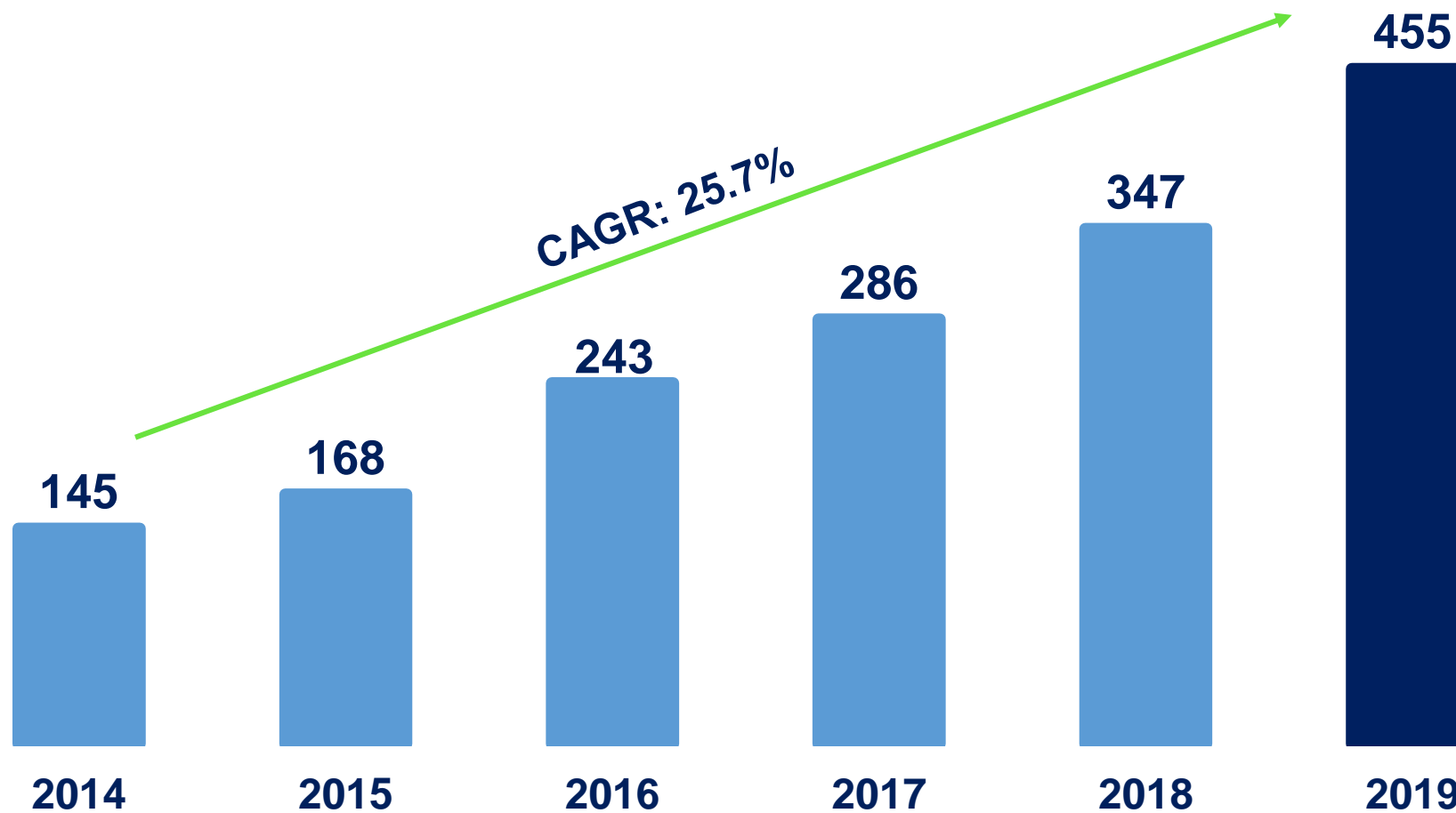
SME - Revenue growth

R\$ million



Individual Plans - Revenue growth

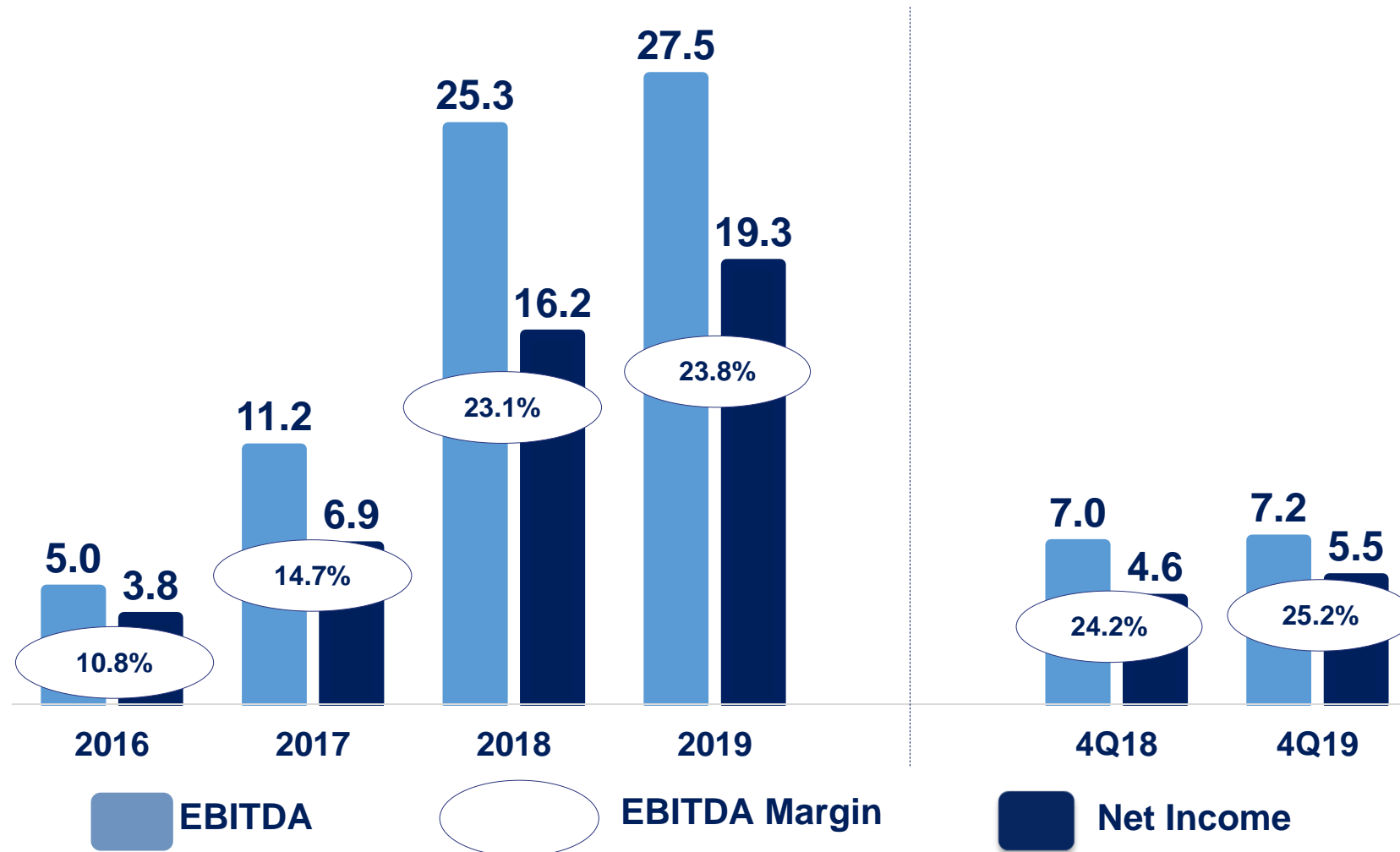
R\$ million



Positive effects of bank channels expansion

	Retailers	 & 
4Q19 average list price	R\$37.5 to R\$42.5	R\$45.6 to R\$55.2
Acquisition cost	25% to 45%	10% to 15%
Profitability	Lower	Higher

R\$ million and % Sales



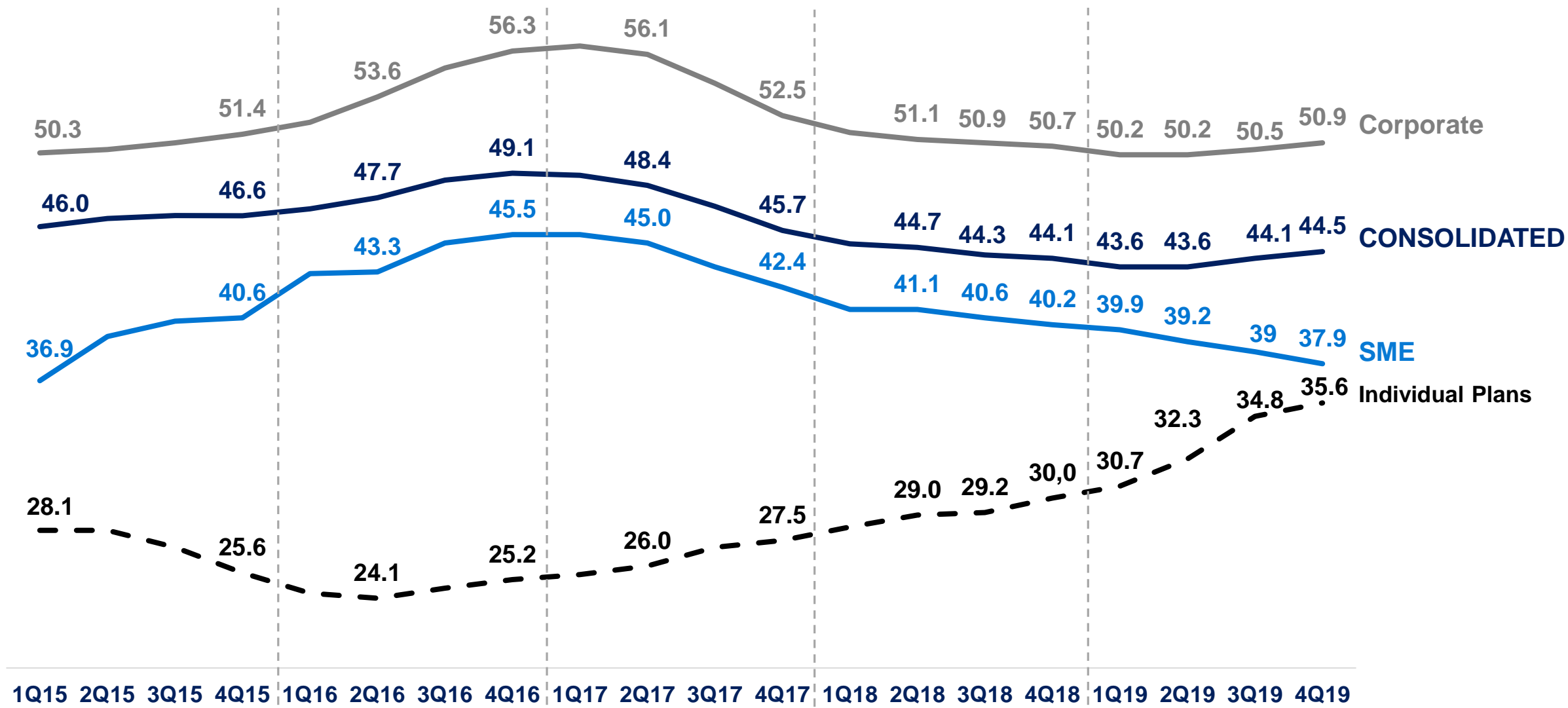
Quarterly and LTM Cost of Services

% Sales



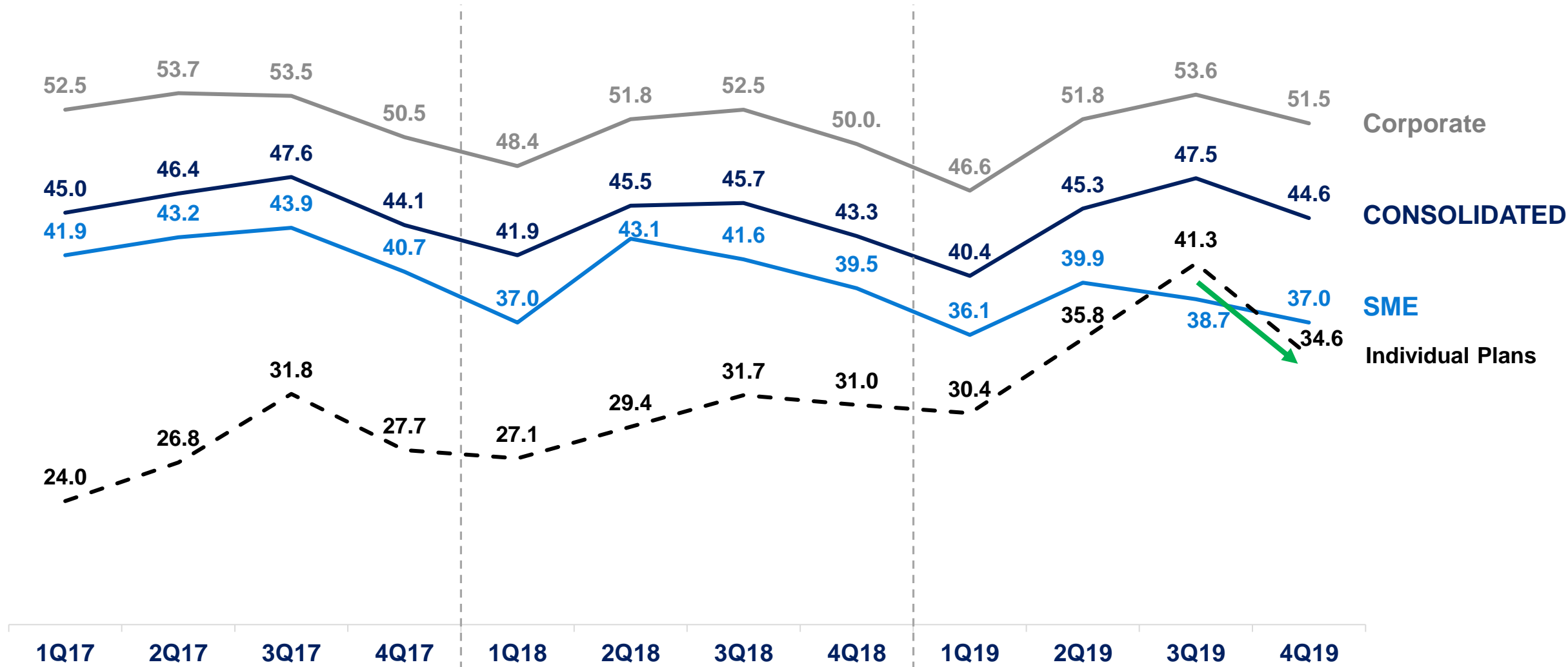
Dental care ratio – consolidated and per segment

% Sales / Last twelve months



Quarterly Dental care ratio consolidated and per segment

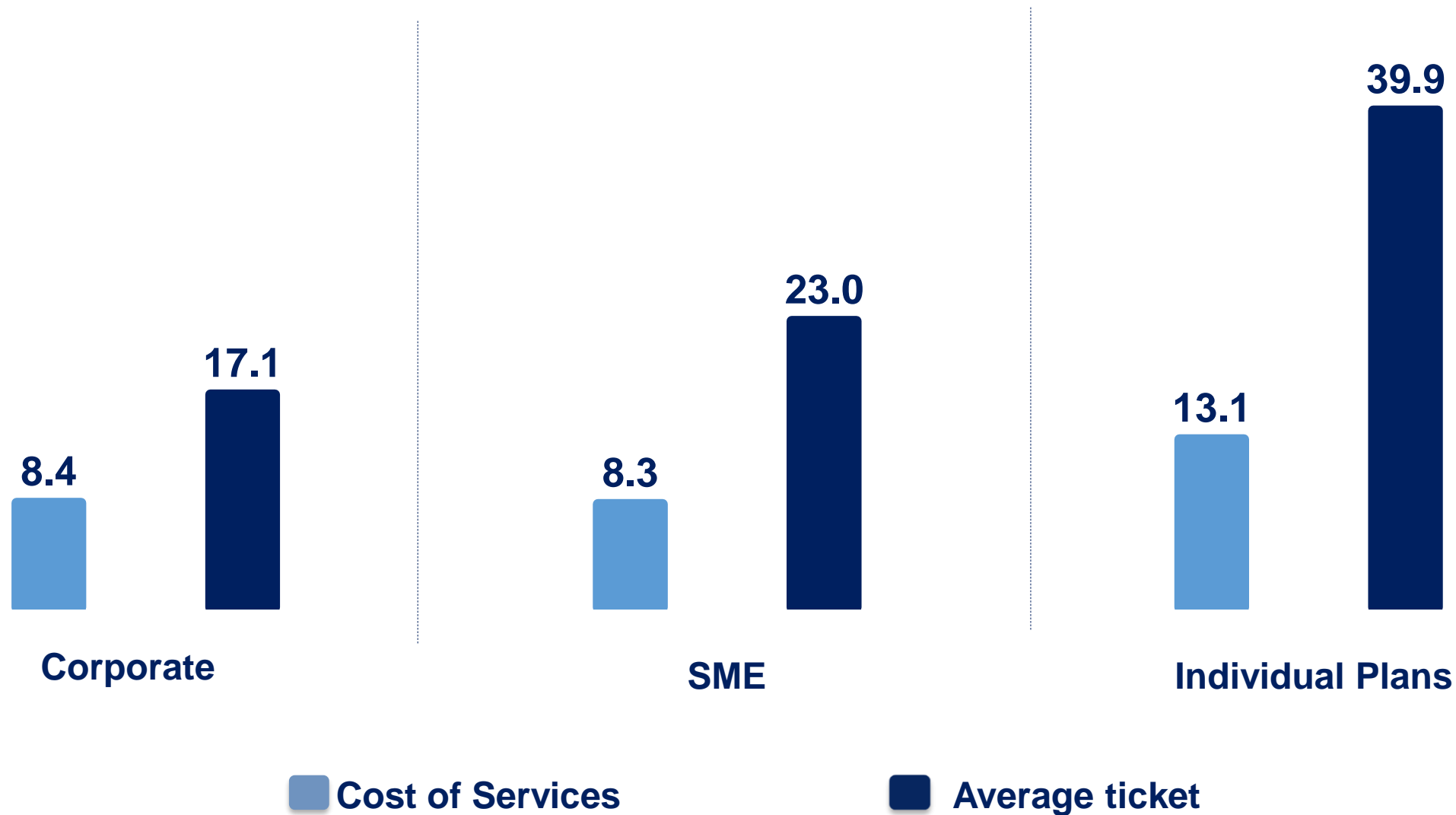
% Sales



Pricing power offsets higher cost of services of Individual Plans

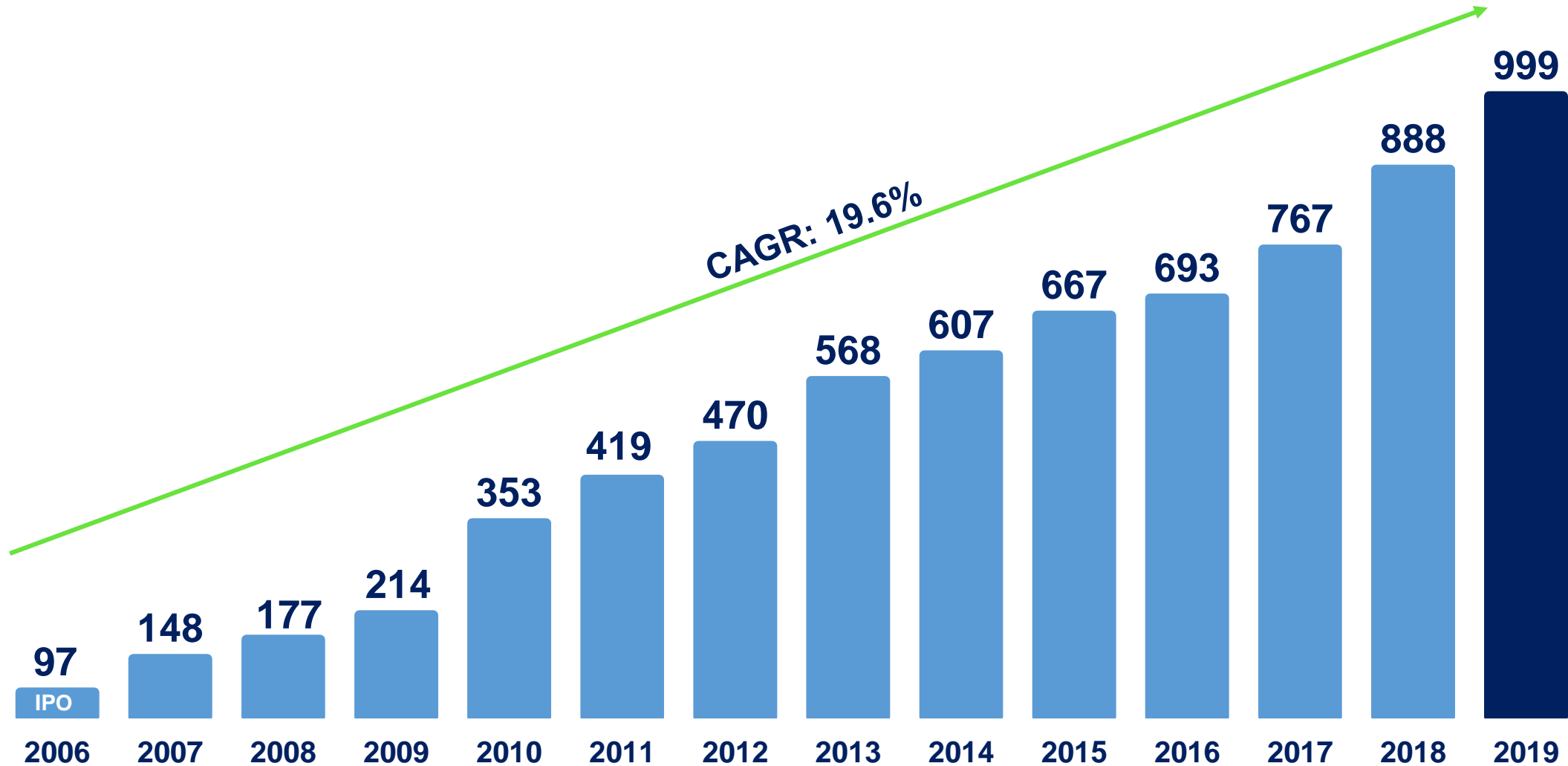
R\$ / member / month

2019



Gross profit since the IPO

R\$ million



Selling expenses per segment

% of Sales LTM



Corporate

Average
selling expenses

6%

Own sales	0%
Brokers	10% - 15%
Banks	10% - 15%



SME

13%

Banks	10% - 15%
Brokers	10% - 15%
Online	5% - 7.5%



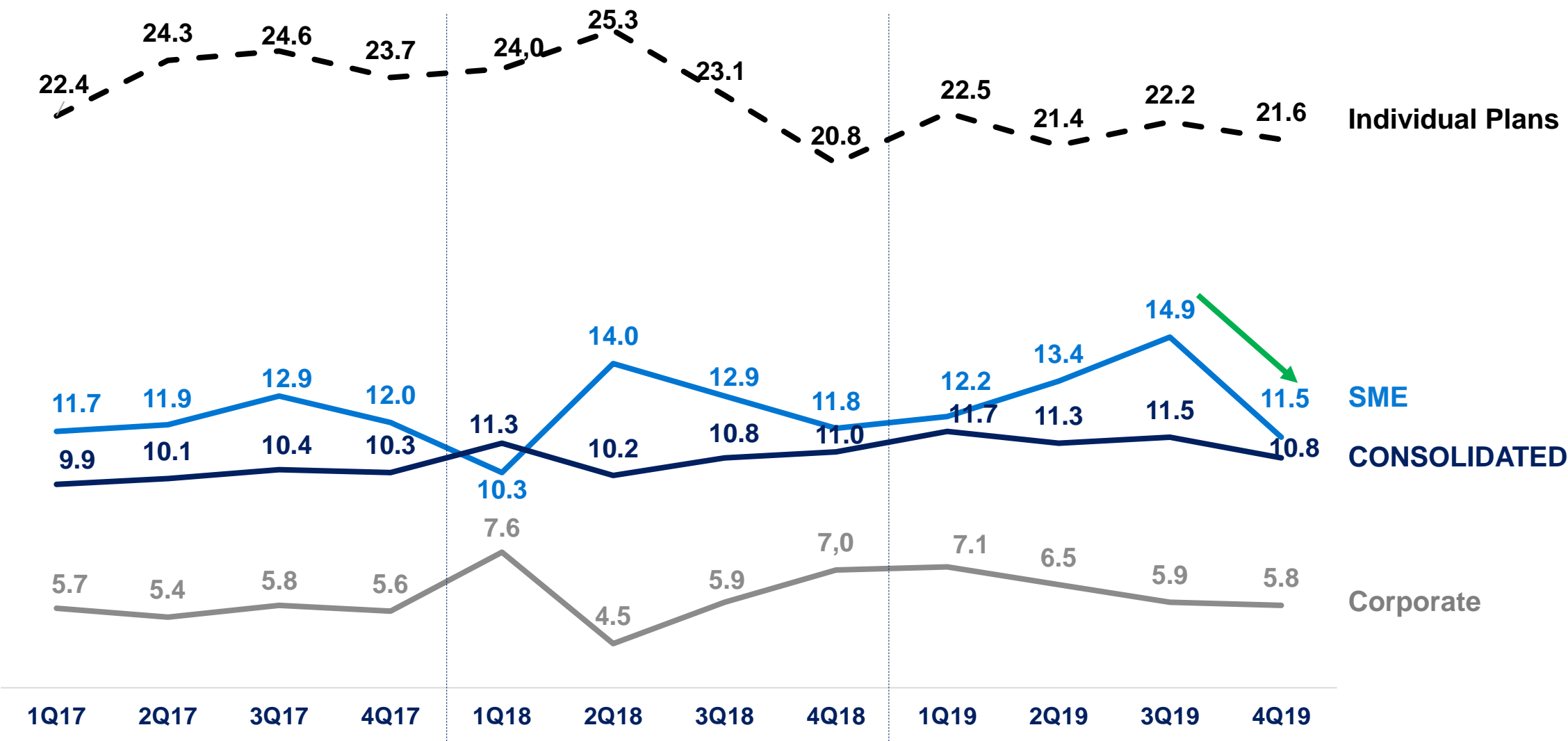
Individual Plans

22%

Banks	10% - 15%
Retailers	25% - 45%
Online	5% - 7.5%

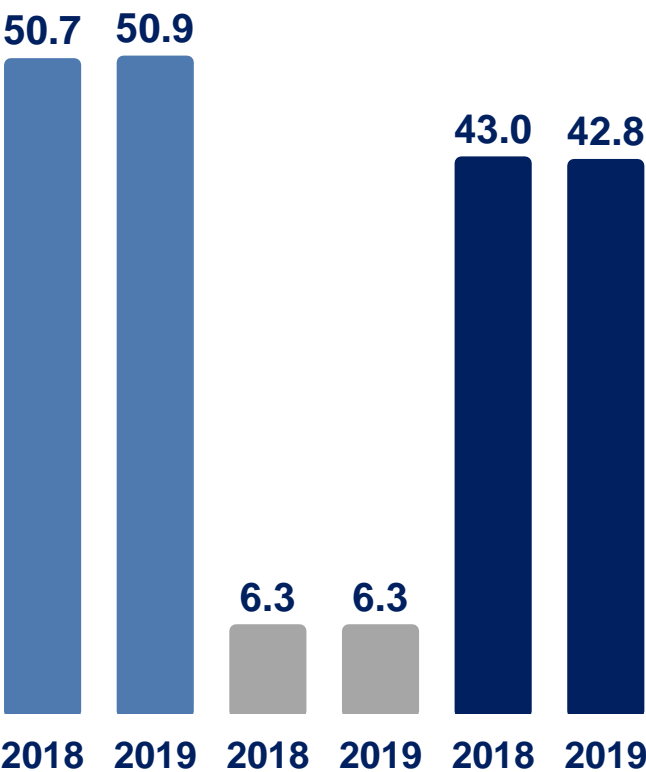
Selling expenses: consolidated and per segment

% of Sales

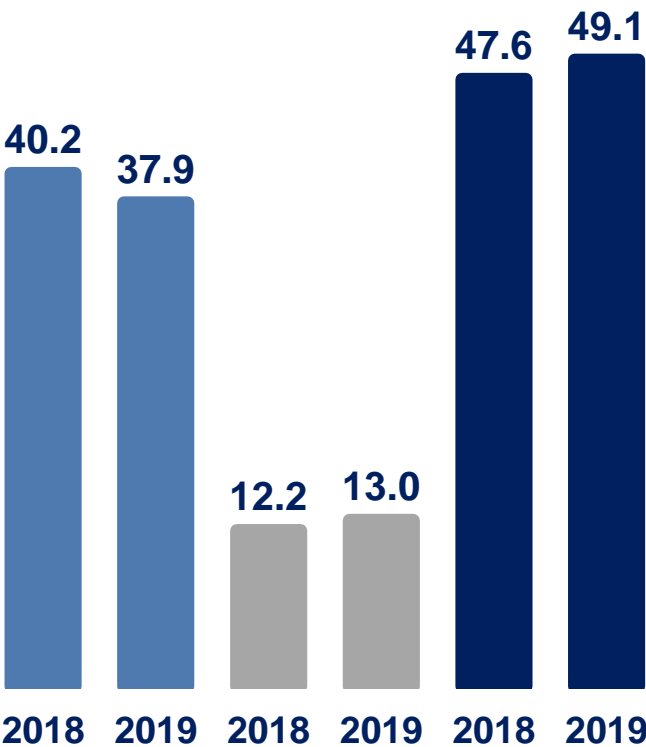


Key metrics by segment

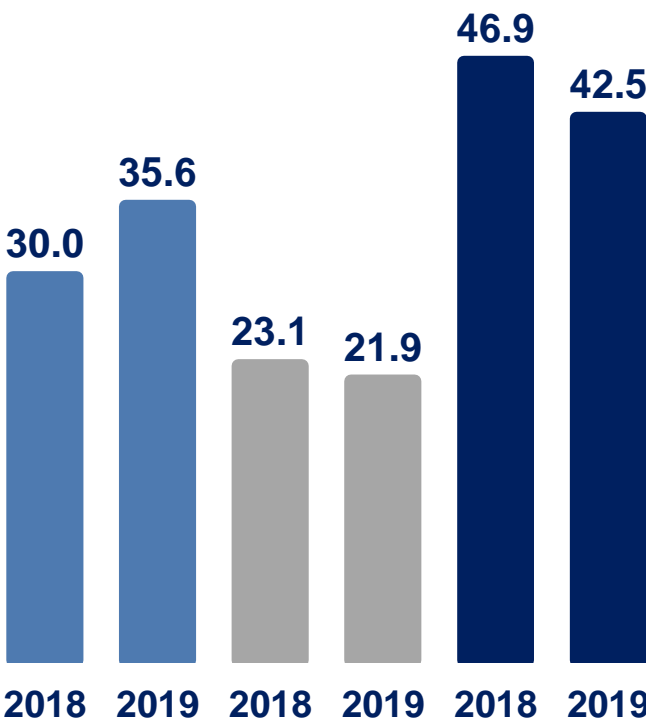
% of Sales



Corporate



SME

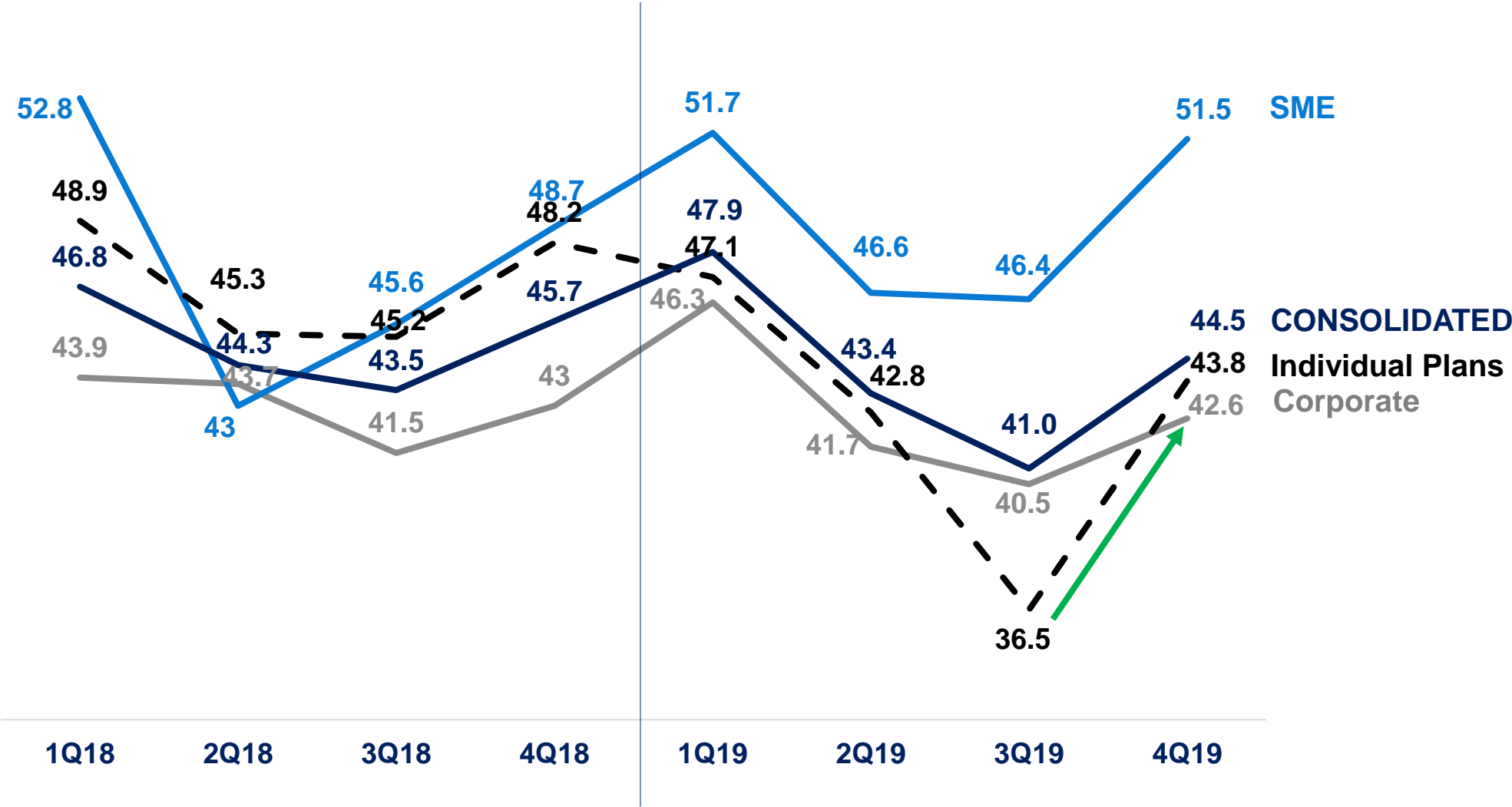


Individual Plans

Cost of services **Selling Expenses** **Contribution margin**

Contribution margin: consolidated and per segment

% of Sales

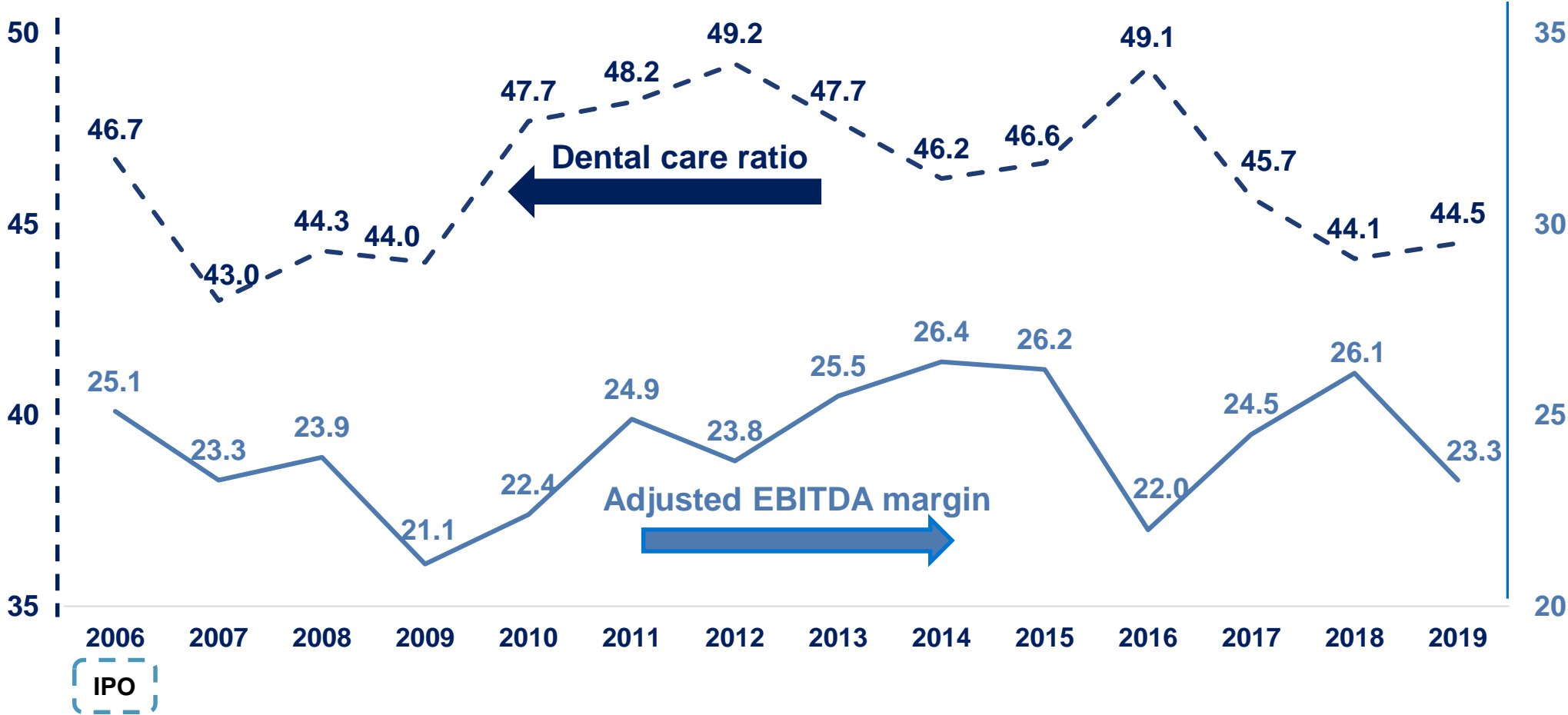


Dental care ratio and Adjusted EBITDA margin since the IPO

% of Sales

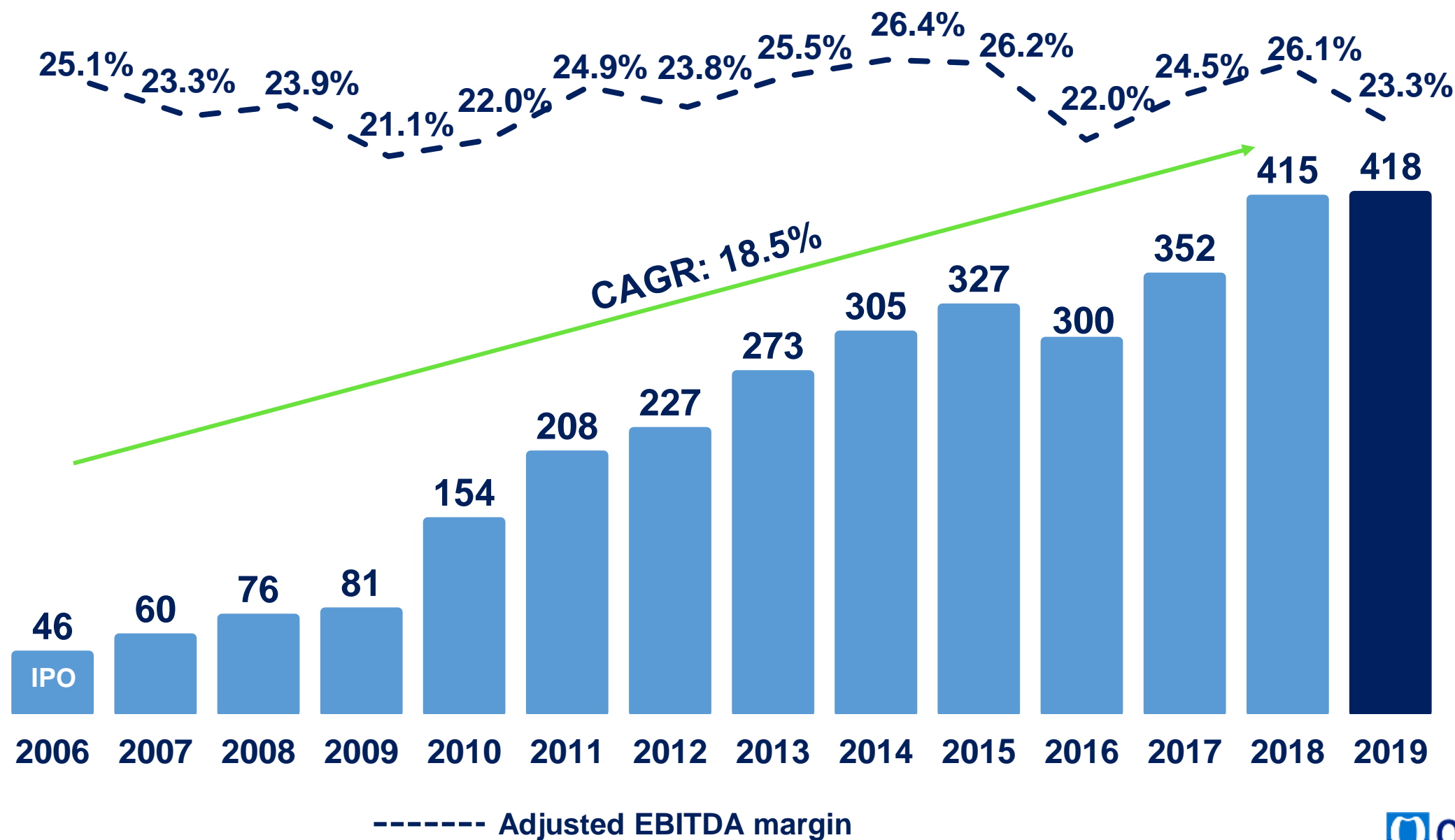
Dental Care Ratio (%)

Adjusted EBITDA Margin (%)



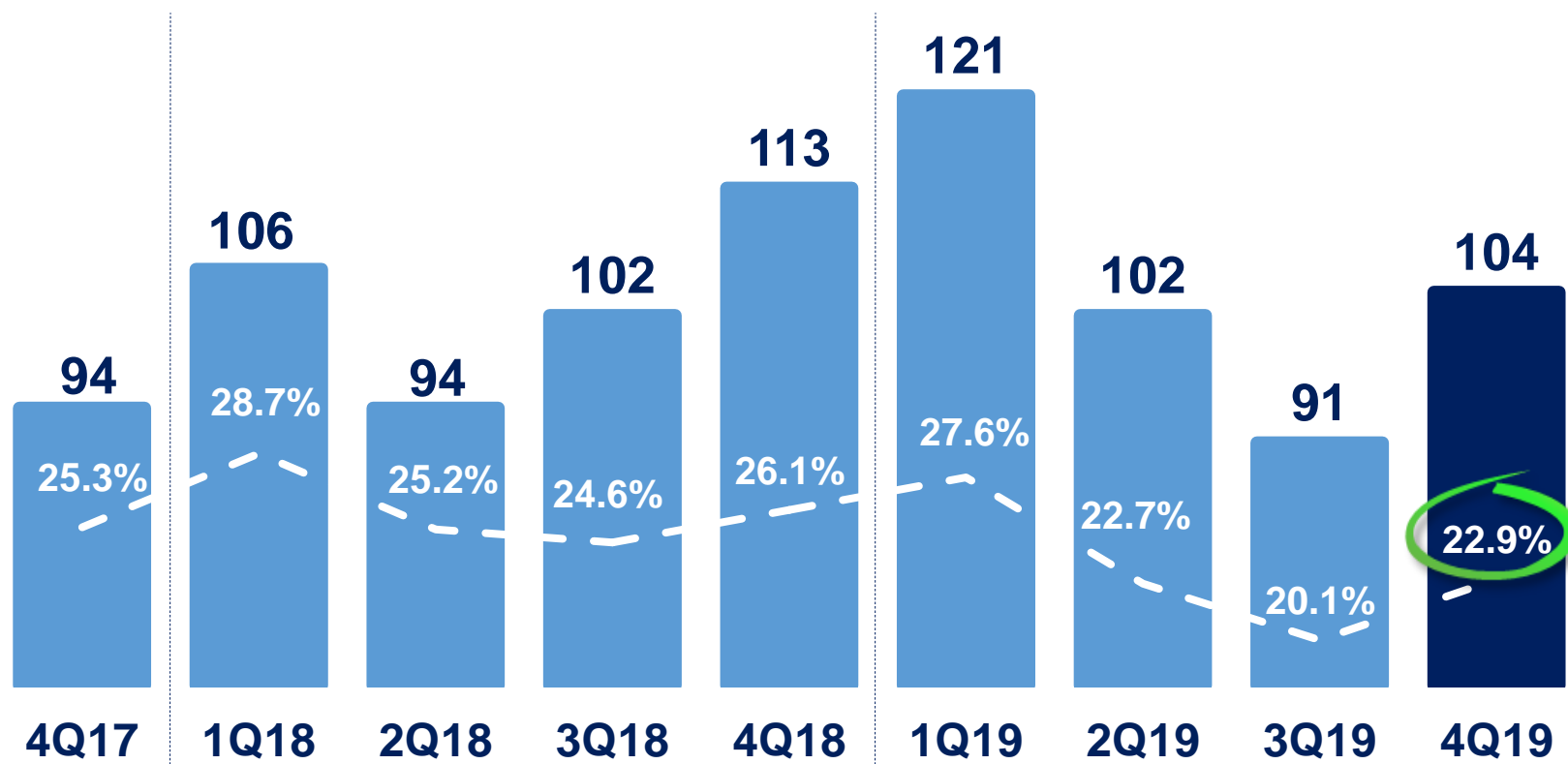
Adjusted EBITDA since the IPO

R\$ million and % of Sales



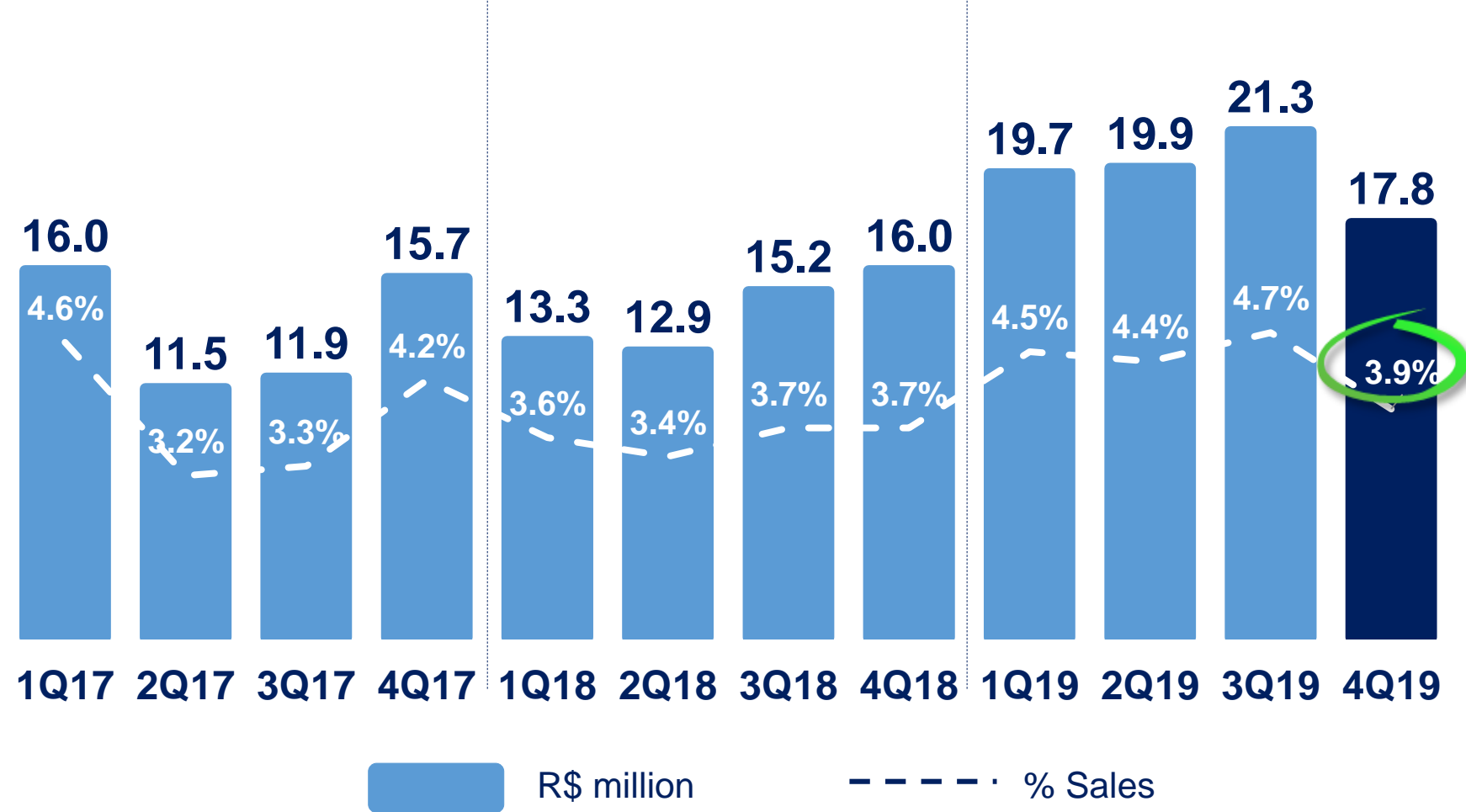
Adjusted EBITDA

R\$ million and % of Sales



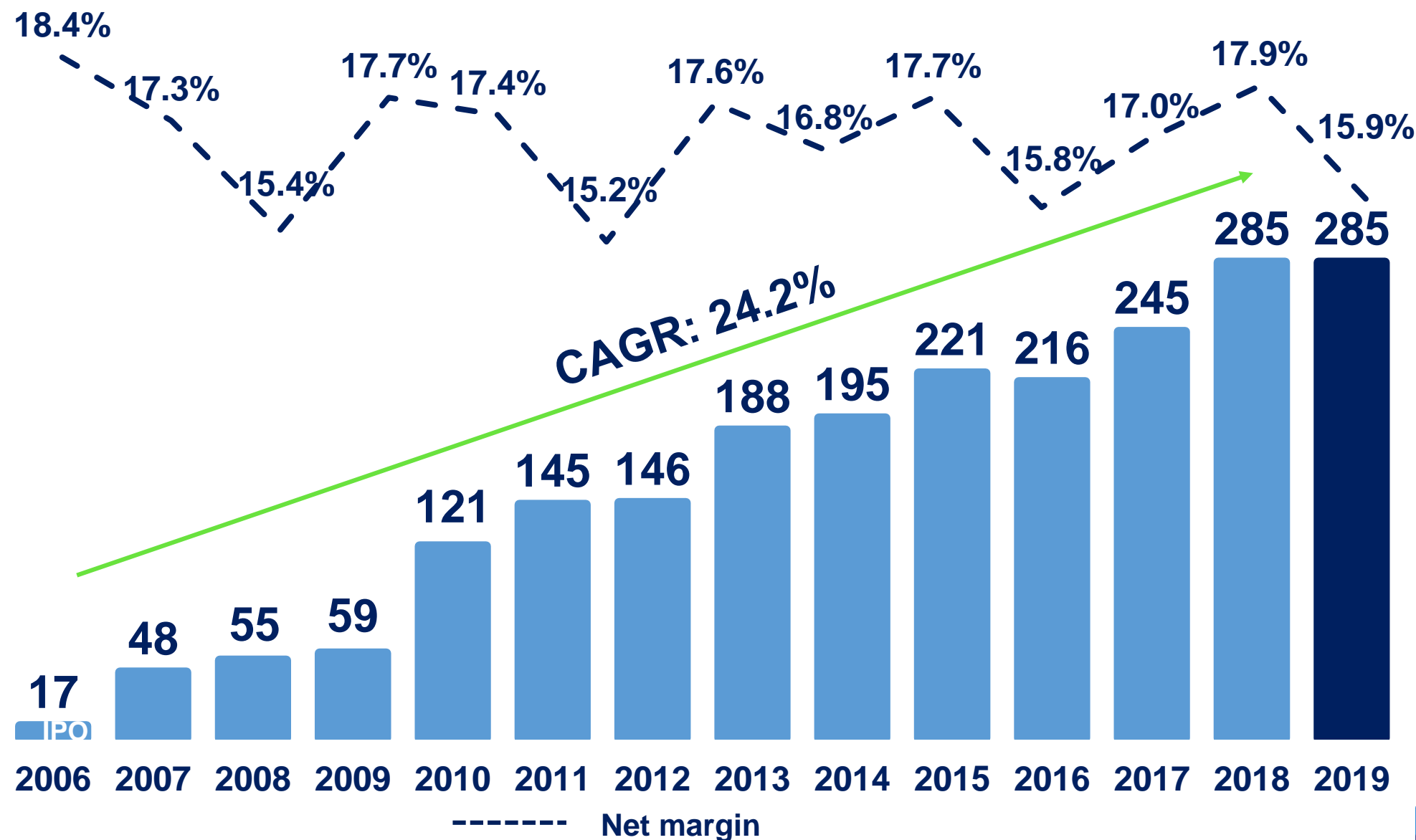
Allowance for doubtful receivables

R\$ million and % of Sales



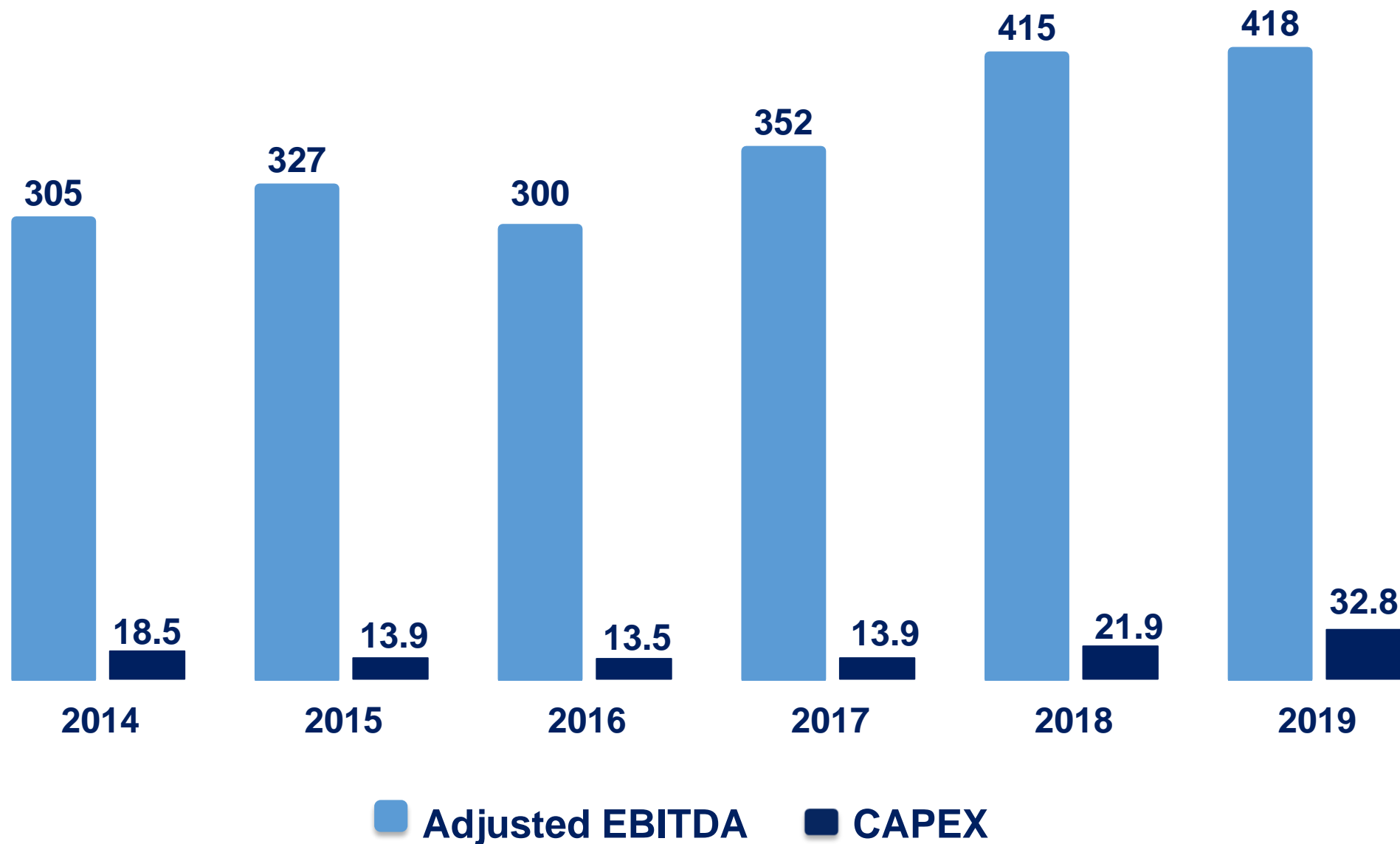
Net Income and net margin since the IPO

R\$ million and % of Sales



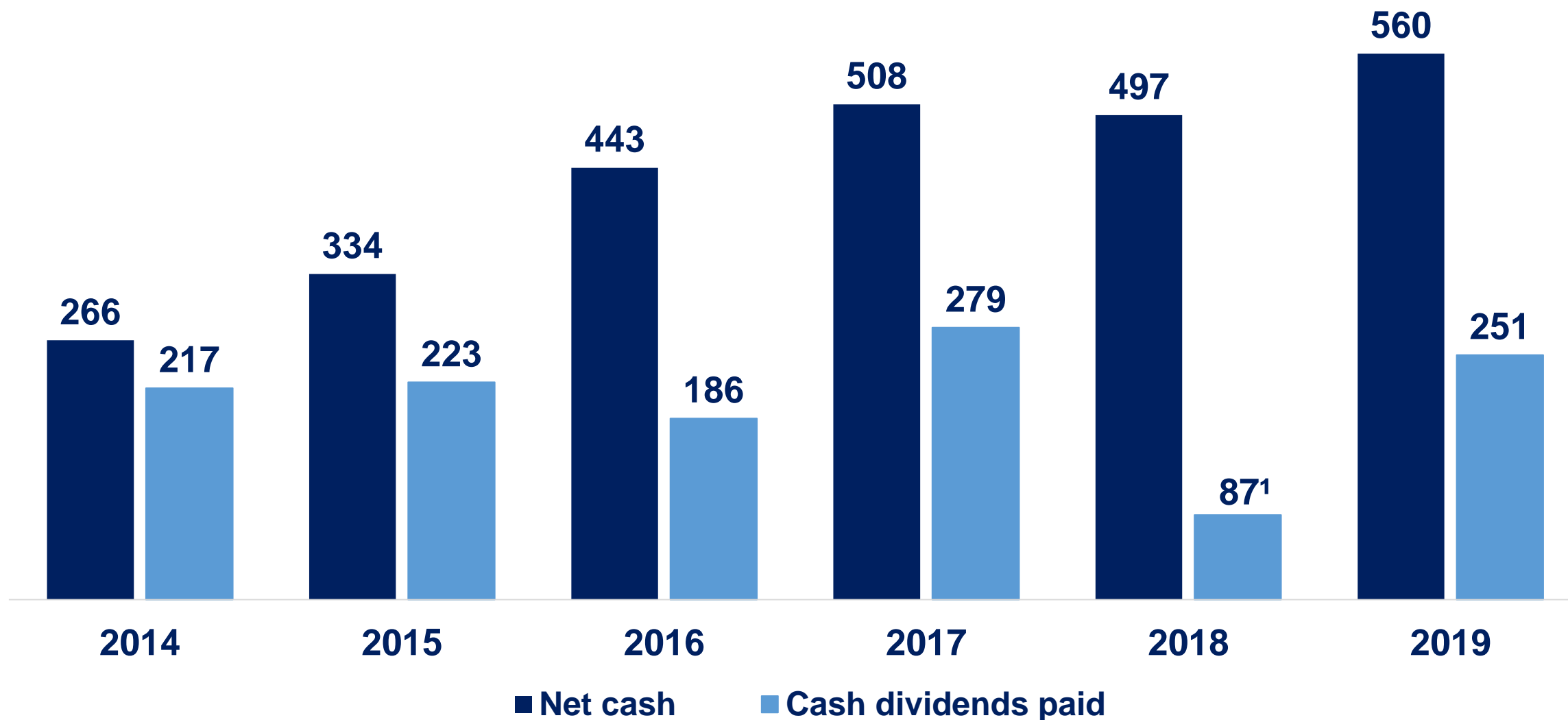
Adjusted EBITDA and CAPEX

R\$ million



Net cash (zero debt) and cash dividends paid

R\$ million

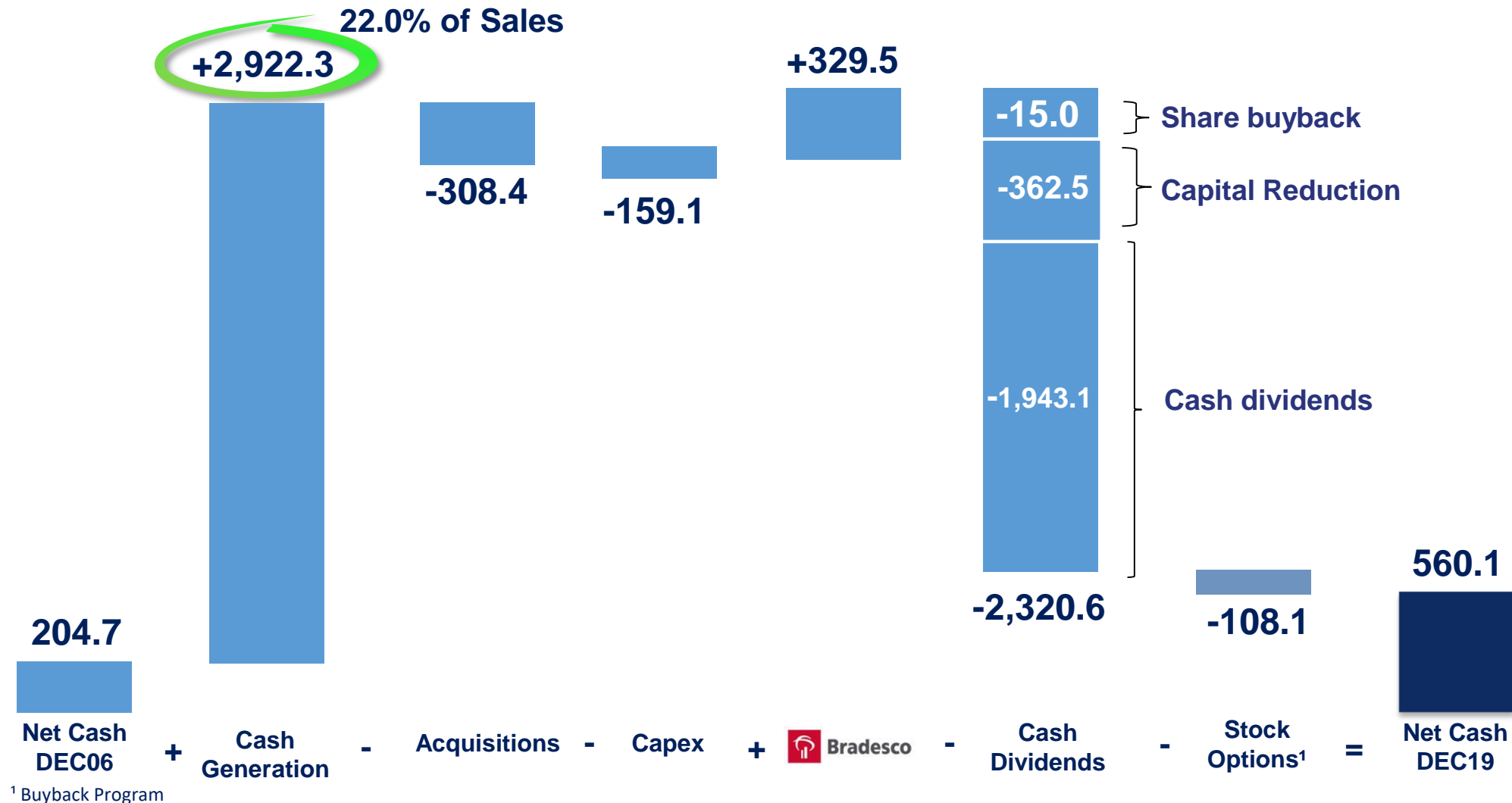


¹After acquisition of Odonto System

Cash flow since IPO: dividends our #1 priority

R\$ million

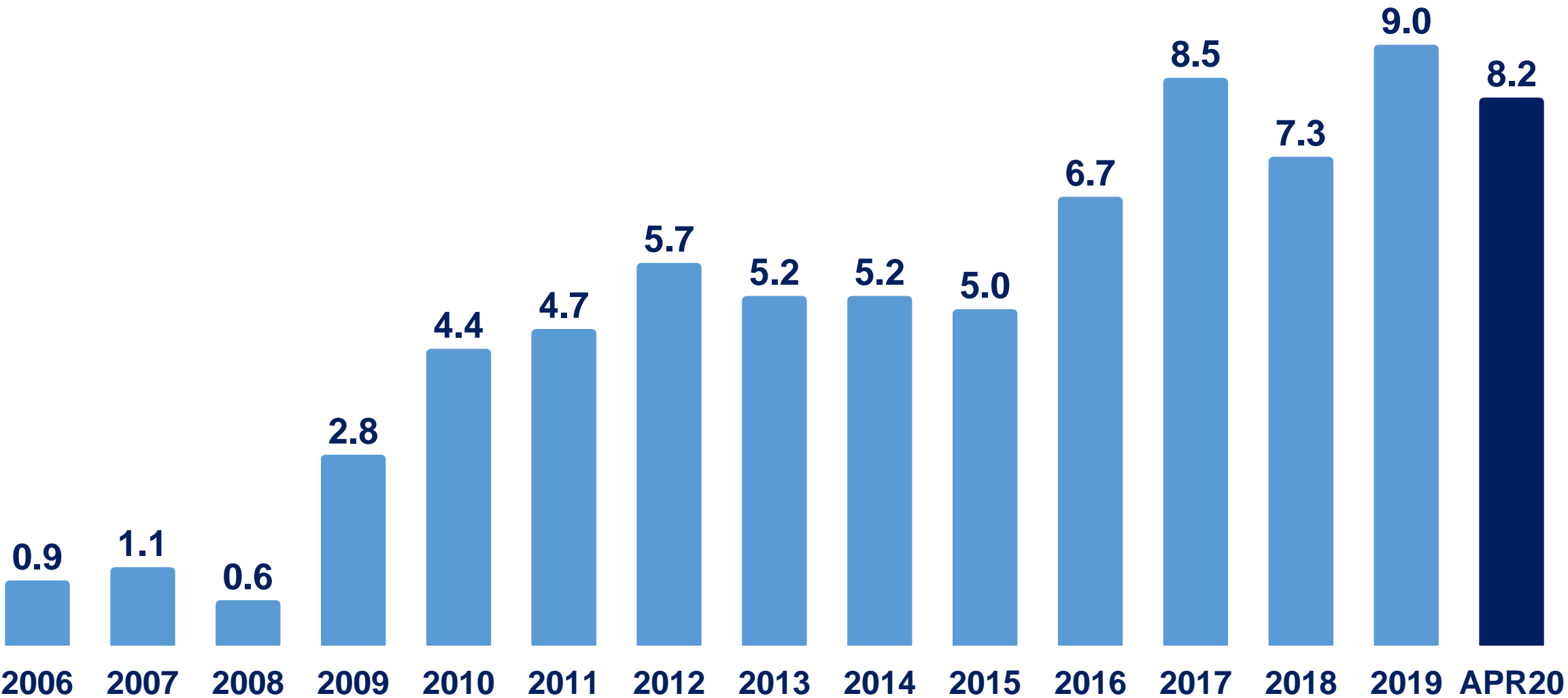
Since the IPO in 2006, OdontoPrev business model required CAPEX of R\$159 million, compared to cash generation of R\$2.9 billion. In the period, cash dividends was R\$2.3 billion.



5

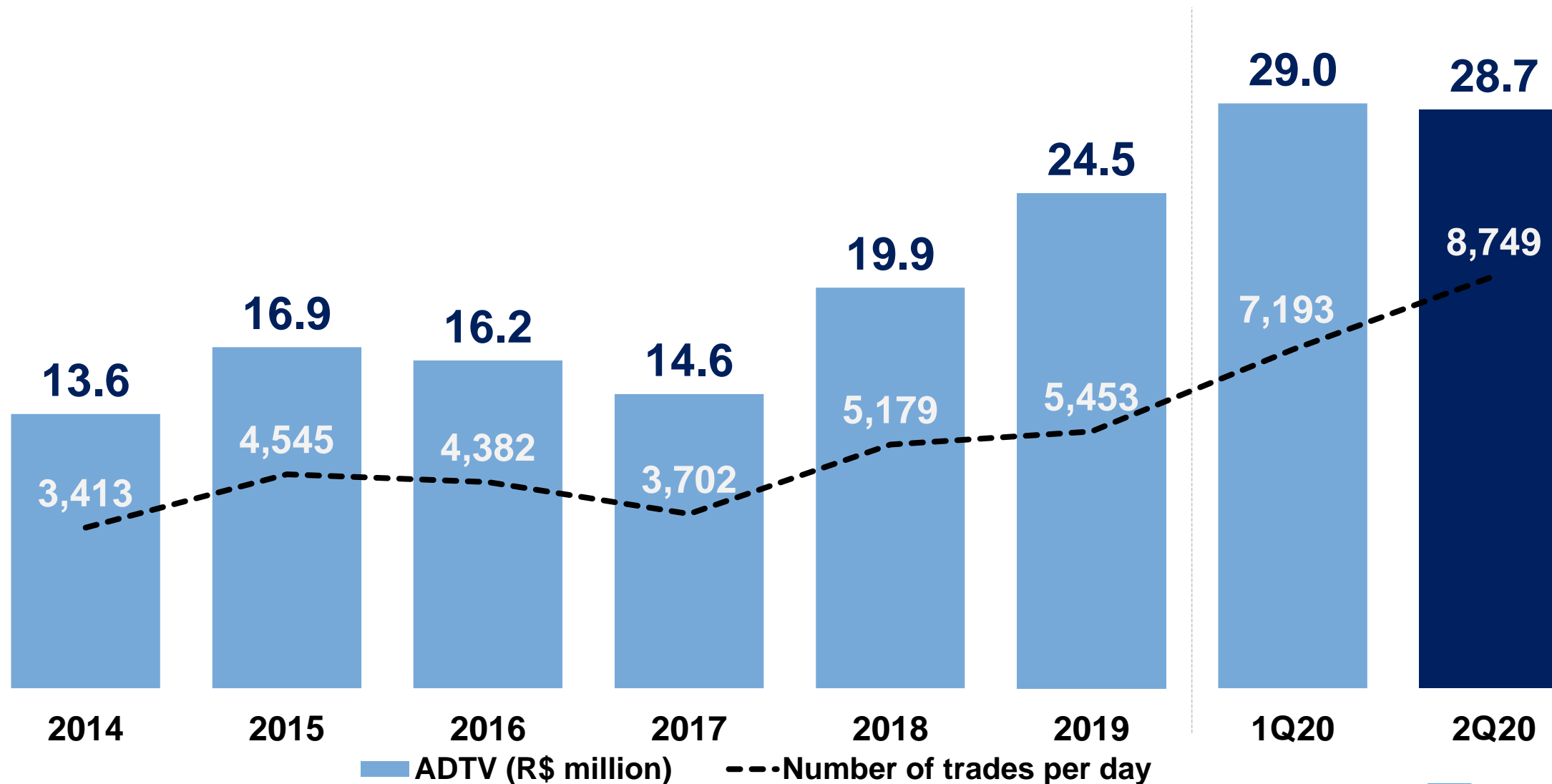
Capital Markets

Market cap Evolution (R\$ billion)

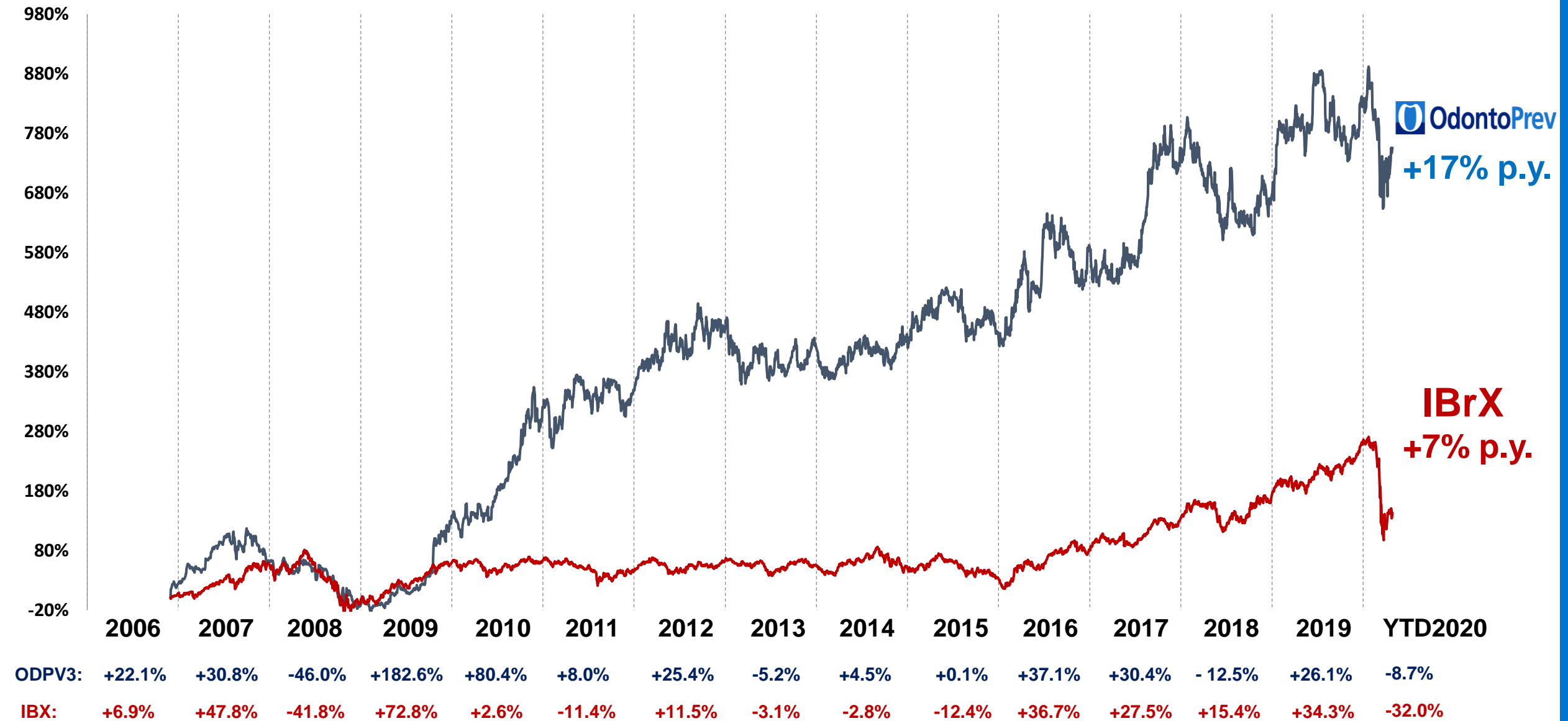


Source: OdontoPrev/ B3 | Last update: 04.27.2020

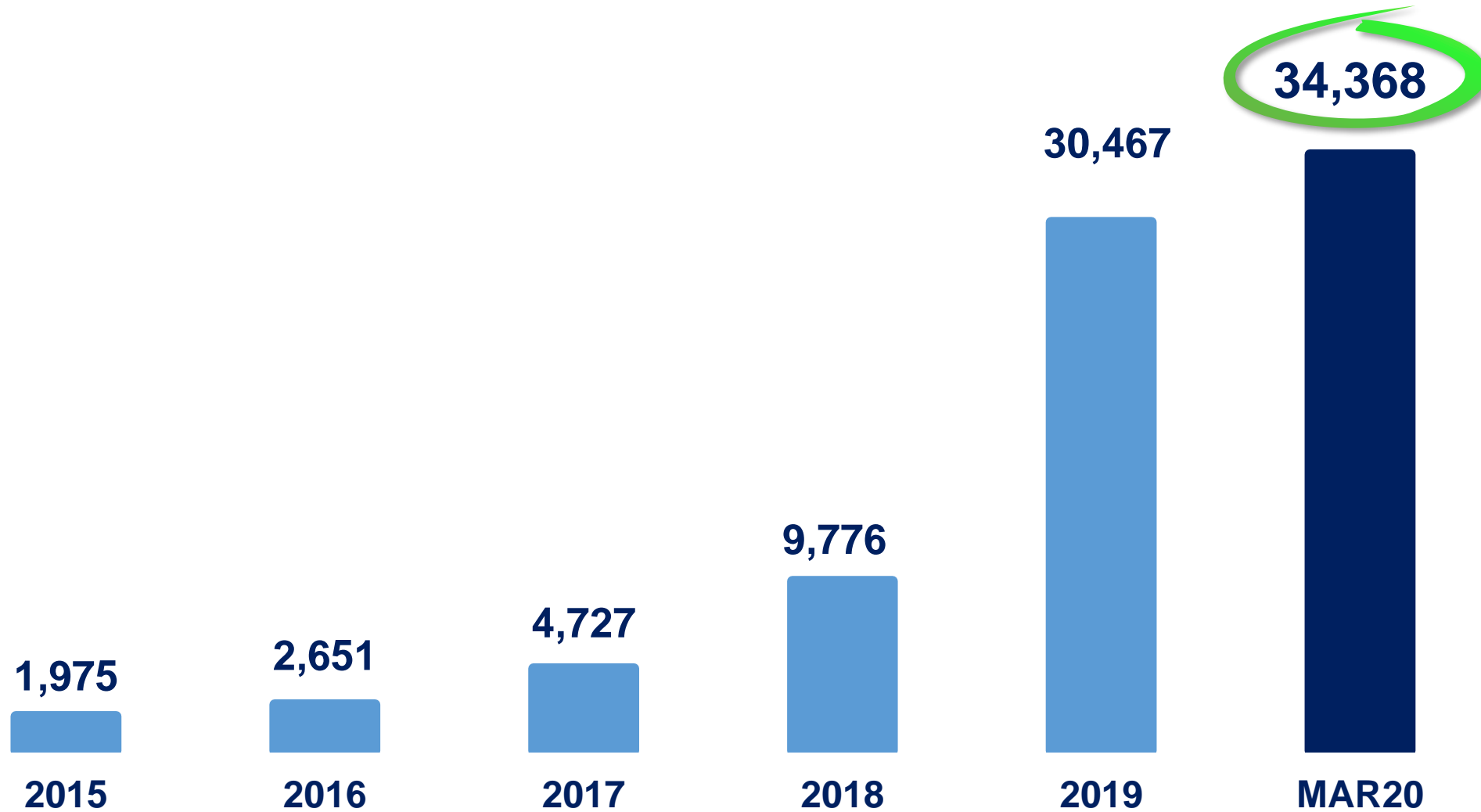
All-time best liquidity of OdontoPrev shares



OdontoPrev total shareholder return since IPO x IBrX



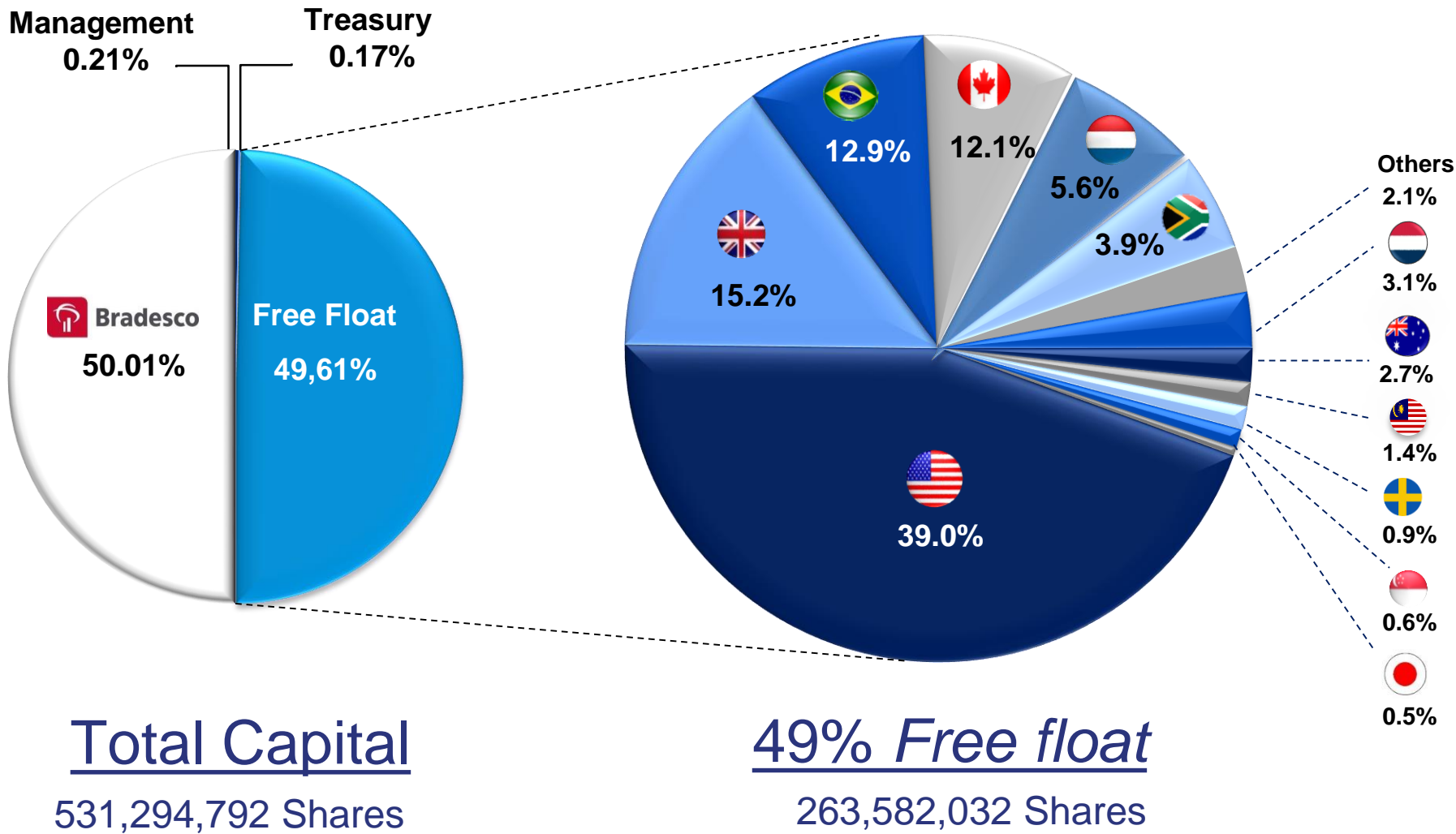
Increasing number of individual investors



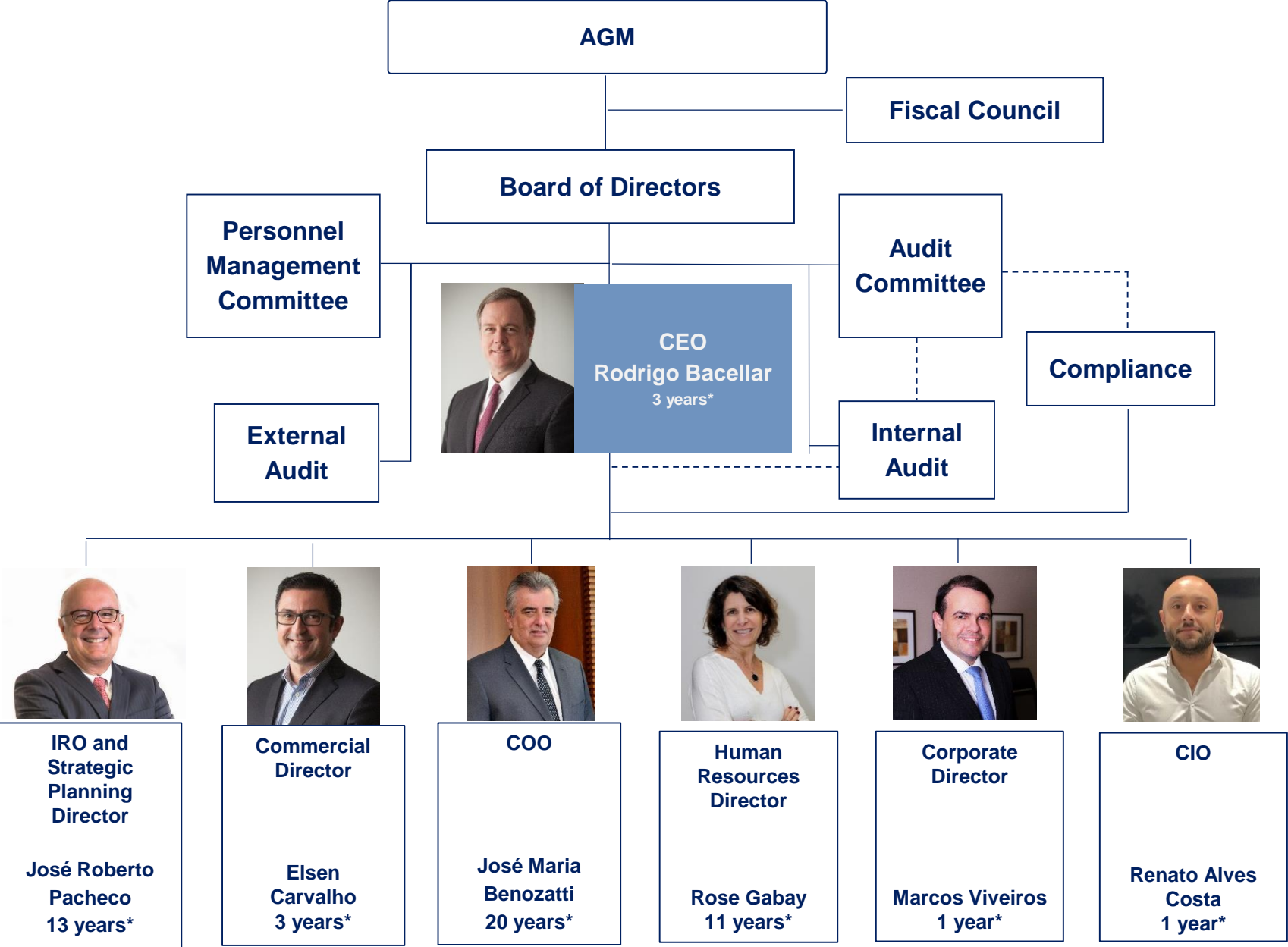
Source: B3 | Last update: 03.31.2020

Global shareholder structure: investors from more than 30 countries

MAR20



Professional management team since foundation in the 80's



Key metrics for management's compensation

Quantitative goals

- ✓ Revenue growth
- ✓ Incremental EBITDA (R\$)
- ✓ Member expansion

Perception Studies

- ✓ Beneficiaries
- ✓ Dentists
- ✓ HR managers
- ✓ Quality of our services

ESG metrics

Environmental key indicators	4Q18	2018	4Q19	2019
Total consumption of electricity (kWh) [GRI-EN3]	243,270	1,003,370	238,272	879,392
Total consumption of water (m³) [GRI-EN8]	2,824	9,922	1,791	7,986
Greenhouse gas emissions per scope (tCO2e) [GRIG4-EN15, 16 and 17]	232	737	327	996
Scope 1 - direct emissions (tCO2e)	14	80	18	54
Scope 2 - indirect emissions related to purchase of energy (tCO2e)	13	74	24	46
Scope 3 - indirect emissions from the value chain (tCO2e)	206	583	285	896
Waste Management [GRI DMA MATERIALS, 301-1, DMA EFFLUENTS AND RESIDUES, 306-2]	1,718	6,543	2,147	7,894
Paper disposal (Kg)	852	3,117	1,145	4,104
Plastic disposal (Kg)	844	3,344	914	3,656
Aluminium disposal (Kg)	15	58	84	138
Glass disposal (Kg)	7	24	4	4

People management key indicators	4Q18	2018	4Q19	2019
Total employees	1,601	1,601	2,114	2,114
Call Center employees	432	432	561	561

Total turnover	3.6%	22.2%	6.6%	27.3%
Turnover without Call Center	3.3%	20.7%	6.9%	26.3%
Call Center turnover	4.2%	26.4%	5.7%	29.9%

[GRI G4-LA1]

Total voluntary turnover	1.2%	7.4%	1.5%	7.1%
Voluntary turnover without Call Center	1.2%	5.9%	1.6%	7.0%
Call Center voluntary turnover	1.4%	11.6%	1.1%	7.7%

[GRI G4-LA12]

Gender distribution

% Men	24.9%	24.9%	25.6%	25.6%
% Women	75.1%	75.1%	74.4%	74.4%

% Women at Strategic Management	55.2%	55.2%	47.7%	47.7%
---------------------------------	-------	-------	-------	-------

[GRI G4-LA12]

Functional distribution

Statutory	1.9%	1.9%	1.1%	1.1%
Strategic Management	3.6%	3.6%	3.1%	3.1%
Tactical Management	4.3%	4.3%	4.3%	4.3%
Specialist	22.4%	22.4%	19.9%	19.9%
Administrative	23.5%	23.5%	26.4%	26.4%
Back office	44.3%	44.3%	45.2%	45.2%

[GRI G4-LA12]

Age distribution

< 21 years	5.5%	5.6%	6.8%	6.8%
21 - 29 years	32.5%	32.4%	30.7%	30.7%
30 - 39 years	34.2%	34.3%	36.3%	36.3%
40 - 49 years	19.2%	19.5%	18.2%	18.2%
> 50 years	8.6%	8.3%	7.9%	7.9%

OdontoPrev as a member of FTSE4Good

In 2019, OdontoPrev was confirmed as a FTSE4Good Index Series constituent, for the third consecutive year.



OdontoPrev included in the Bloomberg 2020 Gender-Equality Index

In 2020, OdontoPrev was included in the Bloomberg 2020 Gender-Equality Index (GEI) for the first time.



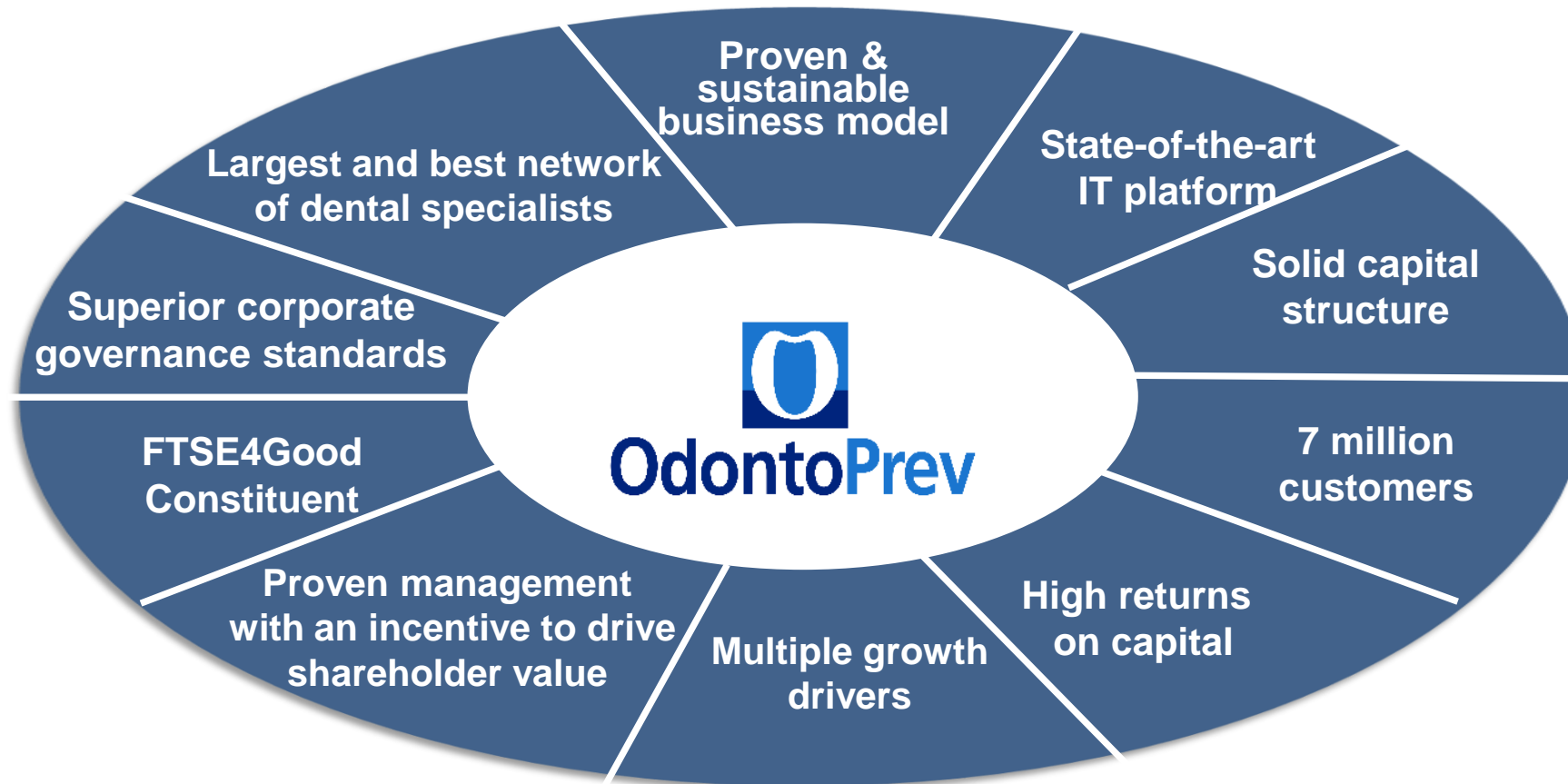
Institutional Investor

Best IR Team in Healthcare sector / Latin America

2010 / 2011 / 2012 / 2013 / 2014 / 2015 / 2016 / 2017 / 2018 / 2019

... Thank you very much!

Why OdontoPrev?



Upcoming IR events

Date	Country	City	Broker	Event
Apr 29, 2020				1Q20 Earnings Release
Apr 30, 2020				1Q20 Webcast
Apr 30, 2020			 J. SAFRA	Investor Presentation - Safra (videoconference)
May 4-5, 2020			 BTGPactual	Global NDR - BTG Pactual (videoconference)
Jun 2-4, 2020			 Bank of America Merrill Lynch	BofAML EM Debt & Equity Conference (videoconference)
Jun 24-25, 2020		São Paulo	 citi	13th Citi Brazil Equity Conference
Jul 29, 2020				2Q20 Earnings Release
Jul 30, 2020				2Q20 Webcast
Sep 9-10, 2020		New York	 CREDIT SUISSE	14th Annual LatAm Equities Conference
Sep 14-16, 2020		London	 Morgan Stanley	Morgan Stanley LatAm Conference
Oct 28, 2020				3Q20 Earnings Release
Oct 29, 2020				3Q20 Webcast

Contact Investor Relations



Jose Roberto Pacheco
IRO and Strategic
Planning Director



Stella Hong
IR Supervisor



Catarina Bruno
IR Analyst



Gustavo Tordin
IR Analyst

Corporate Headquarters

Avenida Marcos Penteado de Ulhôa
Rodrigues 939
Torre II / Edifício Jatobá / 14th floor
Barueri . SP. ZIP Code: 06460-040 - BRAZIL
Tel: +55 (11) 4878-8893

E-mail: ir@odontoprev.com.br
www.odontoprev.com.br/ir



Bradesco

Custodian & Market Maker



pwc

Independent Auditors



B3 Ticker

Appendix

R\$ million	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019
Net Revenues	182	259	318	382	685	835	955	1,070	1,156	1,250	1,365	1,437	1,592	1,795
Average ticket (R\$/memeber/month)	12.25	12.53	12.07	12.80	12.87	13.66	14.33	15.22	16.07	17.04	18.58	19.66	20.43	21.13
Number of members (000)	1,492	2,113	2,460	4,175	4,978	5,533	5,976	6,172	6,316	6,409	6,267	6,309	7,230	7,400
EBITDA	46	60	76	81	154	208	227	273	305	327	300	352	415	418
EBITDA Margin (%)	25.1	23.3	23.9	21.1	22.4	24.9	23.8	25.5	26.4	26.2	22.0	24.5	26.1	23.3
Net Income	17	48	55	59	121	145	146	188	195	221	216	245	285	285
Market Cap	872	1,122	587	2,833	4,443	4,711	5,701	5,223	5,239	5,021	6,694	8,453	7,305	8,963
ODPV3 Return (%)	22	31	-46	183	80	8	25	-5	5	0	37	30	-13	26
IBX-100 (%)	7	48	-42	73	3	-11	12	-3	-3	-12	37	28	15	33